

المسار almasar

The Official Monthly Magazine of Dubai's RTA
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Dubai is
Bicycle
Friendly



Vision

The world leader in seamless & sustainable mobility.

Mission

Develop & manage integrated and sustainable roads & transportation systems at a world-class level, and provide pioneered services to all stakeholders for their happiness, and support Dubai's vision through shaping the future, developing policies and legislations, adopting technologies, innovations & world-class practices and standards.

Bicycle-Friendly City



Dubai is making headway strides realising the vision of His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice-President, Prime Minister of the UAE, Ruler of Dubai, to make Dubai the best city for living in the world by improving the quality of living in the city and putting people's happiness first. Such a drive seeks to implement the directives of His Highness Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum, Crown Prince of Dubai, Chairman of the Executive Council, to transform Dubai into a Bicycle-Friendly City. Achieving this goal warrants the development of a world-class infrastructure tailored to support the use of this sustainable mode of mobility in compliance with the highest safety and security conditions.

His Highness the Crown Prince of Dubai has recently directed to execute a 16-km long cycling track alongside Jumeirah Beach that connects with the existing cycling track of Jumeirah Street running alongside the Dubai Water Canal, and the existing cycling track on King Salman bin Abdul Aziz Al Saud Street at the Dubai Internet City.

The first section of the track, which is 4 metres wide, runs alongside Jumeirah Beach in parallel to the existing jogging and walking tracks at the beach extending from Dubai Water Canal up to Umm Suqeim Park. The second section that has a width of 3 metres, runs alongside Jumeirah Street and

King Salman bin Abdul Aziz Al Saud Street up to the Dubai Internet City.

The new cycling track runs along several key landmarks alongside Jumeirah Beach such as the Sunset Mall, Open Beach, Dubai Sailing Club, Kite Beach, Umm Suqeim Park and Burj Al Arab. It will enable cyclists to cycle along the stretch of the beach and make use of the bike sharing services available at the Sunset Mall, Al Manara Mosque and Umm Suqeim Park.

The Master Plan for Cycling Tracks in Dubai, approved by His Highness Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum, includes the construction of an additional 276 kms of cycling tracks, which will bring the total length of cycling tracks in the Emirate to 739 km. The plan aims to link the tracks at the central and coastal areas, such as Jumeirah, Al Sufouh and Dubai Marina with the peripheral and leisurely tracks at Al Qudra, Seih Assalam and Nad Al Sheba via Al Barsha, Dubai Hills and Nad Al Sheba.

In designing and executing cycling tracks and regulating the speed limits thereon, RTA is keen to comply with the top international standards and technical directories and customise them to fit the nature of the location and the classification of tracks. It also seeks to encourage residents and visitors to practice cycling as a healthy sport, but also to use bikes as an alternative and sustainable means of mobility, especially to serve first and last-mile journeys.

H.E. Mattar Mohammed Al Tayer
Director General, Chairman of the Board of Executive Directors

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Strategic Map For AlMasar Magazine Team

Vision

The Pioneer
Government
Magazine in Dubai

Mission

To work in the spirit
of team in presenting
achievements, enhance
Success , and document
roles of RTA.

Core Values

Transparency &
Credibility
Corporate Reputation
Excellence
Spirit of Team
knowledge Sharing

Reciprocal Ads Initiative

Al Masar magazine Editorial Board offers the Reciprocal Ads initiative whereby a space for an advert is allocated to strategic partners and other government entities against allocating the same space in the magazine of the beneficial entity during the same month for the benefit of the RTA.

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Hamdan bin Mohammed orders construction of 16-km cycling track alongside Jumeirah Beach

The new track links the existing cycling tracks at the Dubai Water Canal and King Salman Street

His Highness Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum, Crown Prince of Dubai, Chairman of the Executive Council, ordered the construction of a cycling track extending 16 km alongside Jumeirah Beach. The new track will connect the existing cycling track at Jumeirah Street parallel to the Dubai Water Canal with the existing track alongside King Salman bin AbdulAziz Al Saud Street at Dubai Internet City.



“The construction of this cycling track is a manifestation of the vision of His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice-President, Prime Minister of the UAE, Ruler of Dubai, to improve the quality of life for people in Dubai and make them happier.

It is also a step forward towards achieving sustainable mobility,” said His Excellency Mattar Mohammed

Al Tayer, Director-General, Chairman of the Board of Executive Directors of the Roads and Transport Authority (RTA).

“It also responds to the directives of His Highness Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum, Crown Prince of Dubai, Chairman of the Executive Council, to transform Dubai into a bicycle-friendly



city. It involves the provision of suitable alternatives to encourage people to practice cycling. It contributes to Dubai Urban Plan 2040, which aims at making Dubai as the best city in the world for living. Constructing this cycling track alongside Jumeirah Beach is a quality addition to the infrastructure projects undertaken by Dubai Government to promote sports and recreational activities and uplift the standard of living and wellbeing in the Emirate,” added Al Tayer.

Integrated Services

Detailing the integrated services of the project, Al Tayer said, “The new cycling track stretches 16 km alongside Jumeirah Beach and links the existing cycling track at Jumeirah Street (at Dubai Water Canal) with the existing cycling track at King Salman bin Abdul Aziz Al Saud Street (at Dubai Internet City). “The first sector of the track has a width of 4 metres stretching alongside Jumeirah Beach in parallel to the existing jogging and walking tracks that extend from Dubai Water Canal up to





Umm Suqeim Park. The second sector, which has a width of 3 metres, runs alongside Jumeirah Street and King Salman bin Abdul Aziz Al Saud Street up to Dubai Internet City. It will serve several hotspots alongside Jumeirah Beach such as the Sunset Mall, Open Beach, Dubai Sailing Club, Kite Beach, Umm Suqeim Park, and Burj Al Arab.

“The public can use the track in practising cycling alongside a beach that boasts of a variety of service facilities. They can also benefit from the shared bike services available at the Sunset Mall, Al Manara Mosque and Umm Suqeim Park. The speed limit set for this track is 20 km/h and is classified as part of the mobility, sports and leisure tracks,” commented Al Tayer.

