

Activity Description Card / Vehicle E-Rental Using Smart Applications or Any Other Means			
Legislation	Administrative Resolution No 750/2019 governing the addition of activities pertinent to using the electronic media, smart applications or any other means in renting vehicles and the Board of Directors Resolution No. 627/2020		
Activity Name	Vehicle E-Rental Using Smart Applications or Any Other Means	Activity Code	RTA: 7710015 DED: 7710015
Activity Description	Entities authorised by the RTA in practising the e-rental service of vehicles through smart applications or phone calls and any other relevant means; which also includes organising bookings, electronic payment, inquiries and providing support services to customers.		
Governing Dep't Name	Commercial Transport Activities Dep't	Permit-Issuing Dep't	Commercial Transport Activities Dep't)
Entities to be visited before obtaining a permit	-Licensing Bodies (Department of Economic Development- Free Zones and Development) -Licencing Agency Commercial Transport Activity Dep't		
Fees	- New: AED1,000 - Renewal: AED1,000		
Conditions and Procedures of Issuing Permit	<p>a) The applicant for the permit must be a citizen of the state, or a citizen of the countries of the Cooperation Council for the Arab States of the Gulf, or a legal person who is one of the partners in it from the citizens of the state.</p> <p>b) For free zones, a legal person or partners' data (non-citizen citizens) in addition to the director's data, based on the free zones' requirements.</p> <p>c) 3- The permit applicant or his legal representative submits the application to the licensing institution through the service delivery channels approved by the authority accompanied by the following documents: -</p> <p>A- The initial approval to conduct the activity issued by the commercial licensing authorities in the emirate for new establishments, and a copy of the commercial license for existing establishments. (If any)</p> <p>B- A copy of the valid passport of the owner and all partners, in addition to a copy of the valid residency voucher for the non-citizen partner.</p> <p>C- A copy of the identity card of the owner and all partners.</p> <p>E- An undertaking to abide by the conditions and requirements necessary to carry out the activity.</p>		
Licensing Conditions and Entity's Obligations	<p>1- Obtain the required permits from the concerned government bodies in the Emirate and fulfil the requirements.</p> <p>2- Undertake to seek the required approval from the Agency in case of any change in the commercial license.</p> <p>3- Comply with the security and safety stipulations set by the concerned body.</p> <p>4- Comply with the additional conditions that might be introduced by the Agency in future.</p> <p>5- Notify the Agency about the intention to cease business temporarily 60 days in advance and submit the application to cease business 30 days in advance of the set date, provided that the suspension of business must not exceed one year, which is renewable subject to the approval of the Agency.</p> <p>6- Comply with the regulations, resolutions and instructions of RTA.</p> <p>7- Cooperate with RTA officials and those authorised by RTA and supply the Agency with the required</p>		

information and documents.

8 – Signing a contract/agreement with the Authority that includes the rights and duties of the establishments, the financial allowance, how to pay it and any other requirements that the Authority deems necessary in this regard.

**Service Applications
Channels**

Applications to be submitted through RTA's website (www.rta.ae)