

المسار almasar

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Hamdan bin Mohammed inaugurates the official operation of Dubai Tram



RTA Vision

Safe and Smooth Transport for All

RTA Mission

Develop integrated and sustainable transportation systems and support Dubai's comprehensive growth plans by preparing policies and legislations, adapting technologies and innovative approaches, and implementing world-class practices and standards

دبي ترام
tram





On Track

A Historic Achievement

11.11.2014 is a new day in the series of Dubai's achievements that took its position deservedly among the world's best cities in the provision of high-level infrastructure in various fields, and culminating in last November with launching Dubai tram, which is meant to be- according to His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice President Prime Minister and Ruler of Dubai (may Allah protect him)- a unique mass transit system worldwide in terms of safety and luxury, to provide better services to the residents and visitors of the emirate.

On this date, HH Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum, Crown Prince of Dubai and Chairman of the Executive Council, in the presence of HH Sheikh Maktoum bin Mohammed bin Rashid Al Maktoum, Deputy Ruler of Dubai, and Vice President of the Executive Council inaugurated the actual operation of the Dubai tram in a distinctive celebration that has been followed by millions of viewers and followers via various media channels. This achievement is accomplished thanks to the guidance, support and follow-up of His Highness Sheikh Mohammed bin Rashid Al Maktoum, His Highness Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum and His Highness Sheikh Maktoum bin Mohammed bin Rashid Al Maktoum. I would also like to recognize the efforts of the RTA work team, who have devoted their lives to the service of their country and to achieve its goals; they have worked hard to overcome the challenges and eliminate the word 'impossible' from the dictionary of their will.

The RTA was keen to design and implement Dubai tram according to the highest international standards and specifications, as it is the first tram project outside Europe powered by a ground-based electric supply system extending along the track, thus obviating the need for overhead power cables. Furthermore it is also the world's comfort, synchronized and the first tramway that uses Platform Screen Doors in passenger stations fully aligned with the tram's doors opening and closing mechanism, providing maximum convenience, safety and security for passengers.

In the design and implementation of the Dubai tram the use of state of the art technology has been taken into account hence the interior finishes of the carriages and stations are universally luxurious. It is characterized by having a carriage for the gold class, two carriages for women and children and four carriages for the silver class, and the tram is equipped with the latest techniques of information broadcasting. As for pedestrian bridges, they are air-conditioned and equipped with electric elevators and escalators to meet the needs of various segments of society, and specifically those with special needs and the elderly.

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In presence of Maktoum bin Mohammed Hamdan bin Mohammed inaugurates operation of Dubai Tram

HH Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum, Crown Prince of Dubai and Chairman of the Executive Council of Dubai, inaugurates - in the presence of His Highness Sheikh Maktoum bin Mohammed bin Rashid Al Maktoum, Deputy Ruler of Dubai, Vice President of the Executive Council - the formal operation of Dubai tram with a length of 10.6 kilometers, starting from the Marina area and Jumeirah Beach Residence, passing through Dubai Media City and Knowledge Village down to the tram depot near Dubai Police Academy. The project includes 11 stations distributed on areas of activities and population density.

The ceremony was attended by His Highness Sheikh Ahmed bin Saeed Al Maktoum, Chairman of Dubai Civil Aviation and Chairman of Emirates Airlines Group, and HH Sheikh Ahmed bin Mohammed bin Rashid Al Maktoum, Chairman of Mohammed bin Rashid Al Maktoum Foundation, and HH Sheikh Mansour bin Mohammed bin Rashid Al Maktoum, Chairman of Dubai International Marine Sports Club, and His Highness Sheikh Hasher bin Maktoum Al Maktoum, Director of Dubai Information Department, and Sheikh Saeed bin Maktoum Al Maktoum, and a number of Their Excellencies and the heads and directors of government departments and institutions in Dubai and a crowd of representatives of local, Arab and foreign media.

His Highness Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum was received, upon arrival at the ceremony in the Dubai tram depot in Al Sufouh, by HE Mattar Al Tayer, Chairman of the Board and Executive Director of the RTA with a number of executives in the authority.

Inspection tour

His Highness at the beginning of the celebration inspected the control center of the tram operation, through which there is a full control of the tram daily operation process. His Highness listened to the explanation of HE Mattar Al Tayer and the engineers about the center, which has a large screen connected to more than 800 cameras distributed on

the tram stations and carriages and along the track as well as intersections where tram movement interferes with the movement of vehicles. Through the center, the movement of trams along the line is monitored, trickle time is controlled, CCTV cameras are monitored in addition to monitoring the light signals on the tram path, communication systems and electrical transformers are controlled as well as the electrical feeding systems of the carriages and stations in addition to supervising the safety systems such as fire extinguishing systems, ventilation & air-conditioning in stations and carriages, and to ensure the safety of doors, brakes and engines in each tram separately.

His Highness and his companions walked through the center's sections, which include highly qualified technical staff, applying the rules and procedures for the safe operation of the tram and management of emergency situations, as well as making the right decisions to overcome the obstacles. Through the center, the tram passengers can be contacted through the communication systems inside the carriages and the control room in emergency cases.



Operating Hours

Dubai tram became available to passengers starting from Wednesday, 11/12/2014, from 6:30 am until 1:30 am of the next day, from Saturday to Thursday, while on Fridays from am until 1:30 of the next morning, and trickle time is at a rate of 10 minutes during peak hours, and 12 minutes during the normal times.



the official

DUBAI TRAM



Crown Prince of Dubai:

"The tram is a new achievement added to our history and we thank those in charge".

His Highness reveals the memorial of an encyclopedic time piece embodying the achievements of Dubai. His Highness Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum, Crown Prince of Dubai and Chairman of the Executive Council of Dubai, emphasized that Dubai tram is a new achievement added to the history of Dubai, and he thanked those in charge of implementing the project, praising the completion on time, and he said on "Twitter", "We thank those in charge of the completion of Dubai tram project on time... thank God, today we launched Dubai tram... a new achievement added to the history of Dubai".



The tram idea belongs to Sheikh Mohammed bin Rashid. His vision is to provide a sophisticated transportation system serving the areas of Jumeirah Beach Residence, Marina and Al Sufouh.

800 Cameras are distributed on the tram both on the carriages and stations.

11 stations and 11 Trams in the first phase 27 thousand passengers daily as startup and expected to rise to 66 thousand by 2020.



After that His Highness Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum and his companions moved to the ceremony location, and a souvenir photo was taken of His Highness with the RTA staff and the engineers of the companies executing the project, who have had a prominent role in the completion of Dubai tram.

The opening ceremony

The ceremony began with the national anthem; then His Highness and the attendants watched a film highlighting the quality of life and well-being in Dubai, with the development of infrastructure and facilities of Dubai city, which is now classified within





the excellent infrastructure of global cities, and the role of Dubai tram in linking Sufouh area, supporting economic and tourism activities, providing a safe and comfortable transportation to serve different segments of society whether from citizens, residents or tourists. After that, the advantages of Dubai Tram with the technology (Hologram) were displayed on a giant screen size of 400 square meters, as it is the first tram project outside Europe operating with ground electric feeding system on the entire line, without the need for overhead power cables.

Then, His Highness put his mark for the inauguration of Dubai tram line, and His Highness with his companions boarded the tram, which was launched from the depot through both stations of Sufouh and Knowledge Village right down to Palm Jumeirah station, which has been linked to (Monorail Palm Jumeirah) station with an air-conditioned bridge for pedestrians. His Highness revealed a memorial, which is an encyclopedic time piece embodying the achievements of Dubai, designed by the Emirati artist Matar Bin Lahej. The artwork resulted from a joint cooperation between the RTA and Brand Dubai, then His Highness put his hand on a device to take a photo of himself with the children of the RTA staff, who welcomed him on-site, which afterwards was displayed on a giant screen.

Dubai tram in brief

- Dubai tram extends for a distance of 14.6 km along Al Sufouh Road; in the first phase, 10.6 kilometers was implemented starting from the marina area and down to the tram depot near Dubai Police Academy.
- The tram front was designed as diamond-shaped considering Dubai is the diamond of the world.
- The tram network includes 17 passenger terminals; in the first phase 11 stations were implemented, spread over areas of activities and population densities along the tram route.
- The fleet consists of 11 trams in the first phase, with nearly 14 trams in the second phase for a total of 25 trams.
- Each tram measures 44 meters in length with a capacity of 405 passengers and has 7 carriages which includes one carriage designated for the gold class, two carriages for women & children and the remaining 4 carriages are for the standard Silver Class. 27 thousand passengers per day are expected to use the tram at the beginning of its operation in 2014; with the number rising to 66000 per day in 2020.
- Dubai tram is linked to Dubai Metro at two stations, which are DAMAC Properties and Jumeirah Lakes Towers, so as to achieve integration with the public transport means and to ease the transition for residents and visitors of the Marina area and Jumeirah Beach Residence JBR.
- Interior finishes of the carriages and stations are luxurious, as the tram is provided with state-of-the-art technologies in the transmission and display of entertainment materials.
- The Tram track is mainly at grade, except for some parts within Dubai Marina, where it is elevated on viaduct as a result of some physical barriers or design requirements.





The area beautification

To create an environment in line with the general character of the city of Dubai, the RTA included gardening and beautification to be one of the elements of the Dubai tram project, comprising agriculture & irrigation, establishing pedestrian crossing areas, parking for bicycles and benches for seating at stations and along the tram route.

Tram components

His Highness with his companions boarded the tram in a tour that included Dubai Media City, Tourist Harbor and Marina Towers. During the tour, His Highness listened to the demonstration of HE Mattar Al Tayer and the work team in RTA about the tram components, as the length of each train is 44 meters, with an

estimated capacity of about 405 passengers for each tram. It is characterized by having a carriage for gold class, two carriages for women and children and four carriages for silver class. The interior finishes of the carriages are luxurious, since the tram was provided with the state of the art technologies in the transmission and display of entertainment materials.

His Highness was briefed on the components of the station. Dubai tram is the first in the world to use the automatic gate technology for the passengers platform, concurrent with the opening and closing system of the train doors so as to provide greater comfort and safety for passengers, and keep the air-conditioning system of the internal environment of the stations and carriages from the external climatic influences. He was also briefed on the design and finishes of the station and the collecting automation systems as well as the entrance gates.

The last terminal during the tour of His Highness Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum was Dubai Marina station, which is connected with Dubai



Encyclopedic Timepiece



Metro through DAMAC Properties station. In this station, His Highness gave his signal for the formal operation of Dubai Tram, and he was seen off as much as he was received with warm welcome.

