

Activity Description Card – Transporting Passengers by Tourist Buses

Legislation	Regulation No. 5 of 2006 regarding the classification and licensing of tourist transport facilities by buses in the Emirate of Dubai		
Activity Name	Transporting Passengers by Tourist Buses	Activity Code	RTA: 172 DED: 4922007
Activity Description	It includes transporting tourists by tourist buses to and from hotels, tourist resorts, destinations and prominent heritage and tourist attractions inside and outside the city. It also includes open-top buses that enable tourists to see the various scenes.		
Governing Dep't Name	Planning and Business Development Department	Permit-Issuing Dep't	Planning and Business Development Department
Entities to be visited before obtaining a permit	<ul style="list-style-type: none"> - First: Department of Economic Development - Second: Public Transport Agency (Planning and Business Development Department) - Third: Licensing Agency – Commercial Transport Activities Dep't 		
Entities to be visited after obtaining a permit	<ul style="list-style-type: none"> • NIL 		
Fees	<ul style="list-style-type: none"> - New Permit: AED 4,000 - Permit Renewal: AED 4,000 		
Conditions and Procedures of Issuing Permit	<ol style="list-style-type: none"> 1. The applicant must be Emirati, GCC national, or a corporate body in which an Emirati is a partner 2. For the free zones, it is a legal person or the partners' data (citizens who are not citizens) in addition to the director's data based on the requirements of the free zones. 3. The applicant, or legal attorney, submits an application to the Licensing Agency through the official service portals supported with the following documents: <ol style="list-style-type: none"> a) Initial approval issued by the commercial licensing body in the Emirate for new entities, and copy of the commercial license for existing entities b) Approval of the concerned body for practising the activity, if the applicable legislations require such an approval c) Copy of a valid passport of the owner and all partners along with a copy of a valid residence of a non-Emirati partner d) Copy of the Identity Card of the owner and all partners 		
Licensing Conditions and Entity's Obligations	<ol style="list-style-type: none"> 1- The buses must conform to the technical specifications of the vehicles registered in the countries of the Cooperation Council for the Arab States of the Gulf, and that the age of the bus does not exceed ten years from the date of manufacture. 2- Comply with traffic, health, public safety, environment and other legislation in force in the country. 3- Using the buses owned by them in the activity of tourist transport and not using them in any other activity. 4- Not to use more than 5 buses without obtaining a license from the Authority.. 5- Subjecting bus drivers to the training prescribed for them by the Authority. 6- Commitment to bus routes and stopping places as determined by the Authority. 7- Comply with the tariff lists and the dates and times for providing the service determined by the Authority. 8- Not to place advertisements and commercial posters inside or outside the buses 		

- 9- Writing the operating number, line number and destination of the bus, in addition to writing a phone number to report complaints and suggestions in a prominent place on the bus.
- 10- Maintaining books and records of its business data, or providing the Authority with any statistics, documents or data that it deems necessary to review.
- 11- The license holder may not act in any way with the license granted to him, whether by waiving it or introducing a partner in it, except after obtaining the approval of the Authority.
- 12- The license holder must notify the competent department in writing in the event of discontinuation of the activity

**Service Applications
Channels**

Applications to be submitted through RTA's website (www.rta.ae)