“The cycling track of Jumeirah Beach is part of a master plan for constructing cycling tracks to link vital areas of the Emirate. The Master Plan for Cycling Tracks 2026 provides for the construction of additional cycling tracks extending 276 km, which will bring the total length of cycling tracks in the Emirate to 739 km. The plan aims to link the tracks at the coastal areas, such as Jumeirah, Al Sufouh and Al Marina with the external tracks at Al Qudra, Seih Assalam and Nad Al Sheba via Al Barsha, Dubai Hills and Nad Al Sheba,” explained Al Tayer.

International Specifications

“The design, construction and setting of speed limits for cycling tracks are in line with the top international standards and technical directories. It is also customised to the nature of the locality and the classification of the tracks. These tracks encourage residents and visitors to practice cycling such that it will develop into an alternative and sustainable mobility means that serves the first and last-mile strategy,” concluded Al Tayer. It is noteworthy that the dedicated cycling tracks constructed till the end of 2020 extended 463 km. RTA intends to push the total length of cycling tracks further to 739 km by 2026 to link vital areas of the Emirate with various public transit means.

Cycling Speed

RTA has set a speed limit of 30 km/h at cycling tracks dedicated to cyclists and a speed limit of 20 km/h at dedicated or shared tracks with pedestrians within urban areas. However, no specific speed limits are set for cycling tracks for training purposes. The overall objective of introducing speed limits for cycling tracks is to ensure the safety of both pedestrians and cyclists.





Hamdan bin Mohammed forms Supreme Committee for Urban Planning in Dubai

Dubai Crown Prince and Chairman of The Executive Council of Dubai His Highness Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum has issued the Council's Resolution No. (18) for 2021 forming the Supreme Committee for Urban Planning in Dubai. The Resolution aims to regulate and ensure the governance of urban planning in Dubai as well as implement the deliverables of the Dubai 2040 Urban Master Plan, endorsed by His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice President and Prime Minister of the UAE and Ruler of Dubai, in March this year.

The Committee has been entrusted with the oversight of the urban planning sector in the emirate, including the implementation of the Dubai Urban Master Plan. The Committee will ensure the plans of related government entities in the emirate are aligned with the Dubai 2040

Urban Master Plan and ensure the integration of major infrastructure and urban projects as part of realising the vision of HH Sheikh Mohammed to make Dubai the best city in the world to live in.

Under the Resolution 'The Supreme Committee for Urban

Committee to govern urban planning in Dubai and implement the deliverables of the Dubai 2040 Urban Master Plan - Committee will facilitate efforts to realise the vision of Mohammed bin Rashid to make Dubai the best city in the world to live in

Planning' will be formed under the chairmanship of His Excellency Mattar Mohammed Al Tayer, the General Commissioner of the Infrastructure, Urban Planning and Wellbeing Pillar.

Members of the Committee include the Managing Director and CEO of Dubai Electricity and Water Authority; the Director General of Dubai Municipality; the Director General of Dubai Development Authority; the Director General of Ports, Customs & Free Zone Corporation; the Director General of Dubai Land Department; the CEO of RTA's Strategy and Corporate Governance and the Secretary-General of the Supreme Council of Energy. Other members, will include an urban planning expert and economic expert to be named by the Chairman of the Committee.



Mattar Al Tayer:
Committee will also focus on addressing strategic matters such as housing and regulation of the real estate sector and improving wellbeing and creating opportunities within these and other fields

The Resolution details the roles and responsibilities of the Committee, which include endorsing the vision and strategic objectives of the Urban Master Plan, under the supervision of the Chairman of The Executive Council and ensuring that the Urban Master Plan progresses according to deliverables and in line with government priorities and directives. The Committee is also responsible for ensuring the integration of the roles of the entities responsible for urban planning in the emirate and directing the provision of support to facilitate coordination between various parties.

The Committee will also resolve any issues or differences between concerned bodies in case the parties fail to reach an agreement. It will report such issues to The Executive Council when required. According to the Resolution, the Committee will propose policies, strategies and legislation to ensure the objectives of the Urban Master Plan are met, as well as empower concerned bodies in the emirate to carry out their respective tasks and roles.

The Supreme Committee for Urban Planning will also be responsible for endorsing the recommendations made in strategic studies, masterplans and major infrastructure and urban projects related to urban planning in conformity with the Dubai 2040 Urban Master Plan and informing the Chairman of The Executive Council about them. It will also issue directives for carrying out major changes to the approved Urban Master Plan, in line with the developments and directives of the Dubai Government in this regard.

Under the Resolution, the Committee is responsible for



reviewing the strategic performance indicators for the implementation of the Urban Master Plan. It will also direct measures and solutions to enhance the efficiency of implementation. The Committee is also authorised to issue directives with regards to challenges encountered in the implementation of all phases of the Plan.

The Resolution permits the Committee to form sub-committees and teams to assist it along with their roles, responsibilities, procedures and any other related issues. The Committee may seek the assistance of any experts and specialists, be it from employees of the concerned bodies in the emirate or others.

Administrative and Technical Support

The Resolution tasks the Dubai Municipality to deliver administrative and technical support to the Committee to enable it to carry out its duties as per the Resolution.

Full Cooperation

The Resolution mandates all relevant government bodies in the emirate to fully cooperate with the Committee, Sub-Committees and teams and provide all information, statistics and documents required to carry out the tasks of the Committee under this Resolution.

Strategic Files

His Excellency Mattar Mohammed Al Tayer, the General Commissioner of the Infrastructure, Urban Planning and Wellbeing Pillar and Chairman of the Supreme Committee for Urban Planning, said: “The Resolution issued by the Crown Prince of Dubai to form the Committee supports the vision of HH Sheikh Mohammed bin Rashid Al Maktoum to make Dubai the best city in the world to live in. The Committee will coordinate the efforts of all concerned bodies in Dubai to implement the deliverables of the 2040 Urban Master Plan in line with Dubai’s development plan. It will also focus on addressing strategic matters such as housing and regulation of the real estate sector and improving wellbeing and creating opportunities within these and other fields.”

“The Committee will work to enhance the government’s multi-level framework, endorsed as part of the deliverables of the Dubai Urban Master Plan 2040, to ensure the implementation of infrastructure and urban development projects that support the economy and enhance Dubai’s status as the best city to live in. This framework has been developed as per an integrated and comprehensive technical study conducted according to global benchmarks,” added Al Tayer.





