

Activity Description Card/Using Electronic Media Smart Applications or any other Means of Renting Vehicles

Legislation	Resolution of the Executive Council No. 47/2017 regulating vehicle transport and rental activities in Dubai and amendments thereto.		
Activity Name	Using Electronic Media Smart Applications or any other Means of Renting Vehicles	Activity Code	RTA: 7710015 Department of Economy and Tourism: 100112
Activity Description	Establishments authorized to practice the e-rental service of vehicles through online communication, electronic means, smart applications or phone calls and any other relevant means; which also includes organizing bookings, electronic payment, inquiries and providing support services to customers.		
Governing Dep't Name	Commercial Transport Activities Dep't	Permit-Issuing Dep't	Commercial Transport Activities Dep't
Entities to be visited before obtaining a permit	- Licensing bodies (Department of Economy and Tourism - Free Zones and Development Areas) - Licensing Agency (Commercial Transport Activities Dep't)		
Entities to be visited after obtaining a permit	Nil		
Fees	New Permit: AED 1000 Permit Renewal: AED 1000		
Conditions and Procedures of Issuing the Permit	<ol style="list-style-type: none"> 1. To issue the permit, the applicant shall obtain the initial approval of the licensing authority in the Emirate. 2. The owner of the establishment, or his legal representative, submits the permit application prepared by the RTA through its approved service delivery channels, accompanied by the following documents: <ol style="list-style-type: none"> A. The initial approval to conduct the activity issued by the licensing authority in the Emirate for new establishments, and a copy of the commercial license for existing establishments. B. The approval of the competent authority to carry out the activity if the legislation in force requires obtaining such approval. C. A copy of the valid passport or identity card of the establishment's owner and all partners, in addition to a copy of the valid residency voucher for the non-citizen partner. D. An undertaking to abide by the conditions and requirements necessary to carry out the activity. 		
Responsibilities of the Entity	<ol style="list-style-type: none"> 1- Comply with the regulations, resolutions and instructions of the RTA regarding the activity. 2- Not to assign the permit to a third party or dispose of it in any way, except after obtaining the prior approval of the Agency. 3- Cooperate with RTA officials and those authorized by the RTA, and provide the Agency with the required information and documents. 4- The vehicle designated to carry out the authorized activity shall be registered in the Emirate of Dubai, whether it is owned or leased by the establishment. 5- Obtain licenses and permits required by the legislation in force in the Emirate. 6- Comply with the technical requirements of the vehicle, approved by the Agency and the competent government authorities, according to the activity authorized to be practiced. 7- Carry out the activity specified in the permit. 8- Provide an office, vehicles and parking spaces commensurate with the nature of the activity authorized to be practiced, and comply with the controls and standards approved by the Agency in this regard. 9- Not to stop practicing the activity without obtaining the prior approval of the Agency. This approval shall be issued in accordance with the conditions and procedures adopted by the Agency in this regard. 10- Adhere to the terms and conditions of the approved technical examination determined by the Agency. 11- The vehicles in which the activity is carried out shall be inspected when licensing or renewing its license at the service centers specified by the Agency in this regard. 12- Use the vehicle for authorized use only. 13- Install a tracking system, a speed limit system, or other systems specified by RTA or the concerned entity. (if any) 14- Use the parking spaces approved by the RTA and concerned bodies in the Emirate when practicing the activity. 15- Comply with the times and places when and where the practice of the activity is prohibited as determined by the competent authority in this regard. 16- Refrain from pasting or carrying any promotional material on the body of the vehicle before obtaining prior approval from the RTA. 17- Keep records that include 18- all data related to the practice of the activity for the periods specified by the Agency in this regard. 		

	<ul style="list-style-type: none">19- Obtain the approval of the Agency in case of changing the location of the establishment.20- Fulfill the security and safety stipulations set by the concerned body.21- Sign a contract/agreement with the RTA that includes the rights and duties of the establishments, the financial consideration, how to pay it and any other requirements that the RTA deems necessary in this regard.22- Subscribe and register in the systems and platforms approved by the RTA, including the system.23- Agree to undertake to comply with the additional requirements set by the Agency.24- Comply with renting vehicles through companies approved by RTA.25- Not to rent personal vehicles.
Service Delivery Channels	Applications to be submitted through RTA's website (www.rta.ae)