The idea of the leader

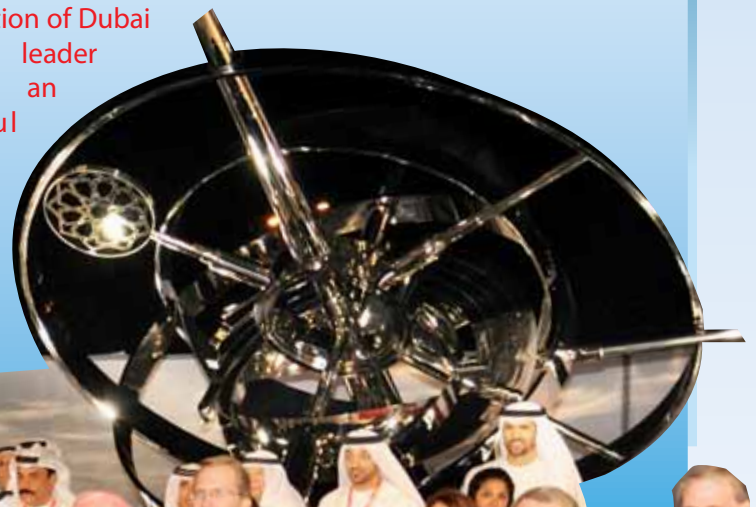
HE Mattar Al Tayer, the Chairman and Executive Director of RTA, emphasized that Dubai tram project is one of the wise ideas of His Highness Sheikh Mohammed bin Rashid Al Maktoum, UAE Vice President and Prime Minister and Ruler of Dubai (may Allah protect him), to provide a sophisticated transportation system serving the areas of Jumeirah Beach Residence, the Marina and Sufouh. His Highness gave his directions when establishing the RTA in 2005 to prepare integrated and comprehensive solutions to accommodate large construction projects in the

The idea of timepiece by the Emirati artist was inspired by the achievements of Dubai, which were built in a time defying all odds; they were built with the distinctive thought of its leaders, and consequently successive achievements dazzle every day anyone who reads about it; Dubai is a city that plans, complies with the deadline and completes on time. Hence the idea of metal dialogue with a city talking about achievements; it embodies commitment, innovation and fascination. The sculpture is meant to refine the idea of the accomplished Dubai; its structure speaks of fine details and its symbols tell a story.

The structures are lines expressing accurate planning, a contact with reality and realization without stopping at the difficulties; they came intertwined, consistent and wrapped around a story about the city of Dubai, which competes with the world in its place.

Thus, these structures revolve in regular and balanced orbits mimic the orbits of the planets in a movement that is a reflection of the sound vision and long-term orientation with synchronization of all the parties and respective personnel to achieve the target and higher than you can imagine. Hence, the circles come in a beautiful symbolism harmonious with the image of time and the clock, announcing to those passing by that we are committed and we offer what we say on time, in a timely manner and in its presumed quality. The work is completed in silence and balance complementing the agenda of the RTA; it is a reflection of Dubai

and its leader
who has an
insightful
vision.





area, specifically Jumeirah Beach Residence and the Marina.

He pointed out that the Authority through a global consultant prepared a comprehensive study, which ended up with the area need for an integrated solution including radical improvements for the road network and intersections as well as an integrated mass transit system to be connected with Dubai Metro and Monorail Palm Jumeirah.

He said: His Highness Sheikh Mohammed

bin Rashid Al Maktoum approved of the study results, and his direction for the tram system is to be unique of its kind worldwide in terms of safety and luxury, to provide better services to the residents and visitors of Dubai. On this basis, Dubai tram was designed and implemented according to the best and latest technologies in the field of trams industry, as Dubai tram is the first tram project outside Europe operating with ground electric feeding system on

the entire line without the need for air wires to supply electric power. It is the first tram in the world using automatic gate technology for the passengers' platform concurrent with the opening and closing system of the train doors. Moreover, it is the first tram in the world using the technology of automated protection so as to provide greater comfort and safety for passengers. It is also the first tram in the world comprising air-conditioned stations for passengers as well as cabins for gold class and cabins for women and children.

Dubai tram is unique with the high level of interior finishes for the carriages and stations, and it is characterized by luxury, as the tram is equipped with the latest techniques of Infotainment broadcasting. Some tram stations are provided with conditioned bridges, electric elevators and escalators. It is taken into account in the project to meet the needs of various segments of society, particularly the disabled and the elderly category.

He added, the tram aims to improve mobility inside the city of Dubai in general and the areas of economic and touristic importance, which are served by the tram course, in particular and to contribute to the promotion of integrated mass transit system in the emirate. Furthermore, it aims to provide an easy and convenient method

Technical examination

Dubai tram underwent a long period of experimental technical examination, which began in the first half of 2013 in the manufacturer's location in France and was completed in Dubai in January 2014 along the tram line, and it continued until the date of its official operation. During the pilot testing, safety systems were tested as well as the electric propulsion system, brakes, sudden emergency stop, ground electric feeding on the tram course, the upper feeding in the depot along with the operation of the train doors. Moreover, during the technical examination, the train readiness was tested with making sure of the performance of all control systems in all circumstances. Examination included several systems such as air-conditioning system, electric feeding, brakes, as well as examination of the pairing process, which is the process of connecting the carriages, also power off testing in addition to the control system and the operational tests of the train in normal and emergency situations.





of mobility within areas representing commercial and touristic importance in Dubai, in addition to supporting and strengthening the business structure, trade and tourism in Dubai, as well as reducing carbon emissions, preserving the environment and improving the living environment for residents.

The depot

The tram depot is located in an area with a distinctive architecture; the premises of the depot were designed in harmony with the surrounding environment, as streamlined shapes were used to be in line with the nature of the region and the shapes of the tram stations and Dubai Metro stations. The depot includes a group of buildings, most importantly are the control center running the tram, maintenance workshops, tram stops, warehouses, and administrative buildings. The control center operating the tram has large screens connected to cameras distributed on the tram stations and carriages, along the track and in the intersections where the tram traffic interferes with the movement of vehicles. Through the center, movement of trams along the line is monitored along with the headway as well as CCTV cameras monitor the signaling system along the tramway.

Road network

Roads parallel to the path of the tram in all areas were improved including 24 intersections with light signals within Dubai tram network. All pedestrian crossing areas have been also integrated with light signals, barriers were installed to protect the tram from vehicles, and 4 air-conditioned bridges were built to link some stations to the neighboring areas.

Operating contract

The RTA signed in September 2013 a contract to run Dubai tram with SERCO, a British Company for 75 months, starting from August 2013, which include 15 months to get ready for operation through the recruitment and training of staff and five years for operation. The total value of the operating contract is 105 million AED, while the contractor of the project undertakes maintenance of the tram system for 13 years, renewable for an additional five years. Serco under the contract provides the operation services to all the assets of the tram in addition to the provision of transport services to the users on a high level compatible with the daily changes. It also protects the RTA's assets as well as the operations of the revenue system and the collection of revenue via the sale of NOL cards and tickets, full coordination with the contractor during testing before operation and during the operation, while providing a high level of safety for the network users, along with coordination and integration among the tram, metro and various other means of transportation. The contract also includes an item stating the commitment of Serco to transfer its employees to the Authority or anywhere chosen by the Authority after expiry of the contract.

Air-conditioned bridges

Some tram stations are connected to four covered air-conditioned pedestrian bridges that were built to serve the tram users and residents on both sides of the road; two bridges were built on Al Sufouh Road, and the other two connect Tecom area with the area across it and also Dubai Marina Mall, in order to provide a safe means of mobility to cross the road in that vital region.

It is taken into account in the design and implementation of the pedestrian bridges to be air-conditioned and equipped with electric elevators and escalators; also their architecture is in harmony with the aesthetic shape of Dubai tram stations and carriages as well as the urban design of the residential units in the region, in addition to having a high level of comfort for users through the installation of electric elevators, not to mention the slopes to meet the requirements of the disabled and the elderly.



RTA Chairman expresses gratitude to strategic partners and staff

H.E. Mattar Al Tayer, Chairman of the Board and Executive Director of the Roads and Transport Authority (RTA), expressed deep gratitude towards HH Sheikh Mohammed bin Rashid Al Maktoum, Vice President and Prime Minister of the UAE and Ruler of Dubai, for the unremitting patronage & support of HH to the RTA. He thanked HH Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum, Dubai Crown Prince and Chairman of the Executive Council, for flagging off the Dubai Tram and Al Tayer also expressed his thanks to HH Sheikh Maktoum bin Mohammed bin Rashid Al Maktoum, Deputy Ruler of Dubai and Deputy Chairman of the Executive Council, for

the continued support to RTA projects. "The Dubai Tram project, a brainchild of HH Sheikh Mohammed bin Rashid Al Maktoum aimed at providing an advanced transit system that serves the JBR, Marina and Al Safouh, has been accomplished thanks to the incessant directives, support and patronage of Their Highnesses to the project; which offers a new transit experience in a vital and densely populated area shaping into a popular destination to scores of Dubai residents and visitors," said Al Tayer. RTA Chairman of the Board and Executive Director also commended the efforts of RTA work team who made dedicated & diligent efforts to accomplish the

project on time. He also hailed the efforts of the strategic partners, especially the General HQ of the Dubai Police, Dubai Municipality, Dubai Electricity & Water Authority, Dubai Civil Defence as well as written, audio and visual media channels, contractors and consultants for the efforts and cooperation towards constructing the Dubai Tram project.

"The success and excellence in branding, RTA had delivered for the Dubai Tram project is a culmination of the concerted efforts and cooperation of various stakeholders, contractors and consultants who acted in a team spirit to realize the ambitions of the Dubai Government," said Al Tayer in a final remark.





Tram's virtual trips offered at Ghubaiba Metro Station The promotional drive is carried out in concurrence with the Public Transport Day

The Roads and Transport Authority (RTA) has continued endeavours to make the Dubai Tram, before its launch date penciled on 11 November 2014, more appealing and friendly to visitors of main shopping malls in the Emirate through exposing mall visitors to a virtual tram trip technology. The all-new technological experience has been launched recently in a bid to promote and introduce the Dubai Tram to all community segments, rendering the RTA the first government entity to use this technology.

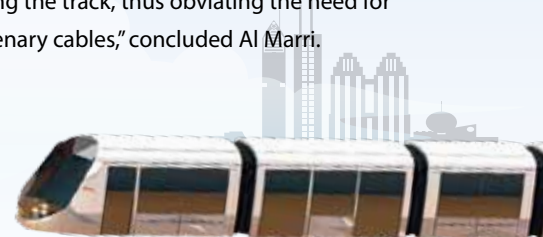
Ms. Moaza Saeed Al Marri, Director of RTA Marketing and Corporate Communication, said, "The Dubai Tram, which will be launched on 11 November, is a new valuable addition to the array of distinguished mass transit systems in the emirate. The virtual trips simulator comes in the context of forging an exciting and fun-based relation between this modern transport mode and its would-be users. The all-new experience evoked a huge response from families when displayed at Mirdif City Centre where visitors were treated to a semi-realistic experience

of boarding and travelling aboard the tram and touring various stations. This prompted us to replicate the experience in Dubai Mall and Mall of the Emirates. The simulator will be on display at Ghubaiba Metro station during the events of the Public Transport Day on November 1, so that everyone can have an idea about this transit mode which has come to suffice the needs of public transport users.

