

## **Training Course Timetable:**

### **1. Induction for Franchise taxi drivers**

#### The aim of the course

- Extensive training for new Taxi drivers on safe driving during the service
- How to deal and provide better service to customers
- Cultural information about the emirate of Dubai
- Rules & regulations (UAEs law, traffic law, RTA rules & regulations)
- Introduction to the irregularities and fines systems for franchise taxis & limousines in the emirates of Dubai and,
- How to utilize the navigation system and identify the geographical areas and any other system used for Taxi.

#### Course Duration

22 working days, 154 Training hours.

#### The Target group

Novice Taxi drivers of (the franchise companies & Dubai Taxi).

## **2. Induction for Limousine drivers**

### The aim of the course

- Extensive training for new joiner Taxi drivers on safe driving during the service
- How to deal and provide better service to customers,
- Cultural information about the emirate of Dubai
- Rules & regulations (UAEs law, traffic law, RTA rules & regulations)
- Introduction to the irregularities and fines systems for franchise taxis & limousines in the emirates of Dubai and
- How to utilize the navigation system and identify the geographical areas and any other system used for the taxi.

### Course Duration

10 working days, 70 Training hours.

### The Target group

Novice taxi drivers for (Limousine drivers) .

### **3. Refreshers Franchise Taxis & Limousine drivers**

#### The aim of the course

- A refreshing Training for the taxi drivers after two years in field on Safe driving training program
- Introduction to the irregularities and fines systems for franchise taxis & limousines in the emirates of Dubai
- Customers Service and Job loyalty.

#### Course Duration

3 working days, 21 Training hours.

#### The Target group

Franchise Taxis & Limousine drivers