Latifa bint Mohammed gives green light for governance system and 100-day plan to develop Al Quoz Creative Zone

Her Highness Sheikha Latifa bint Mohammed bin Rashid Al Maktoum, Chairperson of the Dubai Culture & Arts Authority (Dubai Culture), expressed her confidence in the ability of committee and executive team members of the Al Quoz Creative Zone to work together effectively to develop the project in accordance with the high standards outlined in its project plan.

She emphasised Dubai's commitment to implement this unique national project in the best possible way in line with the vision of His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice President and Prime Minister of the UAE and Ruler of Dubai, to make Dubai a global capital of the creative economy, the preferred destination for creatives and the world's best city to live and work.

Her Highness's remarks came during the project committee's first meeting chaired by her to discuss the implementation of the Al Quoz Creative Zone. The meeting, held in the presence of His Excellency Mattar Al Tayer, Director General and Chairman of the Board of Executive Directors of the Roads and Transport Authority (RTA), and Vice Chairman of the Committee; His Excellency

Dawoud Al Hajri, Director General of Dubai Municipality; His Excellency Sami Al Qamzi, Director General of Dubai Economy; His Excellency Helal Saeed Almarri, and Director General of the Department of Tourism and Commerce Marketing (Dubai Tourism); and Her Excellency Hala Badri, Director General of Dubai Culture, discussed a comprehensive proposal to manage the project, aiming to develop an integrated creative ecosystem for creatives, cultural innovators and entrepreneurs. The Zone will enhance the value of Al Quoz as a regional and global centre for designers and creatives who wish to live, create and work within it and from a professional and lifestyle perspective. The meeting also deliberated on the approval for the project's governance system and its objectives and progress indicators of the 100-day plan to implement its first phase.

Her Highness said: "This is a pioneering project with ambitious goals, and we want it to be the best model for a creative ecosystem locally and globally. We have a

clear vision to accomplish this unique national project in line with the vision of His Highness Sheikh Mohammed bin Rashid Al Maktoum, who continues to inspire us with his leadership and unique forward-thinking philosophy in shaping the future. I have confidence in the outstanding competence of all committee members and their ability to actualise this initiative at the highest standards and to realise His Highness's vision for a future in which Dubai leads the global cultural scene and is the pre-eminent hub for talent and enterprise in the creative economy."

Her Highness Sheikhha Latifa approved the governance system for the project, which defines the roles and functions of all project teams. The Executive Team includes Her Excellency Hala Badri, Director-General of Dubai Culture, the Chairperson of the Team; Eng Hussain Al Banna, Executive Director of Traffic Department, Roads and Transport Authority (RTA), the Vice Chairperson of the Team; and representatives from Dubai Culture, RTA, Dubai Municipality, Dubai Economy, and wasl Asset Management Group.





The infrastructure development project team, headed by Eng Hussain Al Banna from RTA, includes representatives of Dubai Municipality, wasl Asset Management Group and Dubai Culture, while the creative community support project team is headed by Lina Zain Al Din from Dubai Culture and includes representatives from Dubai Economy and Dubai Tourism. All these teams are supported by a Dubai Culture team.

Her Highness Sheikha Latifa emphasised the importance of integrating the roles of team members and the need for cooperation and team spirit. Her Highness also approved the 100-day plan, a comprehensive development plan that outlines the priorities for the teams and their goals and project indicators. Priorities for the infrastructure development project team include conducting a comparative study on similar projects that combine living, working and public creative spaces; developing a multi-use space model; submitting recommendations to the project committee; and identifying activities related to the creative industries sector and necessary permits in the Al Quoz Creative Zone.

His Excellency Mattar Mohammed Al Tayer, Director General, Chairman of the Board of Directors of the Roads and Transportation Authority and Vice Chairman of the Al

Quoz Creative Zone Committee, said: “The approval of the governance system for the project and the progress indicators of the 100-day plan marks the completion of a key stage in transforming the Al Quoz Creative Zone into an integrated centre that attracts innovative and creative individuals from around the world. The initiative will create an artistic and cultural destination for tourists. RTA supports the Al Quoz Creative Zone with a series of projects focused on facilitating the movement of residents and visitors to the area. It includes the redesign of roads and pathways in the area by developing an infrastructure to integrate various means of transportation and flexible mobility in Al Quoz and connecting the zone with the Al Safa metro station, the construction of common paths for pedestrians, bicycles and e-scooters, the implementation of a bridge designed creatively for pedestrians, bicycles and scooters on Al Manara Street, and the development of a bus route between Al Safa Metro station and the area’s tourist and artistic attractions such as restaurants, shops and outdoor exhibitions. RTA will add aesthetic and innovative features across various facilities and transportation means in the Zone in alignment with the project’s brand identity.”

His Excellency Dawoud Al Hajri, Director General of Dubai Municipality, said: “Dubai continues its march towards



consolidating its position as a destination and hub for the creative economy in line with the directives of His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice President and Prime Minister of the UAE and Ruler of Dubai.

His Excellency Sami Al Qamzi, Director General of Dubai Economy, said: “We look forward to moving forward with the implementation of the Al Quoz Creative Zone in an optimal manner that would befit Dubai’s leading position and role in the cultural sector regionally and globally, in line with the directives of our wise leadership.

His Excellency, Helal Saeed Almarri, Director General of the Department of Tourism and Commerce Marketing (Dubai Tourism), commented: “With Dubai taking the lead globally in restarting various sectors, a key focus now is to accelerate the momentum of recovery through strategic initiatives like the Al Quoz Creative Zone, based on the vision of His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice President and Prime Minister of the UAE and Ruler of Dubai, to make the emirate the global capital of the creative economy by 2025

Her Excellency Hala Badri, Director General of Dubai Culture, commented: “The development of the project’s governance system and the elements of its comprehensive 100-day plan came as a result of the

joint efforts of Dubai Culture and the members of the Al Quoz Creative Zone Committee.

His Excellency Hesham Al Qassim, CEO of wasl Asset Management Group, said: “Our mandate is to help realise the vision of His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice President and Prime Minister of the UAE and Ruler of Dubai, to make the emirate the ideal place to work, live and visit. Priorities for the infrastructure team include providing flexible mobility, launching the visitor transportation service from Al Safa Metro Station to the Al Quoz Creative Zone, developing the initial design for pedestrian routes and individual transportation means and providing advisory services (study and design) for transportation integration and flexible mobility in the Zone, in addition to renaming the streets in the area and encouraging landowners there to provide units for creatives.

