

Using Internet Explorer go to www.rta.ae

Step 1: Click on Login

www.rta.ae/wpsv5/wps/portal/rta/home/!ut/p/c5/04_SB8K8xLLM9MSSzPy8xBz9CP0os3gfd9cAfwM3M0N_PydnA0_TEFNjR0NPAyAAykeaxRvgAI4GBHSHg-wD6TcN9gm

حكومة دبي
GOVERNMENT OF DUBAI

هيئة الطرق والمواصلات
ROADS & TRANSPORT AUTHORITY
RTA

RTA Home About RTA RTA Services Contact Us Login Search RTA dubai.ae عربي

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RTA marks Hag Al-Lailah Celebrat...
04/07/2012
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Service Centers
Select Service Center

RTA Popular Services
Dubai Metro Dubai Buses Licensing Services
NOL Cards Marine Transport Dubai Taxi
Salik Fines Inquiry and Payment Seasonal Parking Card
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Traffic Services and Safety
Roads & Signage
Right of Way
Utility Services
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Transport Services
NOL
Metro
Buses
Marine
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Road Users Services
Drivers Licensing Services
Vehicle Services
Salik
Parking Services
[more...](#)

Business Services
Driving Institute
Commercial Plates Numbers
Limousine and Rental
Commercial Transport
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How Do I ?

Submit Suggestion

Submit Complaint

Journey Planner
Origin :
Destination :
More Options Ok

جائزة دبي للنقل المستدام
DUBAI AWARD FOR SUSTAINABLE TRANSPORT

Using Internet Explorer

Step 2: Click on New User

The screenshot shows the RTA website interface. At the top, there is a navigation bar with links for RTA Home, About RTA, RTA Services, Contact Us, and Login. A search bar and the RTA logo are also present. Below the navigation bar, there are social media icons for YouTube, Facebook, Twitter, and Blogger, along with a 'How Do I?' button. The main content area is divided into several sections:

- Login:** A form with fields for 'User Name:' and 'Password:', a 'Log in' button, and links for 'New User' and 'Forgot Password?'.
- RTA Login Page:** A section with the heading 'Log On - RTA Registered User' and text explaining the login process and registration options.
- Not Registered Users:** A section with the heading 'Not Registered Users' and text explaining that some services do not require registration. It lists several services: Fines Inquiry and Payment, Check NOL Card Balance, Vehicle Testing Eligibility, and Seasonal Parking Card.
- FAQs:** A blue button labeled 'How do I ...? FAQs'.
- Can't find a service? Use Directory of Services (iDOS):** A red button.
- Services What's new!:** A grey button.

Using Internet Explorer

Step 3: Click on [Register as a Company](#)

The screenshot shows the RTA website interface. At the top, there is a navigation bar with links for 'RTA Home', 'About RTA', 'RTA Services', 'Contact Us', and 'Login'. A search bar is also present. Below the navigation bar, there are social media icons for YouTube, Facebook, Twitter, and Blogger. The main content area is titled 'New User Registration' and features two options: 'Register as an individual' and 'Register as a Company'. The 'Register as a Company' option is highlighted in red and includes a note: 'your business license information is required*'. To the left of the registration options is a login form with fields for 'User Name' and 'Password', and a 'Log in' button. Below the login form are links for 'New User' and 'Forgot Password?'. At the bottom of the page, there is a footer with a list of links: 'Website Survey', 'Useful links', 'Organization Chart', 'Privacy Policy', 'Terms & Conditions', 'Quality Policy', 'SiteMap', 'Special Needs', 'Careers', and 'Contact Us'.

Important Hints

- Enter company name (without special characters like ,+:@&^*!/)
- You may enter company name in both fields using English language if you find a difficulty in Arabic
- If your company has no registration in Dubai Economic Department or it is an overseas – international entity , then select (NO) in the dedicated question provided.
- Make sure to provide your information accurately from the first trial , failure with this will lead to rejection ,then you need to contact ask@rta.ae to clear your information from the system to enable you to re-apply again.
- The application consists of two steps , make sure that you receive a confirmation of your registration success at the end of the process.

- **This registration will enable you to access to RTA website to start applying for more than 270 services, but it does not mean that you have applied for prequalification as this process could be only started once the registration is done.**
- **Check your (inbox , junk mail , spam) for your account details after receiving the confirmation on the screen for the success of your application.**

- You will receive the credentials (account details):
- In 24 Hrs – if your company's trade license issued by Dubai Economic Department (DED).
- In 4 working days – if your company's License issued by others

Using Internet Explorer

Step (1/2) : Apply for Company Registration by filling all mandatory fields*

HINT:

- Enter company name (without special characters like ,+:@&^*!/)
- You can enter company name in both fields using English language if you find a difficulty in Arabic.
- If you get the message : **trade license exists**, it means that your company has applied for this registration before, then it is important to send request to ASK@rta.ae to retrieve your account.
- For required attachments not exceeds 2 MB for each (it is recommended to use PDF files –Short English names) **do not use compressed files.**

files. www.rta.ae/wpsv5/wps/portal/!ut/p/c5/04_SB8K8xLLM9MSSzPy8xBz9CP0os3gDA9NgnzALbwsXA2ejMD9DH3NjAwgAykdihyhuZwOWJ0o0dOIJ1O7s7epiY-xgY-BuFGRgY ☆

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User Management

NOCs and Permits Transport Services Road Users Services Business Services

You Tube Facebook Twitter Blogger How Do I ?

