

Activity Identification Card – Management of Transport and Delivery Orders through Online Platforms and Smart Apps			
Legislation	Administrative Resolution No 793/2020 regarding the addition of: Management of Transport and Delivery Orders through Online Platforms and Smart Apps Activity		
Activity Name	Management of transport and delivery orders through online platforms and smart apps	Activity Code	
Activity Description	Entities operating in the management of transport and delivery orders through online platforms and smart apps		
Governing Dep't Name	Commercial Transport Activities Dep't	Permit-Issuing Dep't	Commercial Transport Activities Dep't
Entities to be visited before obtaining a permit	<ul style="list-style-type: none"> Department of Economic Development Dubai Free Zones 		
Fees	** New Permit: AED1,000 ** Renewal of Permit: AED1,000		
Conditions and Procedures of Issuing Permit	<ol style="list-style-type: none"> The applicant must be an Emirati, GCC national, or a corporate body in which an Emirati is a partner The applicant, or legal attorney, submits an application to the Licensing Agency through the official service portals supported with the following documents: <ol style="list-style-type: none"> Provisional approval issued by the commercial licensing body in the Emirate for new entities, and copy of the commercial license for existing entities Copy of a valid passport of the owner and all shareholders along with a copy of a valid residence of a non-Emirati partner Copy of the Identity Card of the owner and all partners Written undertaking to comply with the conditions and requirements of practicing the activity 		
Licensing Conditions and Entity's Obligations	<ol style="list-style-type: none"> The applicant is committed to providing the systems, electronic media and smart applications necessary to practice the activity and link them with RTA's systems such as: (Quality violations code, control systems, data provision, payment of fees as part of agreements concluded with RTA, installation of tracking devices, ... etc). Define the activities to be managed through electronic media and smart applications such as: (the delivery of parcels, messages, food, medicine, furniture, gas ... etc). In the event of renting the transport means from another party or contracting with another party to undertake the delivery service, then that party must be licensed for this purpose by the RTA. Contracting with companies licensed by the RTA according to the types of transport and delivery activities. Signing an agreement with the RTA. 		
Service Delivery Channels	Applications to be submitted through RTA's website (www.rta.ae)		

** In compliance with the Resolution of the Executive Council No 47 of 2017 governing Vehicle Transport Activities and Rentals in Dubai

<u>Manager</u>	<u>Director</u>	<u>CEO</u>