Priorities for supporting the creatives include activating cultural visas for creatives in Al Quoz, launching a dedicated platform for them within ‘Invest in Dubai’, offering a membership programme called “Al Quoz Creative Membership”, and developing an integrated marketing strategy to attract talent and spread awareness locally and globally about the Zone.

RTA, Dubai Police discuss operation of E-Scooter, Moped and Streetlighting

The two bodies review traffic safety strategy implementation indicators

His Excellency Mattar Mohammed Al Tayer, Director-General, Chairman of the Board of Executive Directors of the Roads and Transport Authority (RTA), and His Excellency Lieutenant General Abdullah Khalifa Al Marri, Commander-in-Chief of Dubai Police, held a coordinative meeting to discuss issues of common concern. Discussions covered coordination between the two parties in the fields of transport security, traffic safety and the achievement of the strategic performance indicators along with the targets of the Dubai Traffic Safety Strategy 2017 - 2021 .

The meeting, which took place at RTA's Head Office, had discussed the latest developments related to the proposed regulatory model for operating E-Scooters, and Moped together with RTA's street lighting plan in various Dubai districts 2022 - 2025.

At the outset of the meeting, Al Tayer welcomed His Excellency Lieutenant General Abdullah Khalifa Al Marri and praised the strategic partnership between the RTA and

Dubai Police. He also hailed the contribution of coordinative meetings to leveraging the cooperation and realising the objectives of the Dubai Traffic Safety Strategy i.e. reducing traffic incidents. They also examined the security and safety strategy aboard transit means in the interest of citizens, residents and visitors of Dubai.

His Excellency Lieutenant General Abdullah Khalifa Al Marri praised the strategic relationship between the



General HQ of Dubai Police and RTA aimed at achieving Dubai's ambitions to deliver excellent delivering pioneering services and solutions at the highest global standards in the fields of roads, transport and related security. He stressed that such coordinative meetings between the two entities aimed to step up the level of cooperation and work in a team spirit towards bringing happiness to people and boosting the public security and traffic safety in the Emirate.

E-Scooter

The meeting reviewed the results of the trial operation of the E-Scooter rolled out in October 2020. Currently, there are about 800 E-Scooters in operation within five key Dubai districts namely: The Mohammed bin Rashid Boulevard, Jumeirah Lakes, Dubai Internet City, Al Riqqa & Al Muraqqabat, and the 2nd of December Street (designated lanes and range). It was reported that the experimental deployment of E-Scooters proved successful and befitting to short-journey individual mobility as well as the first and last-mile journeys. The satisfaction rating of the experiment reached 82%.

The meeting discussed preparations for the permanent operation of E-Scooters across the Emirate upon the completion of the trials. Aspects reviewed included selecting the best model that suits Dubai and benefiting from the deliverables of the trial run phase as well as the expertise of major cities in this regard. The meeting discussed benchmark of operating of E-Scooters in a host of metropolitan cities like London, Paris, New York, Berlin and Singapore. The study highlighted the different objectives underlying the operation of E-Scooters in those cities such as easing congestion or providing new mobility means.

Discussions also covered the preparedness of the infrastructure and the public awareness of this new mobility means. Attendees looked into the key elements of regulating the operation of the shared and personalised E-Scooter to be introduced shortly. Discussions focused on four key elements: the user, the E-Scooter, the road, and the commercial model to be provided by operators. The meeting also discussed the districts proposed for the upcoming trial run in October 2021.

Streetlighting

The two parties discussed RTA's street-lighting plan for 2022 - 2025 in several areas of Dubai. The plan envisages carrying out yearly street-lighting works in 45 districts across the Emirate. It covers lighting streets extending 97 km in 12 districts in 2022, 105 km in 15 districts in 2023, 100 km in 13 districts in 2024, and 85 km in 5 districts in 2025.

Moped

The meeting examined a proposal to regulate the operation of the lightweight pedalled motorbike known as Moped. It is fitted with two or three wheels powered by a motor designed to travel at a speed not exceeding 50 km/h. It differs from the regular motorbike in terms of engine power and speed. Some cosmopolitan cities started to license mopeds as a first and last-mile mobility option but under specific conditions and within certain areas to ensure the safety of riders and road users.

The meeting reviewed the benchmarks related to the conditions and controls governing the use of mopeds in advanced countries such as the USA, Spain, Italy and France. The discussion also covered the proposed regulation to govern the use of moped in Dubai including the age of the user, permitted streets, maximum engine power, registration & licensing, and the maximum speed among others.

Attendees of the meeting included Eng. Maitha bin Adai, CEO of Traffic and Roads Agency, Ahmed Hashim Bahrozyan, CEO of Public Transport Agency, Abdulla Yousef Al Ali, CEO of Licensing Agency, Nasir Bu Shehab, CEO of Strategy and Corporate Governance Sector, Moaza Al Marri, Executive Director, Office of RTA Director-General, Chairman of the Board of Executive Directors, Husain Al Banna, Executive Director of Traffic, and Eng. Nabeel Mohammed Saleh, Director of Roads. From the Dubai Police attended Brigadier Saif Muhair Al Mazrouei, Director Of the General Department of Traffic, Brigadier Jamal Salem Al Jallaf, Director of Criminal Investigation Department (CID), and Colonel Adel Al Joker, Assistant Director of the General Department of Investigations for Research and Investigation Affairs.

RTA awards contract for constructing internal roads stretching 34.4 km in 3 residential areas

The project is undertaken in response to the directives of Mohammed bin Rashid and Hamdan bin Mohammed

Dubai's Roads and Transport Authority (RTA) has awarded a contract for constructing internal roads project at three residential communities namely Al Quoz 2, Nad Al Sheba 2 and Al Barsha South 3. The network, which spans 34.4 km in length, is expected to be completed in the second half of 2022. RTA is undertaking this project in response to the directives of His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice-President, Prime Minister of the UAE, Ruler of Dubai, and the orders of His Highness Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum, Dubai Crown Prince, Chairman of the Executive Council. Such directives call for improving the infrastructure of residential areas to cope with the demographic and urban growth of residential areas, uplift the living standard and increase the happiness of residents.