User Management
Registration Home

User Name:
Password:
Log in
→ New User
→ Forgot Password?

Apply for Company Registration

Step 1/2 - Company Information

Fields marked with (*) are mandatory.

Company Name: * As per the license
Please enter company name (without special characters like ,+:@&^*!/)

Company Name (in Arabic): * As per the license
Please enter company name (without special characters like ,+:@&^*!/)

Business License #: * As per the license

Issue Date: * e.x. dd/mm/yyyy

Expiry Date: * e.x. dd/mm/yyyy

Your Business License issued from Dubai Economic Department
 Yes No

Company Email ID: *

Company Office Telephone: *

Fax Number:

P.O. Box:

Emirate:

Registered Address:

Using Internet Explorer

Continue : (Step2/2)Apply for Company Registration by filling all mandatory fields

The required in this page is related to the admin. Account (Master Account)


The e-mail ID should be different from the one used in the previous page.

Mobile No. Should be – 7 digits, if you have no local Mobile No., you may enter any dummy 7-digits to proceed and later you can modify / correct it in the created account,. for office TEL: no spaces, no special characters like +,-)

For Emirate question: if your company is international : please select Dubai.

Security code will be changed in each trial (will become easier)

al/!ut/p/c5/jZDJDoIwEEA_qcNS4FqrIrEUbsBSRiyHRuESxiQTUrxclLolonDm-ebOhDDVZ5NVmlZebQ5HvUIoyaw6ABUucsdMHqi

First Name: *	<input type="text" value="gamil"/>	
Middle Name:	<input type="text"/>	
Last Name: *	<input type="text" value="karmout"/>	
Nationality: *	<input type="text" value="Aruba"/>	
Email ID: *	<input type="text" value="mtk20002@gmail.com"/>	[Hint]:Please provide a valid email address
Re-enter Email ID: *	<input type="text" value="mtk20002@gmail.com"/>	
Mobile Number: *	+971 <input type="text" value="50"/>	[Hint]:Enter valid mobile number without any spaces
Office Telephone:	<input type="text"/>	
Fax Number:	<input type="text"/>	
Home Address:	<input type="text"/>	
Emirate:	<input type="text" value="Choose an Emirate"/>	
P.O. Box:	<input type="text"/>	
<input type="checkbox"/> I would like to receive emails containing news, information and updates about RTA		
Preferred Communication Language :		
English <input checked="" type="radio"/> Arabic <input type="radio"/>		
Preferred Communication Medium :		
SMS <input checked="" type="radio"/> Email <input type="radio"/>		
My information can be passed to third party organizations		
Yes <input checked="" type="radio"/> No <input type="radio"/>		
Security Code:		
Please re-enter the security code printed above in the textbox below: *		
<input type="text"/>		
<input type="button" value="Back"/> <input type="button" value="Submit"/>		

1. ***This registration will enable you to access to RTA website to start applying for more than 270 services, but it does not mean that you have applied for prequalification as this process could be only started once the registration is done.***
2. ***Check your (inbox , junk mail , spam) for your account details after receiving the confirmation on the screen for the success of your application.***
3. ***You will receive the credentials (account details):***
4. ***In 24 Hrs – if your company's trade license issued by Dubai Economic Department (DED).***
5. ***In 4 working days – if your company's License issued by others***

The screenshot displays the RTA Portal - User Manager interface. The browser address bar shows the URL: www.rta.ae/wpsv5/wps/portal/lut/p/c5/jZDJDoIwEEA_qcNSy7UWF2Jb1FJELoYoMRpFEg0Gvl6UuCSgceb45s2GYIRnlhS7bXLZnbLkgCIU91YAWPHQmTguMDO. The page header includes the Government of Dubai logo and the RTA logo (Roads & Transport Authority). The navigation menu contains links for RTA Home, About RTA, RTA Services, Contact Us, and Login, along with a search bar and the dubai.ae logo. The main content area is titled "Apply for Company Registration" and features a "Confirmation" section with the following text: "Thank you for submitting your registration request for access to the e-Services offered through the Roads and Transport e-Government portal. We are pleased to inform you that your request Reference No. has been accepted and approved. You will shortly receive an e-mail confirming your transaction." The left sidebar contains a "User Management" section with a "Registration Home" link and a login form with fields for "User Name:" and "Password:", a "Log in" button, and links for "New User" and "Forgot Password?".



Thank you so much,,,,,

NOW you can start doing your e-Prequalification Application using your credentials (USER NAME & PASSWORD)

That you have received.

FOR any inquiry in the delay of the account creation stated in this document please send a request through ask@rta.ae

