

Activity Description Card – Home Delivery Services (48)

Legislation	Resolution of the Executive Council No 47/2017 and Executive Regulation No 706/2019 governing vehicle transport and rental activities in Dubai.		
Activity Name	Home Delivery Services	Activity Code	RTA: 641201 DED: 5320010
Activity Description	Entities practicing delivery services to homes, offices, factories, airports, airplanes, and other workplaces, which may include consumables from cooperative societies, supermarkets or any other items from other places. The service can be through fully or semi self-driving vehicles, or any other type developed in the future; which can be used to transport and deliver materials according to the designated vehicles.		
Governing Dep't Name	Commercial Transport Activities Dep't	Permit-Issuing Dep't	Commercial Transport Activities Dep't
Entities to be visited before obtaining a permit	<ul style="list-style-type: none"> - Department of Economic Development - Dubai Municipality (In case the activity includes meals) - Licensing Agency – Commercial Transport Activities Dep't 		
Entities to be visited after obtaining a permit	Federal Transport Authority Land & Marine in case of practicing activity outside Dubai		
Fees	<ul style="list-style-type: none"> - New Permit: AED1,000 - Permit Renewal: AED1,000 		
Conditions and Procedures of Issuing Permit	<ol style="list-style-type: none"> 1. The applicant must be Emirati, GCC national, or a corporate body in which an Emirati is a partner 2. The applicant, or legal attorney, submits an application to the Licensing Agency through the official service portals supported with the following documents: <ol style="list-style-type: none"> a) Initial approval issued by the commercial licensing body in the Emirate for new entities, and copy of the commercial license for existing entities b) Approval of the concerned body for practicing the activity, if the applicable legislations require such an approval c) Copy of a valid passport of the owner and all partners along with a copy of a valid residence of a non-Emirati partner d) Copy of the Identity Card of the owner and all partners e) Written undertaking to comply with the conditions and requirements of practicing the activity 		
Licensing Conditions and Entity's Obligations	<p>Companies:</p> <ul style="list-style-type: none"> • The commitment of the permit applicant to provide qualified systems and human resources to manage the application and delivery services • Determining the sub-activities to be connected (delivery of meals, delivery of furniture, gas delivery, ... transportation of furniture, etc.) • In the event that the means of transportation are leased from another party or contracted with the other party, this party must be licensed for this purpose by the licensing establishment Community verified. • Compliance with the relevant requirements determined by the licensing institution such as: (linking with control systems, providing data, paying any approved fees, concluding agreements, installing tracking devices, etc.) • Compliance with the special requirements determined by the competent authorities according to the type of materials for delivery. 		

- Non-delivery to companies that are not licensed by the authority
- Compliance with the requirements specified by the licensing establishment for vehicles and drivers
- Commitment to provide bicycle data that are rented for delivery purposes
- Compliance with the quality regulations determined by the licensing establishment

Vehicle:

- Providing the motorcycle delivery box in compliance with the food safety specifications approved by Dubai Municipality
- Providing the technical specifications for the delivery box and the requirements that specify the location for installing the box and that are approved by the licensing institution
- Commitment to the life span that determines the licensing institution
- Set the vehicle speed to not exceed 100 km / h

Driver:

- Commitment to wearing the helmet and uniforms that contain the logo and name of the company licensed for the activity
- Commitment not to take a passenger behind the driver during the delivery process of the licensed motorcycle for delivery
- Obtaining vocational training and a delivery permit determined by the licensing establishment.
- Commitment to the weight, specifications, and sizes approved by the licensing organization for the delivery box and the requirements that specify the location for installing the box
- Compliance with traffic requirements and rules, traffic, public safety and public health rules while driving, such as wearing protective gear (helmet, gloves, and reflective jacket)
- Do not use the left lane of the road
- Do not exceed the maximum speed of 100 km / hour

**Service Applications
Channels**

Applications to be submitted through RTA's website (www.rta.ae)