Al Marri further added: "The RTA is the first government entity to use the virtual trip technology, where the virtual ride starts by wearing Oculus masks fitted with lenses to enable riders view 3D images on a TV screen that takes the rider away to simulate a Dubai tram trip. The ocular device users find themselves in one of the waiting stations where they hop on the tram and tour the gold and silver coaches, and view children and women compartments, besides enjoying a window view of Dubai's gorgeous sceneries and landmarks such as Al Sufouh, Knowledge Village, the Palm Jumeirah, Marina Towers, Dubai Marina

and Jumeirah Beach Residence, relishing a suspenseful virtual trip. Virtual riders will also have a look at the unique features, delicacy and luxury of the tram coaches and fancy trips before they can enjoy such experience in the real-world practice, where users can find out that the Tram coaxes a paradigm addition to the mass transport systems in Dubai Emirate."

"The introduction of virtual reality technology system was conceived as part of the endeavours to promote the Dubai Tram, as an entertaining means of transport capable of serving the transit needs of the target groups lifting them to their intended destinations. It is worth mentioning that Dubai tram is the first tramway project, outside Europe, to be powered by a ground-based electric supply system extending along the track, thus obviating the need for catenary cables," concluded Al Marri.



Adopted Mobile Library to publish knowledge for the community Jebel Ali Bus Depot inspected by Al Tayer

HE Mattar Al Tayer, Chairman of the Board and Executive Director of the Roads and Transport Authority (RTA) has reaffirmed RTA's keenness to care for customers spanning various community segments including users of public buses in the Emirate of Dubai. In particular, he stressed that the RTA would continue to train bus drivers, analyse their training deliverables on the ground from time to time to ensure that they provide top-class services, monitor their daily attitudes, reward highly performing ones, and show no tolerance to those flouting the rules.



Al Tayer inspecting work processes at the Depot

Al Tayer made these remarks during a tour to the Jebel Ali Bus Depot, flanked by Dr. Yousef Mohammed Al Ali, CEO of Public Transport Agency; and Abdullah Yousef Al Ali, CEO of Rail Agency; in addition to a host of directors from both Agencies and several employees from various RTA's agencies and sectors.

Al Tayer attended to an elaborate briefing from Dr. Yousef Al Ali about the daily works at the station and the maintenance, repair and cleaning works of public buses to ensure that they have all means of providing comfortable journeys to riders. The depot has a capacity to handle about 300 buses of the three types in use i.e. standard, articulated and double-deck buses. It consists of 24 bays and has the ability to accommodate 36 buses at a time, and daily works include washing, cleaning and refueling. The station has premises to accommodate about 50 employees and attached residential quarters for up to 300 bus drivers.

RTA Chairman of the Board and Executive Director also inspected the Mobile Library project; a standard RTA bus that is being restructured & converted to act as a mobile library, thus constituting the blueprints of a knowledge project in the making to be launched by the RTA in the near future

with the aim of diffusing knowledge and the culture of reading in an innovative and enjoyable environment for those who fancy reading and gaining knowledge in various fields and specialties.

Al Tayer stated that such projects were envisioned in a master plan for uplifting public bus transit systems to enable mass transport users move smoothly to any destination within the Emirate of Dubai. Such a drive, he continued, would involve procuring new buses with world-class specifications, and the constructing expanding the construction of bus shelters to cover various communities of Dubai Emirate.

"Bus depots are part of RTA master plan developed for leveraging mass transit services by public buses towards attracting additional riders and accordingly reducing traffic congestion on the roads. This objective will be materialized through the deployment of sophisticated buses characterized by high quality, affordable fares, comprehensive geographical coverage, and capable of contributing to the integration between mass transit systems comprising public buses, Dubai Metro, and marine transit modes. The plan also includes constructing additional air-conditioned bus shelters for waiting riders, and developing

smart systems, programs and apps such as the Journey Planer (Wojhati), automated bus management project, unified card, and real-time passenger information system among other smart programs & services the RTA is considering to offer to public transport users," he added.

Shedding light on the activities of the Agency, Dr. Al Ali said: "RTA Public Transport Agency has got in place a sound plan for the maintenance of public buses aligned with the world's best standards in terms of quality and operational efficiency. Maintenance works are outsourced to contractors who are specialized in some types of buses for three years to come, in a way that ensures the safety and sustainability of RTA public bus fleet, and raises the satisfaction of customers who are aspiring for efficient buses fitted with the highest safety standards.

"To ensure the readiness and efficiency of public buses, the Maintenance and Services Department at Public Transport Agency undertakes the implementation of remedial & preventive maintenance programs, ensures the repairs of accidents by internal maintenance teams, and makes external maintenance contracts with local dealers of some bus types.

Adopted Mobile Library to publish knowledge for the community Jebel Ali Bus Depot inspected by Al Tayer



Al Tayer meeting with France Representative in the UAE

H.E. Mattar Al Tayer, Chairman of the Board and Executive Director of the Roads and Transport Authority (RTA), has recently reviewed with Ms. Anne-Marie Idrac, Special Representative of France for Trade Exchanges with the United Arab Emirates, future cooperation and sharing of expertise between the RTA and the French firms operating in rail, transportation and roads sectors. The meeting also discussed roads and public transport projects the RTA is considering to undertake in the near future.

At the start of the meeting, which was attended by H.E. Michel Miraillet, France Ambassador to the UAE and H.E. Majdi Abid, France Consul in Dubai, Al Tayer commended the distinctive relations between the UAE and the Republic of France; which was catalyst for the rise in mutual trading exchanges, joint ventures in various fields as well as the growing tourist visits exchanged between the two friendly peoples. He also expressed his delight with the participation of French firms in RTA projects highlighted by the Dubai Tram; which will be opened in November this year, and at the same expressed hope to see more French businesses engaged in the roads and transport sector.

During the meeting, Al Tayer spoke about the investment prospects offered to the private sector in an array of RTA road and transport system projects planned by the RTA up to 2020. The plan, which gives due consideration to the projected number of population during the forthcoming years and the fulfillment of the requirements

of hosting Expo 2020, envisages the construction of key roads & bridges stretching hundreds of kilometers, crossings on Dubai Creek, and a host of ring roads around the existing and future development and activity hubs. "Key projects to be released this year include supplementary contracts of the Dubai Water Canal Project, Ittihad Crossing Project, and future projects regarding additional crossings on the Dubai Creek," revealed Al Tayer.

"The forthcoming years will witness the construction and operation of rail projects spanning both the metro and tram, costing billions of dirhams. These projects include extending the Dubai Metro Red Line to the exhibition area where Expo 2020 will be held, extending the Green Line of the Dubai Metro, and undertaking Phase II of the Dubai Tram Project. Future projects constitute a new opportunity for businesses to bid for tenders released by the RTA, and the RTA is considering the adoption of the Public-

Private Partnership (PPP) model with a view to introducing attractive business elements that motivate the private sector to take the initiative of undertaking such projects and bearing the costs of their construction against benefiting from their returns during a contract period," explained Al Tayer.

Her Excellency Anne-Marie Idrac expressed her pleasure with her second visit to the RTA and was clearly impressed by the projects accomplished by the RTA, particularly mass transit systems such as the Dubai Metro, Dubai Tram and public transport means, and the speed of completing such projects.

"France and the UAE have common interest in furthering and expanding their strategic relationships and advancing bilateral trade to higher levels. This meeting offers a new opportunity to share expertise between French businesses and the RTA in constructing and managing infrastructure projects in roads and public transport sector," she added.

RTA takes part in UAE Flag Day celebrations marking the accession of the President



43 employees present plaque as a precursor of the next National Day

In the context of the ongoing response to the national initiative rolled out in 2012 by HH Sheikh Mohammed bin Rashid Al Maktoum, Vice-President and Prime Minister of the UAE and Ruler of Dubai, commemorating the accession of HH Sheikh Khalifa bin Zayed Al Nahyan as the UAE President by hoisting the national flag in all entities, homes and public facilities across the UAE, the Roads and Transport Authority (RTA) yesterday participated in the UAE Flag Day event.

H.E. Mattar Al Tayer, RTA Chairman of the Board and Executive Director, hoisted the national flag above the mast at the front of RTA Head Office in the presence of a host of CEOs & Directors as well as scores of employees who raised handheld flags articulating this blissful national moment. Festivities included playing the national anthem by a military band, then 21 employees placed a mega UAE flag on a building facade, while 22 others displayed a fabric-made plaque in which it was written: # Long Live our Nation, Long Live our UAE Federation. Then attendees posed to a group photo with Al Tayer beside a bus decorated by the UAE Flag; which has then started to offer normal services in Dubai roads in a festive guise.

"The UAE Flag Day will remain an iconic

day in our life embossed by HH Sheikh Mohammed bin Rashid Al Maktoum, who set the path for us as to how to express our sense of belonging to a nation that beamed love & peace inside out such that I'm Emirati has become synonymous of good & virtue," said Al Tayer.

"Selecting 43 employees to carry the flag was meant to herald our 43rd National Day celebrations on the second of December as we believe the two events are a testament to the high profile and the lofty regard to this nation whose flag will forever remain in our hearts," he added.

Yousef Al Rida, CEO of RTA Corporate Administrative Support Services Sector, said: "Events included distributing 3000 flags by the Rail Agency at the six most populous stations namely: Deira City Center, Union, Mall of the Emirates,

Burj Khalifa/Dubai Mall, Burjuman, and Al Fahidi. Additionally, 148 buses were wrapped by the UAE Flag portraying a fine panoramic view blending the blue sky and seawater with the colours of the UAE Flag crafted in a way that superbly express the love and tranquility featuring the UAE since the federation had been founded by the late Sheikh Zayed bin Sultan Al Nahyan, and Sheikh Rashid bin Saeed Al Maktoum, along with their brothers Rulers of the Emirates and Members of the Supreme Council of the Federation. Events also included giveaways to visitors of Umm Al Ramool and Deira Customers Service Centers who shared this events with us and always feel they live in a giving land that doesn't overlook them despite the obvious job duties.



RTA offers One-Million Dirham prizes to mass transit users on Public Transport Day

The Roads and Transport Authority (RTA) offered a bonanza of prizes to public transport riders during the fifth renewal of the Public Transport Day last November first. Events kicked off by a draw of prizes that started last October 26th and had roll on till the date of the event.



"No doubt the Public Transport Day initiative aims to showcase the role of Dubai in supporting efforts aimed at improving the environment, achieving sustainable development, encouraging and educating the public about the benefits of using public transit means in order to increase their ridership, and promoting RTA's modern public transport means spanning the metro, buses and marine transit modes. The initiative also aims to enhance the integration between various transit modes and boost the leading role of the Emirate in general and RTA in particular in uplifting public transport," said the CEO of RTA Public Transport Agency and Chair of the Public Transport Day Committee in a concluding remark.