Al Quoz 2

"Undertaking the internal roads project translates the commitment of the RTA to improve the infrastructure of roads, streetlights, and rainwater drainage systems in residential areas. The internal roads project at Al Quoz 2 covers the construction of an internal roads network extending 16 km in an area situated between Al Khail and Al Meydan Roads. The scope of the project also includes infrastructure works such as rainwater drainage and streetlights," explained His Excellency Mattar Mohammed Al Tayer, Director-General, Chairman of the Board of Executive Directors of the Roads and Transport Authority.

Nad Al Sheba 2

"The internal roads network at Nad Al Sheba 2 covers the construction of roads extending 12 km along with parallel parking and streetlights besides linking with the stormwater and sewage networks. An assessment will be carried out to the existing internal roads extending 27 km from engineering, traffic safety and rainwater drainage perspectives. Nad Al Sheba 2 is a residential area bordering three main roads namely, The Dubai – Al

Al Tayer: The project serves Al Quoz 2, Nad Al Sheba 2 and Al Barsha South 3 communities

Ain Road westwards, Nad Al Hamar Street eastwards and southwards, and Al Manama Street northwards. The project will enhance the efficiency of the traffic flow and traffic safety in the area by improving the entry/exit points, paving streets that serve all residential plots in the area in addition to providing two new entry/exit points from and to Al Manama and Nad Al Hamar Streets to improve the link with the surrounding areas," commented RTA's Director-General, Chairman of the Board of Executive Directors.

Al Barsha South 3

"Internal roads to be paved at Al Barsha South 3 extend 6.4 km within the Mohammed bin Rashid Gardens. The area is surrounded by Al Barsha South northwards, Al Hebiah 1 and 4 southwards (Motor City and Sports City), Arjan eastwards, and Al Barsha South 4 westwards. The project works include streetlights, car parks and a bus station. The project will provide access to the recently developed land plots at Al Barsha South 3," added Al Tayer.

Al Khawaneej 2

It is noteworthy that RTA is currently undertaking internal roads extending 77 km comprising of 68 km of single carriageways and 9 km of collector dual carriageways at Al Khawaneej 2. The contractor is working on the final touches of the project.

Last year, RTA accomplished Sama Al Jaddaf and Oud Al Mateena 1 Internal Roads Construction Projects. Sama Al Jaddaf Project covered constructing roads extending 12 km and linking them with the main surrounding roads

such as Al Khail Road southwards, and Sheikh Rashid Street northwards. RTA also constructed several junctions including two signalised junctions and streetlight works.

Oud Al Mateena 1 Internal Roads Project covered the construction of internal roads for the Mohammed bin Rashid Housing Establishment extending 7 km and linking them with the surrounding roads network. The project ensures a smooth and safe entry and exit of roads users to nearby areas. Works also included streetlights, roadside parking and pedestrian pavements.

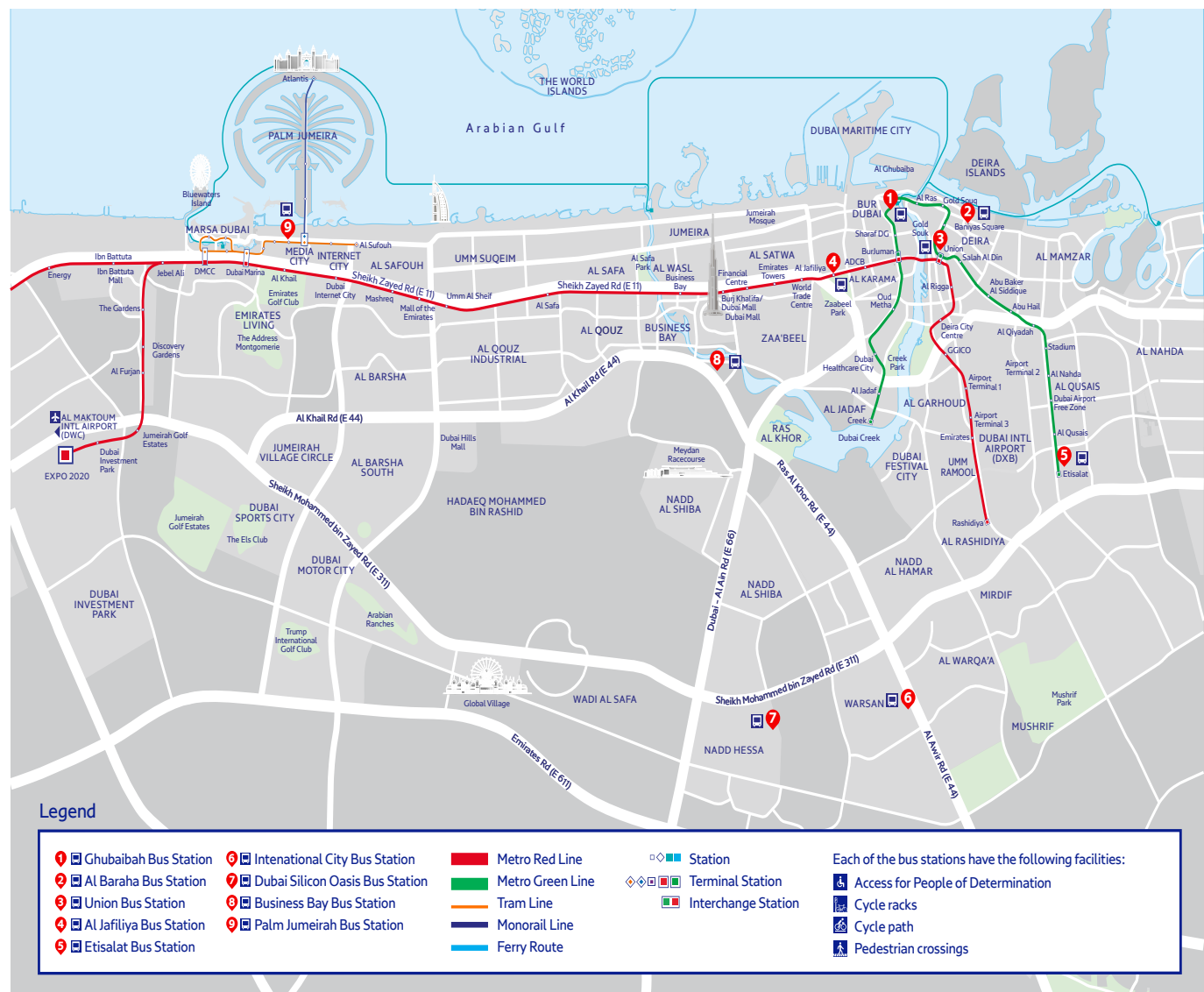


Integrating transport around 9 Expo 2020 Bus Stations

The project adds 45 km to the cycling tracks

Dubai's Roads and Transport Authority (RTA) has endorsed a project for integrated transport and flexible mobility around 9 Expo 2020 bus stations. RTA shall undertake the project in collaboration with Nakheel, Dubai Silicon Oasis, TECOM, and Dubai Properties.

