

### Activity Description Card/Passengers Transport by Vehicles via E-services

<b>Legislation</b>	Resolution of the Executive Council No 6/2016 regarding the regulation of passenger transportation using vehicles in the Emirate of Dubai with its executive regulations No. (516) of 2022		
<b>Activity Name</b>	<b>Passengers Transport by Vehicles via E-services</b>	<b>Activity Code</b>	RTA: 990076 DED: 602210
<b>Activity Description</b>	It includes establishments authorized by the competent authorities to provide the service of transporting passengers through communication, electronic means, smart applications, or any other means.		
<b>Governing Dep't Name</b>	Department of Planning and Business Development	<b>Permit-Issuing Dep't</b>	Commercial Transport Activities Dep't (Licensing Agency)
<b>Entities to be visited before obtaining a permit</b>	Public Transport Agency. (Committee on Studying Permits for Passenger Transport Activities)		
<b>Entities to be visited after obtaining a permit</b>	<b>First:</b> Department of Economy and Tourism in Dubai. <b>Second:</b> Managing commercial transport activities at the (Licensing Agency)		
<b>Fees</b>	- New Permit: AED500 - Permit Renewal: AED500		
<b>Conditions and Procedures of Issuing Permit</b>	<p>The following procedures shall be followed in issuing permits for practicing the activity, as well as a permit for providing services for transporting passengers by vehicles through communication, electronic means, smart applications, or any other means:</p> <ol style="list-style-type: none"> <li>1- Submitting an application for issuing a permit to the Agency, according to the form and mechanism approved thereby in this regard, supported by the following papers and documents:</li> <li>2- copy of the passport, for citizens of the country.</li> <li>3. A copy of the passport and residence permit, for non-citizens of the country.</li> <li>4. A copy of the Emirates ID card.</li> <li>5. A copy of the trade license issued by the relevant commercial licensing authority in the emirate.</li> <li>6. A copy of the feasibility study referred to in Articles (2) and (3) of this Resolution.</li> <li>7. Any other documents required by the Agency.</li> <li>8. The Agency shall study the application and verify that it fulfills all the required conditions and documents.</li> <li>9. The Agency shall issue the permit, after it approves the application, and the applicant shall pay the prescribed fee Licensing Conditions and Entity's</li> </ol>		
<b>Licensing Conditions and Entity's Obligations</b>	<p>In order to issue a permit to practice the activity of providing a passenger vehicle transport service through communication, electronic means, smart applications, or any other means, the following shall be provided:</p> <ol style="list-style-type: none"> <li>1- Submit a feasibility study that includes the following:             <ul style="list-style-type: none"> <li>• The operating mechanism of taxis and luxury cars.</li> <li>• The proposed financial budget for conducting the activity.</li> <li>• The administrative structure, human resources and expertise that will be used to carry out the activity</li> </ul> </li> <li>2- Submit an undertaking to provide systems, electronic media and smart applications necessary to carry out the activity.</li> </ol>		

- 3- Provide an undertaking to link the systems, electronic media and relevant smart applications to the electronic platform, in the manner specified by the Agency in this regard.
- 4- Provide an undertaking to comply with the rate determined by RTA to collect the tariff, and the tariff collected shall be higher than the taxi tariff.
- 5- Provide an undertaking to download smart applications and electronic systems on the meter.
- 6- Provide a suitable headquarters to carry out the activity, equipped with facilities and requirements as determined by the Agency in this regard.
- 7- Pay the prescribed fee for issuing the permit.
- 8- Submit an undertaking to contract with establishments, taxi drivers and luxury cars authorized by the Agency.

**Service Applications  
Channels**

Submit applications to qualify the company through e-mail: [passenger\\_activities\\_pta@rta.ae](mailto:passenger_activities_pta@rta.ae), and applications shall be submitted through RTA's website ([www.rta.ae](http://www.rta.ae)).