Dr. Yousef Al Ali, CEO of RTA Public Transport Agency and Chairman of the Public Transport Day Committee, said: "Through the Public Transport Day initiative, which is celebrated on the first of November each year and in concurrence with RTA's anniversary, the RTA seeks to encourage various community segments to shun the reliance on private vehicles and switch to using public transport modes in the Emirate." These modes, he continued, have succeeded in lifting about 146 million riders in the first half of 2014 through the metro, buses and the water bus already. "The Public Transport Day has been a peculiar, as it was associated with an array of prizes that reaches worth of until one million dirham and have been offered to public transport users or those who took part in contests & events on stations of the metro, buses and marine transport and via the social media network, from October 26th and culminated on the first of November. About 4kg of gold has been

distributed to winners over the weeklong celebration and complimentary NOL cards and other gift items have been given away also," he explained.

"The Public Transport Day event this year required all public transport users to configure their Gold and Silver cards by registering their numbers through RTA's app on smart phones or using their Personalized Blue Cards to qualify for winning various prizes offered during daily draws. The Transport Week also held events and programs including basketball matches hosted by the American Basketball star Kareem Abdul Jabbar. Interested individuals have registered their names through the website (<http://rta.duplays.com>) and the event had be run at Al Ghubaiba Bus Station for one day only (from 9 am to 6 pm on the first of November)," elaborated Al Ali.

"Electronic Bikes contest has been staged during the week also at several metro stations namely: Burjuman, Al Ghubaiba, Al Fahidi, and Mall of the Emirates stations,





as well as Al Satwa and Al Ghubaiba Bus stations, and Al Ghubaiba Marine station, from 8 am to 8 pm. A variety of other events and contests oriented to families and children have been staged to as well that encouraged students in Dubai schools to visit festivities venue at Al Ghubaiba Bus Station. Events in place included juggling, face painting, handicrafts and cartoons among others," continued Al Ali.

"Questionnaires had been conducted among mass transit users to probe their preferred events during the Public Transport Day where it became evident that conducting medical checkups was ranked high amongst their priorities. Medical checkups therefore, have took placed at the Union, Terminal 3, and Healthcare City Metro Stations throughout the week. Blood donation events was coordinated with the Dubai Health Authority and held at Al Ghubaiba Bus Station for two days (October 31, and November 1), he further added.

Ferry cruises runs to the World Islands to mark Public Transport Day

As part of the event marking the Public Transport Day last November 1st of 2014, the Roads and Transport Authority (RTA) had rolled out several programs relating to the marine transit modes during the Public Transport Week. Programs have started on October 26 and will continue till the day of the main event. These events included scheduled cruises on board the Dubai Ferry bound to the World Islands, in addition to a series of traditional events at Al Ghubaiba Station.

Hussain Khansaheb, Director of Marine Transport, RTA Public Transport Agency and Director of the Public Transport Day event, said: "Through staging this event for the fifth year running, we are seeking to bolster the role of the Dubai Emirate in supporting efforts aimed at improving the environment, achieving sustainable development, and encouraging the people to use public transport means in general and marine transit modes in particular. This could be achieved through increasing public transport ridership, and introducing

riders to the modern means launched by the RTA, which not only offer mobility but also add the pleasure of enjoying a scenic view of the Dubai Emirate from the beach. "Events of the Public Transport Week were started by running scheduled journeys aboard the Dubai Ferry from Ghubaiba Marine Transport Station to the World Islands project in order to acquaint the public with this vital project which will redefine quality marine projects worldwide. The trip lasted for one-and-a-half hour and started at 5 pm and the normal fee is 50 dirham in the silver class, and 75 dirham in the gold class on 26 and 28 October as well as 1st of November 2014," he continued.

Explaining marine transport events launched during the Public Transport Week events, Khansaheb said that a host of diverse heritage events were being held at Ghubaiba Station; a model of integrated public transport modes (metro, buses, water transport) where a cocktail of events were held with the objective of stimulating the public attention to the event.



RTA opens today 14 km-long Jumeirah



The Roads and Transport Authority (RTA) has fully opened the Jumeirah Corniche stretching 14 kilometers at the beach overlooking six residential communities starting from the backyard of the Dubai Marine Beach Resort up to Burj Al Arab Hotel.



Corniche



The Corniche consists of a 5 meter-wide walk, a 4 meter-wide jogging track, and relaxation areas comprising retail kiosks, shaded benches overlooking the sea, and public hygiene. The project boasts of a fascinating scenic view through well looked-after landscaped areas developed and spread in an elegant way together with stylish decorative lighting.

H.E. Mattar Al Tayar, Chairman of the Board and Executive Director of the RTA, was pleased with the completion of this vital project in implementation of the directives of HH Sheikh Mohammed bin Rashid Al Maktoum, Vice President and Prime Minister of the UAE and Ruler of Dubai, to bring happiness to people, as HH considers sport an important element in building the community and a key ingredient of healthy individuals capable of making a difference.

Al Tayar called on the public and residents of the neighbourhood who fancy walking and jogging to use the Jumeirah Corniche in practicing their favourite sports. The Jumeirah Corniche project, he says,

hugs the sand beach and offers a vibrant environment fitted with aesthetic and recreational features as well as public utilities for the use of beach goers amongst residents and tourists flocking to Dubai beaches to enjoy sitting by the seaside or practicing walking and jogging sports.

"The Jumeirah Corniche is considered a gorgeous addition to the area offering relaxation and relief and greater opportunity for the public to enjoy and practice several activities in addition to high-class service facilities for citizens,

residents and tourists to enjoy a time out, swim or practice sport. Besides its practical value, the venue is a dazzling recreational facility boasting of a specific importance as it contributes to upgrading the social infrastructure of the Emirate in terms of quality public health of the community, offering ample opportunities for practicing jogging, walking and aquatic sports such as swimming, rowing, and other activities befitting all family members and contributing to their physical wellbeing and the public health.



"The Jumeirah Corniche will be linked at a later stage with the Walk and the jogging/walking tracks of the Dubai Water Canal; a new urban destination in the making for the regional and international tourist as well as for the residents of the Emirate. The Canal, which links the Business Bay with the Arabian Gulf, will add 6 km to the Dubai Waterfront."

Detour required to give way for completing Water Canal works RTA opens main traffic diversion on Abu Dhabi-bound SZR

The Roads and Transport Authority (RTA) has opened the main traffic diversion on the Sheikh Zayed Road following the full completion of the required works nearby Al Safa Park. The traffic on the Sheikh Zayed Road (in the direction of Abu Dhabi) is being diverted while maintaining the same number of the existing lanes in order to ensure smooth & safe traffic flow and a permanent traffic diversion will be in place throughout the project construction period to give way for completing works and phases of the Dubai Water Canal project, kicked off now by the initial phase comprising infrastructure works for constructing a bridge on the Sheikh Zayed Road.



Engineer Maitha bin Udai, CEO of RTA Traffic and Roads Agency, confirmed that works had started in constructing the northern bridge in the direction of Abu Dhabi on the Sheikh Zayed Road near the metro line having diverted the traffic directly from Abu Dhabi to Dubai. Due to the nature of this mega project it has

to be divided in three phases designed and constructed by the RTA. Accordingly, works have been divided into three contracts; the first for constructing bridges across the water canal on the Sheikh Zayed Road comprising 8 lanes in each direction, rising 8 meters above the water level to ensure free navigation in the Canal round-the-clock.

The second contract covers the construction of bridges across the water canal on the Jumeirah Street comprising 3 lanes in each direction, and on Al Wasl Street comprising 2 lanes in each direction in addition to a ramp linking Al

Wasl Street with Al Hadiqa Street in the direction of the Sheikh Zayed Road.

The third contract covers canal course digging works stretching more than 3 km in parallel with the refilling of an Island in the sea and constructing a marine wall around the canal to enable prepare the sand beach, besides constructing marinas for yachts and the Water Bus. The RTA also plans to construct three pedestrian bridges at prominent locations with eye-catching engineering to ease the public movement thus encouraging residents and tourist transport.

Detour paves way for commencing construction works of Phase II of Dubai Water Canal RTA opens main traffic diversion on Al Wasl Road

The Roads and Transport Authority (RTA) has opened the main traffic diversion on Al Wasl Road, nearby Al Safa Park, stretching about half a kilometer and maintaining the same number of lanes to avoid disruption of the traffic flow. The detour will set the ground for commencing construction works on Phase II of the Dubai Water Canal.

The project comprises part of parallel roads improvement project RTA opens Qarn Al Sabkha Road linking SZR, Sh. Mohammed bin Zayed Rd

The Roads and Transport Authority (RTA) has accomplished a key sector of the Parallel Roads Improvement Project by completing construction works in Qarn Al Sabkha Road linking the Sheikh Zayed Road at the JLT junction (Interchange 5.5) with the Sheikh Mohammed bin Zayed Road nearby Al Houdh R/A. The road, which opened on Friday 10th October 2014, will be followed later on by the opening of the remaining bridges at the intersection of Al Saada Road with Qarn Al Sabkha Road.



Commenting on the project completion, Engineer Maitha bin Udai, CEO of RTA Traffic & Roads Agency, said: "The opening of Qarn Al Sabkha Road will provide smooth traffic flow for the JLT, Jumeirah Island and Jumeirah Park by linking them with the Sheikh Mohammed bin Zayed Road. Moreover, the traffic is set to flow smoothly from the Sheikh Zayed Road towards these communities, thanks to a key tunnel opened last March. The RTA will also open some bridges at the intersection of Al Saadah Road with Qarn Al Sabkha Road.

"Phase II of this project will be opened by the end of March 2015 where Al Saadah Road will be linked with Ibn Battuta Mall district, besides completing some bridges and roads in the neighbourhood which will mainly serve the JLT, Gardens, Furjan, Jumeirah Islands, and Jumeirah Park by linking them with the Sheikh Zayed Road and the Sheikh Mohammed bin Zayed Road," she continued.

"The project is part of the phases of improving parallel roads in Dubai under RTA's master plan aimed at upgrading networks of roads, bridges, crossings and

underpasses to ease the traffic movement and ease the mobility across the Emirate. The construction of the project is a kind of practical implementation of RTA's plans for improving the infrastructure of roads and public transport network in Dubai, and developing integrated solutions for roads and transit networks such that they become safe for users, matching to the sweeping development plans, and capable of addressing the needs of demographic and urban expansion," added the CEO of RTA Traffic and Roads Agency.