“The project aims to encourage the use of environmentally friendly alternative transport means such as cycling tracks and encouraging public to use pedestrian walking paths as well as public transport means, such as the metro, tram, marine transport and public buses. It focuses



on improving the surrounding environment as it will promote the integration of multi-modal transit means. Improvements include providing pedestrian pavements and addressing traffic safety requirements such as safe crossings, and traffic signals designated for pedestrians and cyclists. Accordingly, RTA has to ensure non-interrupted cycling tracks, address the mobility needs of people of determination to ease their accessibility to all mobility means in place, maximise the benefit from public and transport, and ensure the integration of public transport means with alternative transport means,” said His Excellency Mattar Mohammed Al Tayer, Director-General, Chairman of the Board of Executive Directors of the Roads and Transport Authority.

Flexible Mobility

“The project includes the enhancement and implementation of mobility and connectivity standards around 9 Expo 2020 Bus Stations at Al Baraha, Al Ghubaiba, Al Jafiliya, Business Bay 2, Dubai Silicon Oasis, International City, Palm Jumeirah, Etisalat and the Union Bus Stations. The project will add 45 km to the cycling tracks network, which renders Expo Bus Stations as an excellent model of integrated and environmentally friendly stations. The project concept revolves around improving and configuring the infrastructure to support network flexibility and environment sustainability besides improving the surrounding areas for pedestrians,” commented Al Tayer.

“RTA is committed to providing residents-

friendly infrastructure that meets the requirements of integrated transport and serving the integration of the city to ease the access to mass transit stations. It also makes every effort to ensure safe and smooth access of pedestrians and cyclists to those means to nurture a hospitable environment for peoples of determination,” he noted.

“In all public transport projects, RTA assigns special attention to improving the link of public transport stations with development projects and the surrounding attraction areas. This entails addressing the first and last-mile needs, providing elements that assist with the integration of transit means, such as bus stops, cycling tracks, pedestrian crossings, rest areas, shaded paths, landscaped areas, parking for rented cars, and bike racks. Providing these elements will encourage people to use non-conventional mobility means like walking and biking and the use of E-Scooters in commuting between their homes and public transport stations,” elaborated Al Tayer.

Project Components

“Works of the project provide for an integrated environment around metro and bus stations, which entails constructing 226 pedestrian paths and 857 dropped kerbs, creating paths for people of determination at 1053 points, in addition to the implementation of a host of speed calming measures such as humps, shared cycling & pedestrian tracks, shared cycling & vehicles lanes, roadside parking slots, and wider pedestrian pavements.

Dubai Road Facilities Condition Index clocks 99%: RTA

Dubai's Road Facilities Construction Condition Index has reached 98.95%, which translates the relentless efforts of various teams of the Roads and Transport Authority (RTA) to maximise the benefits and minimise the operational costs of these facilities. The technical assessment of road facilities condition is conducted using the Bridges Maintenance Management System (BMMS). RTA also adopts maintenance strategies compatible with the international asset management standards ISO 55000 and ISO 55001.

“The Traffic and Roads Agency plays a key role in managing RTA's infrastructure assets to protect the deliverables of mega projects undertaken since RTA's inception. It serves RTA's vision to become ‘The World Leader In Seamless & Sustainable Mobility’ and serve the strategic goal (Asset Management) set in RTA's Strategic Plan 2020-2040-. Achieving a 98.95%

rating in Dubai's Road Facilities Construction Condition Index is a result of the predictive maintenance programme and the extensive technical assessments undertaken. Such operations covered all elements of road facilities using sophisticated artificial intelligence technologies of the 4th Industrial Revolution. Adopting such a methodology has become a





crucial element of the maintenance and sustainability of Dubai infrastructure assets,” said Eng. Maitha bin Adai, CEO of Traffic and Roads Agency, RTA.

“Since RTA’s launch of the Bridges Maintenance Management System, which caters to the management of bridges during the asset lifespan, in 2017, the number of inspection and assessment of operations of facilities (bridges, tunnels ... etc) has seen a remarkable increase. About 1522 facilities have been covered by expert assessments including civil and (constructional elements as well as electromechanical systems). The figure constitutes a 10% annual increase in the technical assessments of road facilities,” she added.

Maitha called on the public and road users to cooperate with RTA in protecting the superior infrastructure facilities of the Emirate through complying with the speed limits & traffic rules and reporting any damage or comments about the elements and furniture of road facilities. She stressed that such cooperation would ensure compliance with the highest standards of safety and contribute to the happiness of all community members.

Opening 570m long bridge of three lanes on Al Khaleej Street

The bridge serves traffic inbound from Al Mamzar and Deira Islands in the direction of Shindagha Tunnel

Dubai's Roads and Transport Authority (RTA) has opened today (Saturday) the main bridge on Al Khaleej Street extending 570 metres comprising of three lanes in the direction of Bur Dubai as well as a surface junction at the intersection of Al Khaleej Street and Omar bin Al Khattab Street. The opening is part of Shindagha Roads Corridor, one of the biggest road projects currently undertaken by the RTA that extends 13 km from Sheikh Rashid Street and passes through Al Mina Street and Al Khaleej Street up to Cairo Street.

“The bridge can handle 4,800 vehicles per hour. It serves the traffic on Al Khaleej Street inbound from the junction of Abu Baker Al Siddique Street and Deira Islands in the direction of Shindagha Tunnel. Thus, it ensures a smooth flow of traffic along Al Khaleej Street. RTA also opened

a surface signalised junction at the intersection of Al Khaleej Street and Omar bin Al Khattab Street,” said His Excellency Mattar Mohammed Al Tayer, Director-General, Chairman of the Board of Executive Directors of the Roads and Transport Authority.