Engineer Maitha bin Udai, CEO of RTA Traffic and Roads Agency, said: "Works are up and running in constructing the Dubai Water Canal and progressing according to the approved timeline. So the planned traffic diversion on Al Wasl Road, which includes the traffic flow coming from the (Jumeirah 3 and Al Saffa 1) to the (Jumeirah 2 and Al Wasl) and vice versa to the temporary traffic diversion has been constructed with the same number of lanes, and fitted with

the required traffic safety means such as traffic signals, directional signage, cautionary lights and concrete barriers. Works have also started in laying utility conduits underneath the planned Canal (mainland side) while continuing works for protecting and shifting utility lines under the detour. In concurrence with these works, construction works will start in the bridge on Al Wasl Road in the direction of Abu Dhabi, once the traffic movement is shifted directly to the traffic

diversion," stated Maitha.

It is noteworthy that works in the Water Canal Project are divided into three phases; the first includes the construction of bridges across the Water Canal on the Sheikh Zayed Road comprising eight lanes in each direction. Such bridges rise 8 meters above the water level enabling free marine navigation in the Canal 24/7, besides undertaking several improvements in the networks of main roads intercepting the course of the Canal.

Public Transportation passenger Trips

from January to October 2014

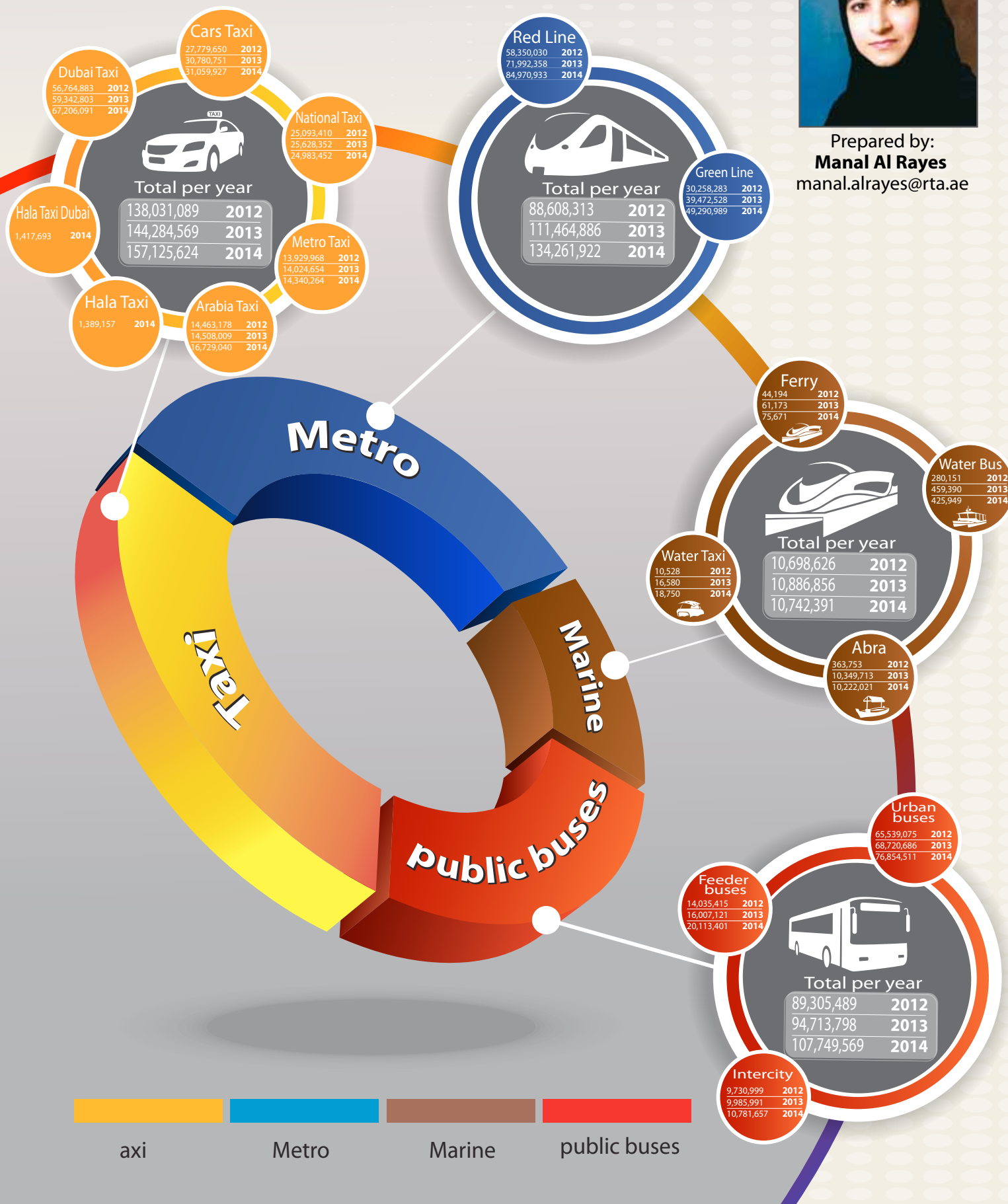


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2014
409,879,506

2013
361,350,109

2012
326,643,517



An increase of 9% in September

Dubai Metro attracts 14 million passengers during October

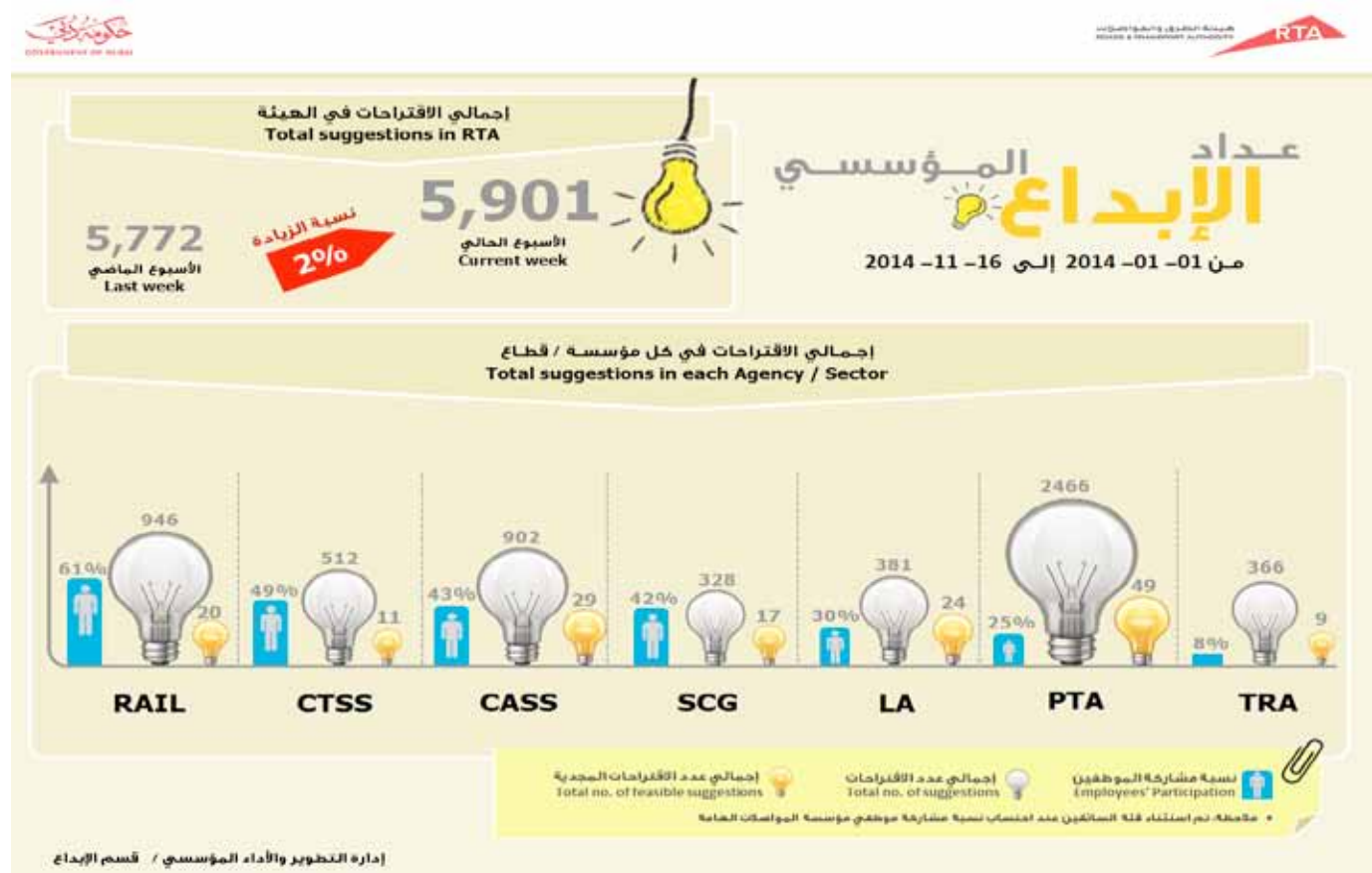
Dubai Metro, with its services of the Red and Green lines this October attracted a high number of users that reached up to 14,836,834 passengers, compared to the number of users during September, who numbered 13,551,120 passengers. It is a significant increase compared to the same period last year 2013, as the numbers reached in October last year was 12,503,700 passengers, while the number during September last year was 11,142,651 passengers; a significant increase of 22%.

Mohammed Al Mudharreb, Director, Rail Operations at the Rail Agency, in the RTA, explained that this year has seen a significant development in the number of metro users, which confirms that the RTA plans to increase the number of mass transit users is going in the right way. People began to understand the benefits and advantages of the mass transit system, including the psychological and physical comfort in mobility easily and conveniently, with reducing fuel costs and vehicle maintenance. He pointed out that the number of metro users during the first ten months of last year amounted to 111,464,886 passengers, while the number during the first ten months of this year was 134,261,922 passengers.

He explained that the number of the Red Line users of Dubai Metro during October last year was 9,427,290 passengers, while the number during last September was 8,484,728 passengers. Deira City Centre station topped during October at a rate of 631,731 passengers, while the number in September was 572,121 passengers, followed by Al Riqqa station which has seen 585,794 passengers during October, compared to 549,892 passengers during September. The number of Green Line users during October was 5,409,544 passengers, and it was in 5,066,392 passengers in September. Al Fahidi station topped in the number of passengers, as it received during 623,295 passengers in October, while in September it had 585,990 passengers,

followed by BaniYas station at a rate of 564,007 passengers during October, and 539,942 passengers in September.

These indicators confirm that the RTA is on track towards achieving its strategic objective to raise journeys ratio through the use of mass transit, and that significant increase proves its success in supporting the development process taking place in the Emirate of Dubai, and in reviving economic activity, the promotion of tourism activities and the provision of safe and easy transportation. All of which encourage and increase the competitive strength of Dubai in organizing international events such as conferences, sporting events, and others, in addition to preserving the environment by reducing



Dubai Taxi adds 4 Wheel Drives (WDs) to VIP Taxi fleet

The Dubai Taxi Corporation (DTC), Roads and Transport Authority (RTA), has signed an agreement with AlFuttaim Motors, the exclusive distributor of Toyota vehicles in the United Arab Emirates, to beef up the DTC's VIP Taxi service with two new Toyota Land Cruiser 4WD (Black SUV) in a bid to raise the bar on taxi service offered at Dubai Airports, and to raise customers satisfaction rating to as much as 82% by the end of this year.

The move marks the debut of large-sized multi-purpose vehicles at any of the UAE's airports to provide an exclusive luxurious transit experience for both tourists and residents. The new service comes in line with the Government's drive to encourage launching and adopting innovative ideas to consolidate the leading position and excellent standing of Dubai in providing high quality services at world-class standards.

The new vehicles were delivered in an official ceremony held at the Dubai Airports in the



presence of engineer Ahmed Al Suwaidi CEO of DTC; Mr. John Williams, Managing Director of Al-Futtaim Motors, and a number of senior officials representing both parties.

Engineer Ahmed Al Suwaidi, CEO of Dubai Taxi Corporation, said "The DTC has made a new track record in its unique & distinguished services rendered to various customers to materialize its own vision of 'Pioneers in Passenger Transport Services' by deploying new Toyota Land Cruiser 4WD vehicles to serve dignitaries at Dubai Airports. Such a move is part of DTC's quest for opening up new horizons, and setting a new trend in providing high quality services capable of

enhancing the image of Dubai emirate in keeping with the ambitions & plans of our wise leadership."

"Adding Land Cruiser vehicles to DTC fleet to serve VIPs amount to a launch of a new product to the portfolio of our various services provided in cooperation with some of our strategic partners such as Al Futtaim Motors, and Dubai Airports, which have always been key pillars supporting DTC's strategic initiatives and projects. The new service also stands out as a clear testament of our continuing efforts to provide premium transport service for customers of various categories," added Al Suwaidi.

RTA Launches Drone Service to Monitor Completion,

The Roads and Transport Authority (RTA) has recently launched the Drone Service to facilitate the monitoring of completed phases of RTA's vital projects, thus obviating the need to follow the traditional steps to accomplish such an arduous task. The move comes in response to the directives of His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice President and Prime Minister of the UAE and Ruler of Dubai, to rank Dubai as the smartest city world-wide, and in line with the objectives of the Hamdan Bin Mohammed Smart Government Program.

In this context, Abdullah Al Madani, CEO of RTA Corporate Technical Support Services Sector, said: "Launching the Drone Service is a practical response to the directives of His Highness Sheikh Mohammed bin Rashid Al Maktoum to serve the people. Despite Bringing Happiness to People, is one of our strategic goals, the initiative of his Highness has opened up for us wider vistas and new horizons to serve the people.

"We have recently conducted a practical test run by flying a drone to monitor the implementation phases of Jumeirah Beach Walkway Project, street lighting units, and completed phases of the Dubai Water Canal project. The test has several benefits as it has provided us with a holistic view of the sites and projects to follow up the completion phases. The Drone Service can also be used in cases of crisis and

emergencies on the roads to monitor the adverse impact on a large scale, which ultimately serves residents of Dubai," elaborated Al Madani.

"Among the benefits and advantages of the Drone Service is its ability to reach places inaccessible by conventional human means such as work terms. Examples of such inaccessible places are the upper parts of the metro stations, and underneath bridges

Taxi Service Reduces Waiting Time to 3 Minutes at Dubai Airports

The Dubai Taxi Corporation (DTC) at Roads and Transport Authority (RTA) has implemented the 'Smart Trips' initiative in its fleet vehicles in a bid to raise customer satisfaction rating and meet their needs and aspirations as regards reducing taxi waiting time and achieving optimal utilization of Corporation's own vehicles. Each taxi cab will be operating at two different shifts, where the Airport Taxi will be operating at night where as normal taxis will be operating during the day, thus redoubling the number of taxi cabs at Dubai airports and reducing the taxi waiting time from 30 minutes in 2012 before the initiative was implemented to 3 minutes in 2014.

Mohammed Yousef Saleh, Director of Fleet Operations at Dubai Taxi Corporation, said, "This initiative was the brain child of Mustafa Mustafa Shalabi, Senior Special Services Executive thanks to his daily engagement and full cognizance of arrivals' movement and the great demand for taxi cabs at Dubai airports, not to mention his exceptional ability to analyze the daily data relating to customers' waiting time and availability of taxi cabs at the airport. We have implemented the idea in order to ensure develop, improve and optimally utilize the available resources of taxis and cabbies. The 'Smart Trips' initiative has won the Creative

Idea Award, in the second edition of the RTA Excellence Award (Namoos), where Shalabi has been honored."

"The Dubai Taxi Corporation runs 350 taxi cabs at Dubai airports to serve arrivals to Dubai emirate, in addition to other 100 taxi cabs to serve VIPs, 80 vehicles for ladies & families, and 7 for special needs. These vehicles lift arrivers from Dubai airport to their different destinations within the UAE around the clock. Special parking spaces have designated for these taxis at terminal 1, 2 and 3 and Al Maktoum International Airport, where and distinguished cabbies and highly qualified staff have been

entrusted to provide this service," added the Director of Fleet Operations.

"The fleet has been beefed up with 100 vehicles in the first phase since the idea was implemented back in January 2013; and featured another increase in August 2013 where the number of fleet vehicles reached 175 in order to meet the steady growth in the number of arrivals at Dubai Airports. As the idea has proved successful, the Dubai Taxi Corporation implemented the initiative in the Al Maktoum Airport at the beginning of May 2014, and realized the same objectives of reducing passengers' waiting time," he elaborated.

and Maintenance of vital projects

to inspect or identify the parts that need maintenance. The remotely controlled device is capable of taking images of more than one location as the aircraft is programmable to access a series of places and taking photos. The Drone Service also serves both the First strategic goal of 'SmartDubai,' and the seventh strategic goal of 'RTA Excellence.' This reaffirms RTA's unwavering commitment to keep up with the latest developments to maintain the prestigious standing enjoyed by Dubai emirate," concluded the CEO of RTA Corporate Technical Support Services Sector.



Debut of distinguished 'P'-coded plates announced

The Licensing Agency, Roads and Transport Authority (RTA), announced the debut of licensing plates bearing distinguished 4 and 5-digit Code P by offering them for sale by the end of October 2014 at Customers Service Centers, service providers, and RTA portal.

Mohammed Abdul Kareem Nimaat, Director of Vehicles Licensing, RTA Licensing Agency, said: "We are always keen on releasing new codes of number plates following the alphabetical order in response to the needs and expectations of the public. Work is in hand to issue the new code 'P' by the end of this month; where an array of distinguished plates will be on offer to the public and number plate enthusiasts, and the same will be listed in the open and online auctions

planned in 2015.

Code P plates can be directly obtained through a host of channels including visiting an RTA customer service center in Dubai (Deira, Umm Ramool, Bur Dubai), RTA website (www.rta.ae), or service providers (Tasjeel, ENOC, Tamam, Quick, Shamil), and auto dealers running vehicle registration service. About 7000 distinguished plates will be offered at their nominal value where prices range from 1610 to 2610 and 3610 dirham.

"The RTA Licensing Agency is in constant pursuit to uplift the caliber of its e-services through encouraging customers to use smart mobile apps released from time to time such as Drivers and Vehicles app; which is available at main platforms of smart phones (Apple Store and Google Play). Numbers and plates services are available in the app, making it easy to obtain fancied numbers with the least time and effort as our is to make people happier," said Nimaat in a final remark.

New tourist trips for Dubai Ferry from Al Mamzar Marine Transport Station launched

The Marine Transport Department, Public Transport Agency, Roads and Transport Authority (RTA), has launched a new tourist route for Dubai Ferry from Al Mamzar Marine Transport Station exclusively on Thursdays and Fridays.

Hussein Khansaheb, Director of Marine Transport, at RTA Public Transport Agency, said, "The Public Transport Agency is always keen on operating scheduled tours for Dubai Ferry at both Dubai Marina and Ghubaiba stations. At the behest of the Dubai Ferry commuters, we have decided to expand the scope of marine services and access new destinations by operating new tourist trip for Dubai Ferry in Al Mamzar area."

"The new tourist route of Dubai Ferry, which was launched on 1st October, was tentatively operated during weekends (Thursdays and Fridays) with an average

of one trip per day at 4.30 pm. The trip, which lasts for an hour, costs only AED 75 for the Gold Class, which is the same fare currently applicable, whereas the Silver Class costs AED 50," added Khansaheb.

Dubai Ferry is the latest and largest RTA marine transit mode in Dubai, with 4 boats currently in operation and an additional one will added at Ghubaiba station. Dubai Ferry, which is an express additional tourist means of transport to access new areas, serves Dubai Creek,



and the coastline stretching along Jumeirah beaches, in addition to Dubai Marina, Jumeirah Beach Residence, waterfront projects, and Al Mamzar area. Dubai Ferry, which has a capacity of 100 passengers, extends 32 meters in length and 8 meters in width, with a speed of 24 knots per hour.

RTA clinches international American transportation award

The Roads and Transport Authority (RTA) has recently bagged a coveted international award as part of the prestigious Stevie Awards for 2014 sponsored by an American organization that bears the same name. The Awards, which attracted about 3500 international organizations vying for top honors, are considered among the highest international awards since 2002 and presented to the best-performing entities and individuals hailing from more than 60 countries in a variety of business fields.

Abdullah Yousef Al Ali, CEO of RTA Rail Agency, expressed his delight with the winning of this award, particularly under a fierce competition witnessed in the transportation field where submissions were assessed by a judges committee comprising more than 150 elite executives, top business leaders, and innovators in a variety of fields.

"We are proud that the UAE was the only country (outside the USA) to snatch a category in this award, besides Greece and South Korea who won other categories of the Award. The RTA has for the first time made a submission to the

Stevie Awards featuring the Dubai Metro, the longest driverless metro project in the world; which has proved itself and stood out as one of the innovative solutions in the field of public transport to nurture the culture of public transport in Dubai; which is clearly reflected in the sheer volume of metro riders lifted so far touching half a billion since the launch of the service," explained Al Ali.

"Transportation has shaped into one of the key sectors commanding the attention of the entire world in view of the continuous increase in the number of population and the needs of people

for affordable transit means to help them cope with life. Comprising both the Red and Green Lines, the Dubai Metro project, reflects the sharp & practical vision of our prudent government to fulfill the needs of various community segments. It plays an active role in minimizing carbon footprint as it is powered by electricity, and acts as a stimulant for dispensing private vehicles; which has had a considerable contribution towards reducing traffic congestion. These factors were taken into consideration and cited in presenting this prestigious award to the RTA," added the CEO of RTA Rail Agency.