The bridge can handle 4,800 vehicles per hour

“Traffic has also been diverted inbound from Al Mamzar, the junction of Abu Baker Al Siddique Street, and Deira Islands to the new bridge, and then to the surface junction at the intersection of Al Khaleej Street and Omar bin Al Khattab Street. The project fulfils all traffic safety stipulations such as street lights, road markings, and directional signage according to the approved designs to ensure top safety levels for road users and pedestrians,” explained Al Tayer.

“The completion rate of the current contracts of Shindagha Roads Corridor Project has reached 70%. Due to the massive scope of the project, it had been split into five phases that serve development projects in the areas such as Deira Islands, Dubai Waterfront, Dubai Maritime City and Mina Rashid. It can also accommodate the projected future traffic volumes. Upon completion, the project will cut short the travel

time across Shindagha Corridor from 104 minutes to just 16 minutes.

“RTA had accomplished two phases including upgrading the junction of Sheikh Rashid-Oud Metha Streets (Wafi Junction), and the intersection of Sheikh Rashid-Sheikh Khalifa bin Zayed Streets. Work is currently underway in Phase III, which covers the construction of Shindagha Bridge, improvements of Corniche Street, intersections on Al Khaleej street and Falcon Interchange. Last August, RTA opened bridges leading to the entry/exit points of Deira Islands at Abu Baker Al Siddique Street.

“Phase IV of the Project covers improvements of Al Khaleej Street along with the intersection with Abu Hail Street. It also covers improvements of the intersection of Sheikh Rashid Street with Jumeirah, Al Mina and Al Mankhoul Streets. This Phase is expected to be completed by the end of 2025. Phase V covers the construction of bridges leading to Deira Islands southwards, which is set for completion by 2027.



RTA wins 'Dealing with Covid-19' Award 2021 from Harvard University Business Council

Dubai's Roads and Transport Authority (RTA) has won the 'Dealing with Covid-19' Award 2021 in Diamond Level from the Harvard University Business Council in recognition of its outstanding results in dealing with the pandemic.

This Award was granted to RTA in recognition of tireless efforts of the Dubai Government in coping up with the virus and the gradual resumption of commercial and tourist activities and life back to normal. The award also cements the image of Dubai as a global destination compliant with the preventive health measures of Covid-19.

Harvard University Business Council Awards ranks among the world's prestigious awards for rewarding the global efforts in observing total quality management, assisting entities to achieve their organisational strategies, and endorsing the best global practices in providing world-class services/products that meet the needs and expectations of clients. The Award Jury of the Harvard University Business Council Awards

Among top winners, RTA grabs the Diamond Level for distinctive results and outstanding values & achievements

carried out a comprehensive review of all preventive and precautionary measures, risk and crises management procedures, and business continuity measures taken by the RTA to protect public transport riders and service recipients. The review also covered measures taken to protect RTA employees in various affiliated facilities and the ability to continue delivering services at the highest standards.

Nasir Bu Shehab, CEO of Strategy and Corporate Governance Sector, RTA stressed RTA's agility in coping up with Covid-19 and mobilization of all resources to manage the crisis. "In March 2020, RTA formed a dedicated team to act efficiently and quickly on the developments and keep abreast of global trends. RTA leadership developed a holistic vision based on the priorities of local and federal governments as well as the highest standards observed by advanced countries in this regard. The team remained in touch with instant developments and information in this regard," he noted.

"The organizational priorities of RTA's leadership during the pandemic

Biofuel to power traditional Abras following a successful trial operation

Dubai's Roads and Transport Authority (RTA) has designated a station at Sabkha Marine Transport Station for supplying biofuel (Biodiesel 5) to traditional Abras operating on Dubai Creek, as of July this year. This decision has been taken following the successful trial operation last year where five traditional Abras used to be powered by Biodiesel 5, which is officially certified in the UAE, in collaboration with ENOC Group.

"To encourage traditional Abra operators to use the biofuel for their Abras, we offered them a discounted price for biodiesel, compared with the price of regular diesel, in coordination with ENOC Group," said Mohammed Abu Bakr Al Hashmi, Director of Marine Transport, Public Transport Agency, RTA. "This initiative stems from RTA's standing commitment

to have a vital role in implementing the UAE Green Growth Strategy, and accordingly contribute to the fruition of the UAE Vision 2021. The initiative is based on using clean and environmentally-friendly biofuel to reduce the carbon footprint and harmful emissions to protect the public health," added Al Hashmi.

focused on protecting employees, mass transport users and the public. Emphasis was placed on the continuity of public transport network during the crisis to offer basic services, continuing customer services, and lending support to various government departments in tackling the pandemic,” added Bu Shehab.

Top Practices

The CEO of RTA Strategy and Corporate Governance Sector expressed his delight with RTA's winning this award in diamond category from a renowned international organisation in the field of assessment of strategic efforts. “Listing RTA amongst the first in the whole world across the categories and classes of the award reflects the efficacy of the preventive and precautionary measures taken and the professional handling of the crises by RTA from the outbreak of the virus up to the moment as reflected in our working model in all public transport means and related facilities,” said Bu Shehab.

“RTA applied top global practices in dealing with the pandemic to nurture a safe and healthy environment for all. It focused on three aspects: safeguard the health of all employees through securing a sound and safe working environment, ensure the safety of all facilities and mass transportation means to ensure the continuity of services in the Emirate, and support the government efforts in tackling the pandemic.

“RTA managed to ensure the continuity of all services to customers thanks to the transformation to a model of smart services delivered via four digital



channels and a website active 24/7. It also maintained the continuity of work progress in strategic projects as per the approved schedules, thanks to the sound project management principles that included response plans to overcome various risks facing projects,” he added.

Last year, RTA won the Global certification for Covid-19 prevention measures from the Norwegian DNV.GL, one of the prominent international entities in the evaluation of infection control programmes and associated risk management, including performance-related health and preventive measures. In this regard, the company conducted a field survey and a comprehensive evaluation of all precautionary health and preventive measures taken by the RTA to protect public transport passengers and customers, besides protecting its employees working in various affiliated facilities.