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Almasar warns from the likelihood of doubled accidents Urging to reduce the movement during the turbulent weather

Editing family in Almasar alerts drivers that driving in rainy, volatile and dusty weather requires more caution as excessive speed in rainy weather can cause vehicles to slip and lose control, pointing out that if the speed of the vehicle is 60 km / hour then it needs almost 35 meters so as not to collide with the vehicle in front of it in case of a sudden stop. But, if the speed increased to the double, meaning 120 km/h, then it needs 4 times the distance which is 140 meters so as not to collide in another vehicle alerting that this applies to the dry road not only in rain. Also, Almasar warns from speeding in storms and dust which obscure visibility for the driver.

during rain of vehicles

Hidden water & dust

Traffic studies show that it is recognized that the required distance should be longer in rainy weather due to the limited and poor friction between the road and the tires of the vehicle, so that weak friction does not lead to sliding the vehicle, and it is the same in dusty storms. In this case, and because we can not leave long distances in the streets, the ideal solution would be to reduce the speed of vehicles, increased vigilance and attention, warning that driving in rainy and dusty weather at night makes it difficult to know the condition of the road whether it is wet or submerged by water or dry, or sand accumulated on its sides, especially in tunnels and next to sidewalks in roads not equipped with water drainage to get rid of rainwater.

Weather change requires a change in driving style

Editing family in Almasar calls drivers to reduce speed dramatically when approaching water bodies on roads with a move away from these bodies, whenever possible through wise driving and choosing the dry areas of the road, away from the sand gatherings, asserting that the risk and the likelihood of traffic accidents multiply during rainfall, storms as well as sandy and rainy winds. So, drivers should be cautious during the changes occurring in the road as a result of changing the weather conditions, stressing that weather change requires a change in driving style, especially that UAE is on the verge of the rainy

season and perhaps a case of non-stability climate. Almasar urges drivers not to disturb the joy of rain and turn it into accidents and tragedies, often increasing during the heavy rain, in which driving should be avoided except in cases of necessity.

Specialists, in matters of awareness and safety, refer that there are rules and regulations to abide by during rain, fog and dusty wind, especially that the percentage of traffic accidents occurring during fog or rain is 5% of the annual total injuries, though the number of rainy and foggy days is much less for the days of the year, which means traffic accidents are frequent relatively during these circumstances, particularly when we put into consideration that these incidents are dangerous due to less visibility in rain and thick fog, even if driving is not careless or speedy.



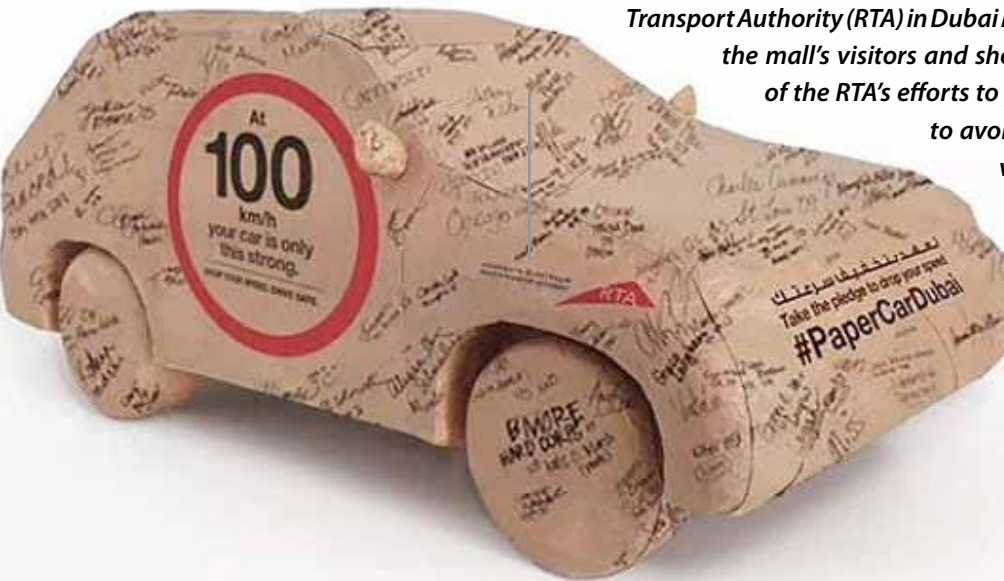
Emergency signals are not for rain

It is worth mentioning that the specialists' demand to use the vehicle lights in those circumstances does not include emergency light signals (the four side signals) except in the case of involuntary stop, warning that the use of these signals during driving deprives the driver from the ability to use them in extreme emergencies and in determining his direction at the same time. Thus, drivers are asked to use windscreen wipers while driving to prevent water accumulation, which obscures good vision, and get rid of steam accumulating on the glass of windows inside the vehicle, in addition to the importance of the driver's expectation of danger at any moment like the sudden stop of the vehicle in front or the entry of another vehicle from a side turnover, for which he should be ready to avoid this danger. Furthermore, he should give himself more space and time to complete the journey during fog and rain more than the normal time to complete it.

Cleaning of glass and lamps

Studies called to make sure of cleaning the windshield, glass of windows, light signals and lamps as well as to make sure they are working before driving, noting that during driving in these conditions the driver should leave enough space between his vehicle and the other one in front of him, and he must reduce his speed so that he can stop within the range of the front vision, and not to try to increase the speed of his vehicle in order to get away from the other one behind him. Also, he should not let other drivers force him to risk in addition to commitment to the traffic line and not to change course except in cases of necessity. Moreover, the driver should at all times of emergency, with low vision, to use lights of all kinds whether high or low to give himself more space for vision and to make it easier for other drivers to see his vehicle to avoid collision.

RTA's safedriving-oriented paper vehicle installation attracts huge response in Dubai Mall



The prototype vehicle in support of safe driving campaign launched by the Roads and Transport Authority (RTA) in Dubai Mall, has generated a huge response amongst the mall's visitors and shoppers. The campaign, which comes as part of the RTA's efforts to provide quality awareness to urge motorists to avoid over-speeding, displayed a prototype of a vehicle in a practical representation of the risks incurred by vehicles exceeding the speed of 100 kilometers per hour.

Moaza Al Marri, Director of RTA Marketing and Corporate Communication, said: "The campaign displays for the first time a model of a virtual vehicle so that motorists can perceive the fate of a vehicle driven beyond



RTA updates Safe Driving Manuals with Tram Awareness Signage

The Roads and Transport Authority (RTA) has updated its Safe Driving Manuals, considered as the approved modules for driving trainees seeking various types of driving licenses by inserting some educative signals with a view to raising their awareness about proper attitudes and actions as regards the tram movement on roads. The step is taken in line with RTA's vision of Safe and Smooth Transport for All, including protecting all parties from traffic accidents, and minimizing offences and fines incurred.

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Ahmed Bahrozian, CEO of RTA Licensing Agency, said: "The Dubai Tram, which will be launched in November this year, is the first of its kind in the UAE and constitutes a great addition to the advanced transit system in Dubai. To ensure a smooth and safe movement of the tram, road users are required to observe and adhere to the signage and ground

marking tailor-made for the safe operation of the tram.

"We have started educating and orienting fresh driving trainees at various driving institutes and centers in Dubai, the basics of the tram movement on roads through updating the safe driving manuals which are considered a key requisite for passing theoretical tests needed

to obtain driving licenses. These updates contribute to enriching the knowledge of trainees and fostering positive attitudes of traffic education; which ultimately contributes to raising the awareness of trainees and the adoption of safer driving attitudes," he continued.

"The current safe driving manuals include core educative data about how

the speed of 100 kilometers per hour, rendering it difficult to control in case any roadway obstacles or surprises are encountered."

"The campaign received an overwhelming response where more than 50,000 visitors of the Dubai Mall have signed on the body work of the prototype vehicle, thus optionally pledging to avoid over-speeding in response to RTA's call during the campaign. Each signature contributes to curtailing reckless over-speeding, which ensures safe roads and

contributes to safeguarding the lives of motorists and road users, especially in the light of the alarming increase in traffic accidents caused by excessive speed," added Al Marri.

"The campaign was not restricted only to Dubai Mall but was also launched via RTA social networking sites vis-à-vis the Facebook, Twitter and Instagram in a bid to access the largest possible number of people and various community segments. The RTA, in cooperation with a host of concerned bodies, harnesses all its potentials to



sensitize community members about the risks of over-speeding and the need to support such safe driving campaigns," said Al Marri in a final remark.

to properly deal with trams moving on the road, highlighted by giving priority for the approaching tram. All road users, pedestrians included, have to give way to the approaching tram, and the only exception here are emergency vehicles. Moreover, road users have to refrain from any activity that may directly or indirectly hamper the tram's movement.

The safe driving guide also includes crossing & access restrictions dictated by the nature of the tram operation. Pedestrians are not permitted to cross or access the tramway, unless where explicitly allowed. Additionally, in the event of any traffic accident involving the tram, the involved parties have to remain in place of the accident, but without disrupting the traffic movement as much as possible.

"These safe driving manuals, which are mandatory to driver license applicants, contain a host of signage

and markings relating to the tram, including directional and cautionary signage such as Tramway Crossing with Pedestrian Track or Crossing. Booklets are subject to annual review and might be beefed up with new details in the forthcoming years in order to achieve the highest levels of compliance with traffic rules," he explained.

"Through these manuals, we are seeking to embed and amplify the concept of safe conduct in novice drivers as to how to properly comply with the general guidance and instructions within the confines of the tram to ensure safe and smooth transport for all. Through having signage and ground markings for the tram in the Emirate of Dubai, we are seeking to deliver an important message to all road users i.e. Observe and Properly Comply with Signage in Place," said Ahmed Bahrozian in a final remark.



440.1



440.2



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RTA, Ajman Municipality hold meeting to rejuvenate existing partnership

Representatives of the Roads and Transport Authority (RTA) in Dubai have held a coordinative meeting with representatives of the Department of Municipality & Planning in Ajman under the supervision of the Department of Legal Affairs, RTA Strategy & Corporate Governance Sector, in RTA Head Office in Dubai.

The visiting delegation was received by Shihab Ahmed Bu Shihab, Director of Legal Affairs, RTA Strategy & Corporate Governance Sector, in the presence of Ms. Kaltham Hasan, Manager of Researches & Studies, and Ms. Mariam Othman Abdul Qadir, Senior Legal Researcher.

To showcase RTA's pioneering parking model, the meeting was attended by representatives of Parking Department at RTA Traffic & Roads Agency, namely Jabir Mohammed Ahmed, Deputy Director of Parking and Manager of Parking Control; Mohammed Juma Rahama, Manager of Parking Services; and Ahmed Mohammed Al Zaabi, Manager of Parking Systems.



The visiting delegation included Mohammed Rashid Al Matroushi, Acting Director of General Services; Hamdan Mohammed Al Ali, Head of Administrative Services Section; and Ali Ahmed Al Saqtari, In Charge of Paid Parking Unit at the Department of Municipality & Planning in Ajman.

Bu Shehab welcomed the visiting delegation noting the solid joint relationships between the two parties, and the need to share expertise and

benefit from the best practices based on world-class standards in the service sector.

"The RTA is always keen on cooperating with government and semi government entities in the UAE in order to showcase its leading models in the public transport and infrastructure sector along with the achievements it made in a record time ranking Dubai amongst advanced cosmopolitan cities which have made an imposing presence not only in the region

Dubai Taxi signs contract with Dobowi for supplying batteries to taxi fleet

The Dubai Taxi Corporation (DTC) at the Roads and Transport Authority (RTA) has signed a contract with Al Dobowi Group for the supply of batteries to the taxi fleet over a period of two years, renewable, under a tender recently realized via e-Supply portal of Tejari.com.

In the presence of Ahmed Khalfan Al Suwaidi, CEO of the Dubai Taxi Corporation, the contract was signed on behalf of the Dubai Taxi Corporation by Mansour Rahma Al Falasi, Director of Resources and Supply, and for Al Dobowi Group by Mr. Surender Singh

Kandhari Chairman of the Group. Also in attendance were a host of senior executives and staffs of both parties. Al Dobowi Group has been selected after winning the bid considering the continued and the ongoing cooperation with the company which

boasts of vast experience, high reputation and good quality in tyres and batteries market. The battery plays a key role in the vehicle, therefore we selected Hankook Calcium and Hankook Silver brands of South Korean make which do not need any sort of maintenance

but also worldwide as the Emirate has shaped into a benchmarking model in this vital field," commented Bu Shihab.

"Revitalizing the partnerships between leading government, semi government as well as private entities in the UAE plays a key and vital role in shaping the best concepts and ambitious plans for boosting bilateral relations and improving the performance; which can be achieved through sharing experience, reviewing the best strategies, and adopting the most successful strategies in various fields, particularly those related to the daily life of people from all spectrums of the community," he added.

Mohammed Rashid Al Matroushi, Acting Director of General Services, Department of Municipality & Planning in Ajman, expressed his delight with the activation of the existing partnership in the interest of both entities as well as a large segment of RTA and Ajman Department of Municipality & Planning's customers.

Al Matourshi commended RTA's efforts in serving the public transport sector and the achievements made in this regard saying: "What the RTA has achieved in this field is something we are all proud of, and we in Ajman Department of Municipality & Planning are honoured to benefit from these achievements and successes."

RTA briefs delegation from ADNOC on best practices in managing assets and properties

The Assets and Properties Department, Corporate Technical Support Services Sector at Roads and Transport Authority (RTA), has briefed a delegation from ADNOC Distribution on best practices adopted in managing RTA's assets and properties which measure up to the world's highest standards.

First, Uday Al Disi, Director of Assets and Properties, at RTA Corporate Technical Support Services Sector, lauded such ongoing visits among various community entities, which reflect the spirit of cooperation with RTA through effective communication, sharing experiences and improving operations to realize the ultimate objective of raising the bar on performance to the highest possible levels, since teamwork can play a pivotal role in uplifting the business conduct.

During the meeting, Khalil Al Ali, Deputy Director of Assets and

Properties, had conducted a detailed briefing about the organizational structure of the Department and its affiliated sections along with the entrusted tasks, and the key projects undertaken by the Department together with the relevant strategic ingredients, and the Department's future objectives. He also reviewed the key principles related to the implementation of assets management system at the RTA, which included teams, follow-up committee, and application programs, in addition to the surveillance methods adopted by the Department.

or recharging during the operation period (warranty period), and are compatible with DTC's cabs which have several accessories such as the meter, taxi signal, and GPS among others as the DTC is seeking to achieve the highest results and materializing RTA's vision of Safe and Smooth Transport for All as well as its vision of Pioneers in Passengers Transport Service.

"The contract provides for supplying Hankook Calcium and Hankook Silver batteries to the DTC taxi fleet,



which have to be compatible with the GCC specifications stipulated by the GCC Standardization and Metrology Organization at the rates

agreed to, delivered to the stores of the DTC during the agreed time frame, and covered by a warranty against manufacturing defects.

RTA briefs Japanese delegation on rail operation model

The Roads and Transport Authority (RTA) has recently briefed a delegation comprising a host of Japanese companies specialized in rail systems and maintenance on RTA experience in operating rail systems, and introduced them to the high-class practices, and sophisticated technologies of rail control and maintenance processes in place at Rashidiya Depot of the Dubai Metro.

Mohammed Al Mudharreb, Director of Rail Operation at RTA Rail Agency, said: "The RTA is always keen on meeting with specialists in the rail industry from various countries to share experience and views towards leveraging the processes of the Dubai Metro and keeping abreast of the highest international standards. Despite its short lifetime, the Dubai Metro has attracted

international recognition rendering it a destination for others to descend on Dubai to review this successful mass transit mode, especially with its peculiar characteristic as the world's longest driverless metro line.

"The delegation visited the Processes Control Center at Rashidiya Depot where they were briefed on the jobs performed by personnel in coping with emergency

situations such as responding to early warning systems; management of security issues, communications and faults; control systems for ceasing or operating the metro; and monitoring electric supply powering the metro through monitoring power feed systems," he continued.

"The delegation was also briefed on the monitoring of the rolling stock, safe

RTA extends deadline for submissions for 7th Dubai Award for Sustainable Transport

The Higher Organizing Committee of the Dubai Award for Sustainable Transport (DAST) has extended the final day for receiving submissions for the Award from government, semi-government and private entities in the UAE, up to 16 November instead of 30 October 2014 on the request of several organizations interested in bidding for the awards.

Abdul Mohsen Ibrahim Younes, Chairperson of the Higher Organizing Committee of DAST at the Roads and Transport Authority (RTA), said: "The Organizing Committee has accomplished several key stages and now all systems go for staging a seventh edition of the Award.



جائزة دبي للنقل المستدام
DUBAI AWARD FOR SUSTAINABLE TRANSPORT

"Registration in various categories of DAST is possible through a simple online procedure via the portal of the Award that saves much time and effort of the participants, and boosts the practices of the Smart Government advocated by the Dubai Government as a means of facilitating the processing of all customer transactions," stated Abdul Mohsen.

"Since the inaugural edition of the Award, DAST Higher Organizing Committee has been in pursuit of uplifting processes to

keep pace with the phenomenal growth and sprawling projects & initiatives of the RTA, besides seeking to broaden the scope of the Award to offer opportunities to more public & semi-public entities as well as private businesses to contribute to the sustainable transport drive in the UAE side by side the efforts made by the RTA in this regard.

"DAST is viewed as a practical manifestation of RTA's strategy geared towards enhancing its vision of providing

Safe and Smooth Transport for All in keeping with the ongoing development in the Emirate of Dubai spanning business, economic, tourist and real estate sectors among others. This initiative is a key step towards involving the business sector, government departments, quasi-government bodies and private organizations to team up with RTA efforts aimed at achieving integration of various mass transit means," added Abdul Mohsen.



operation, deployment of alternative means in case of an emergency situation, and digital cameras fitted along the metro lines where about

3000 cameras are operated in conjunction with the Transport Security Department at the Dubai Police and linked to a CCTV room monitored by specialist security officers,”

explained Al Mudharreb.

The delegation was also acquainted with the business process adopted in rail maintenance through two types of workshops: light workshops to cater to periodic and routine maintenance processes, and other workshops for repairs that take longer periods. The delegation was also briefed about hi-tech maintenance systems and the daily and monthly cleaning processes of the metro carriages. The visitors were also familiarized with the metro performance results in terms of the number of trips and users as well as the time and effort saved for the metro riders.

DAST Higher Organizing Committee announced earlier this year the introduction of a new category to the award i.e. Smart Transportation Applications; which caters to all initiatives and practices relating to smart applications of sustainable transport with the objective of developing new concepts enriching the award and ultimately contributing to broadening and uplifting the standing of the Award in serving mass transportation in general and sustainable transport in particular.

Besides that, the Award will have two new subsidiary categories starting from the 7th DAST 2014 namely: Sustainable Transport Projects contributed by university and school students, and the Most Frequent Users of Public Transport Means in Dubai Emirate including public buses, metro, Water bus, Water Taxi and various types of abras.

“Through launching this Award, the RTA intends to hit a number of targets including educating & encouraging

individuals and social organizations to play an active and positive role in supporting & assisting the realization of its objectives in developing the infrastructure and means of public transport, and showcasing the leading role of the RTA in bolstering the partnership & cooperation between various entities & strategic partners in the field of transport, safety and conserving the environment. The Award also seeks to enhance the importance of sustainable transport to make it part of the key concerns of various business organizations, raise the awareness and embed the sense of responsibility & initiative amongst various community segments, particularly firms and establishments, foster successful initiatives in the fields of mobility, safety and environment and spread them across the business community, and motivate the creativity, pioneering spirit and the initiative in a host of mobility aspects to maximize the benefit of all parties,” continued Abdul Mohsen.

The Chairperson of DAST Higher Organizing Committee anticipated that the forthcoming seventh edition of DAST 2014 would make greater successes compared with the preceding six rounds, thanks to the unlimited support accorded by the Government of Dubai, particularly HH Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum, Dubai Crown Prince and Chairman of the Executive Council in his capacity as the Patron of the Award, in propping up the relentless efforts of the RTA in this field.

DAST Higher Organizing Committee at the RTA urged the business community of the UAE, comprising government & semi government bodies and private companies to speed up the submission of nominations for the 7th edition of the Award which started since September 1st this year.

For registration, please log in the Award’s portal ([HYPERLINK “http://www.rta.ae/wpsv5/links/dast/index.html”](http://www.rta.ae/wpsv5/links/dast/index.html) <http://www.rta.ae/wpsv5/links/dast/index.html>).

شكر وعرفان



"إنجاز تاريخي جديد يتحقق برؤية سموكم ...
ونحن جنودك نلبي النداء لصناعة المستقبل"

نرفع أسمى آيات الشكر والعرفان لمقام
صاحب السمو الشيخ محمد بن راشد آل مكتوم
نائب رئيس الدولة رئيس مجلس الوزراء حاكم دبي (رعاه الله)
لرعايته ودعمه المستمر لهيئة الطرق والمواصلات

كما نرفع أسمى آيات الشكر والعرفان
لسمو الشيخ حمدان بن محمد بن راشد آل مكتوم
ولي عهد دبي رئيس المجلس التنفيذي
على تدشينه التشغيل الرسمي لترام دبي

ونتقدم بجزيل الشكر والعرفان
لسمو الشيخ مكتوم بن محمد بن راشد آل مكتوم
نائب حاكم دبي نائب رئيس المجلس التنفيذي
لحضوره وتشريفه حفل تدشين الترام

كما نتقدم بخالص الشكر والتقدير إلى جميع الهيئات والدوائر الحكومية
والمؤسسات والشركات التي ساهمت في انجاز مشروع ترام دبي



مديرو الإدارات - موظفو هيئة الطرق والمواصلات

رئيس مجلس الإدارة والمدير التنفيذي - المديرون التنفيذيون