“We had implemented the procedures required to measure the results of using biofuel to power traditional Abras compared with the use of regular diesel. For this purpose, we had powered the same traditional Abras by biodiesel and regular diesel alternately. The results were positive and no negative effects were recorded on the engines as a result of using biofuels. ENOC Group had appointed a specialised company as a neutral party to evaluate the results of the experiment.

“The use of biofuel to power traditional Abras of the private sector operating on Dubai Creek is optional. However, with the discount on the price of biofuels, courtesy of ENOC Group, we expect Abra operators to opt for clean fuel. It is confirmed that RTA would not bear any expenses in this regard,” he further added.

Research indicates that the use of biodiesel reduces the number of unburned hydrocarbons, carbon monoxide emissions, fine particles, and sulphate gas as well as

reduction of the PAH gas, a cancer antigen.

There are 148 traditional Abras operated by the private sector on two lines on Dubai Creek. They ferry about 13 million riders annually (90% of the total number of marine transport riders in Dubai). The existing fleet of traditional Abras uses 30hp diesel engines that consume 1.1 million litres of diesel per annum.



RTA commends metro and tram riders for upkeeping safety and cleanliness standards

Dubai's Roads and Transport Authority (RTA) hailed the riders of the Dubai Metro and Tram riders for maintaining the safety and cleanliness of the cabins and facilities of these vital mobility means and Dubai's public transport in general. The Dubai Metro and Tram account for as much as 52% of the total ridership of public transport in Dubai (excluding taxis). These two means are particularly important for the movement of participants in events, conventions and exhibitions, such as the upcoming global showpiece, Expo 2020, which will kickstart on Oct 1st, 2021 and end on March 31st, 2022.

"The dedicated metro and tram teams undertake continuous awareness campaigns urging riders to comply with the safety standards as well as the precautionary measures to maintain the public health and halt the spread of the Covid-19 pandemic," said Hasan Al Mutawa, Director of Rail Operations, Rail Agency, RTA.

"These monitoring and inspection campaigns on the facilities and trains of the Dubai Metro and Tram are not aimed at issuing tickets to violators. They rather

stem from RTA's standing commitment to apply the top global practices for ensuring the safety of riders and the cleanliness of mass transit means. These means contribute to the profile of Dubai as a global and regional hub for investments, businesses and services. Achieving these safety standards is credited to the cooperation of the public, efforts of teams at site, and the continuous awareness campaigns," continued Al Mutawa.

"The most significant three violations reported since the

Dubai Taxi adds more services, features to DTC App

Dubai Taxi Corporation (DTC) at the Roads and Transport Authority (RTA) has added an array of new taxi services to the Dubai Taxi Application (DTC App). Examples of the newly activated services include the People of Determination Taxi, Ladies & Family Taxi, and the Airport Taxi, over and above the luxury limousine services, which had been added to the App since inception in 2019. The move contributes to the vision of the Dubai Taxi to become Pioneers in Safe, Reliable and Smart Transport Services, and its strategic goals: Operational Excellence and Smart Transport.

"The Dubai Taxi Corporation has charted out an ambitious strategy that led to the launch of several initiatives and services in line with the highest international standards. DTC is particularly focused on maximising customers satisfaction and happiness through saving their time and effort and anticipating

their needs. The introduction of deluxe and safe mobility services by a click of a button promises to transform the concept of the taxi service and exceed customers' expectations," said Abdullah Al Meer, Director of Operation and Commercial Affairs, DTC.

"The DTC App enables customers to instantly book a



start of this year were topped by accessing or sitting in areas designated for specific categories, which recorded a total of 856 violations. Next came the use of public transport facilities and services, or entry/exit of fare zones without paying the applicable fare, which amounted to 107 violations. The third was eating and drinking in prohibited areas, which reported a total number of 79 violations,” explained Al Mutawa.

“Maintaining the safety and cleanliness of the metro and tram is not just the responsibility of RTA’s teams, it is rather shared by all riders who have to keep the cabins and iconic stations of the Dubai Metro and Tram clean and gorgeous. Such compliance will contribute to the fruition of RTA’s vision to become ‘The World Leader in Seamless & Sustainable Mobility,’” concluded the Director of Rail Operations, Rail Agency, RTA.

taxi ride or make a prior booking of a taxi on any given date or time. The App can also estimate the fare before the start of the journey, i.e. automatically upon entering the location and personal details. Once the order is confirmed and the payment method is selected, the App will locate the nearest taxi and despatch it automatically to the location of the customer. The customer will receive notifications about the arrival of the vehicle at the specified location. The client will have several options to pay the fare, such as credit card, e-wallet or cash. The journey will be free if the driver doesn’t switch on the metre of the taxi, be it hailed via the app or otherwise,” explained Al Meer.

Reflecting on DTC’s initiatives to serve customers, Al Meer said: “DTC provides a smart response to reports about the service received via several channels, such as customers feedback, and lost and found items cases reported via the telephone number (8009090) or e-mail (ask@rta.ae). The case is then analysed and



responded to within 7 working days at most. During the first quarter of 2021, the signing-off of customers reports amounted to 100%. All these achievements support the drive to uplift the calibre of the taxi service, boost the service excellence standards, and prioritise customers who are perceived as success partners of the DTC,” concluded Al Meer.

Diverting 3 driver licensing services to smart and e-channels

Customer happiness centres ceased offering such services

Dubai's Roads and Transport Authority (RTA) diverted three driver licensing services from customers happiness centres to smart and electronic channels as of mid-June 2021. Services to be diverted cover applications for renewing driver license, replacement of lost/damaged driver license, and the issuance of experience certificate for drivers.

"From the middle of June 2021, RTA's customer happiness centres will cease offering services relating to the renewal of driver license, replacement of lost/damaged driver license, and the issuance of experience certificates for drivers," said Sultan Al Marzooqi, Director of Drivers Licensing, Licensing Agency, RTA.

Explaining the new service channels, Al Marzooqi said, "Applications for renewing driver license service are now provided through the RTA's Dubai Drive App, website, self-service kiosks and approved eyesight testing centres. The replacement of lost/damaged driver license service is available at RTA App and website.

Dubai Taxi launches commercial buses service

Dubai Taxi Corporation (DTC) at the Roads and Transport Authority (RTA) has deployed 45 ultra-modern commercial buses and coaches, tailor-made to offer high-end mobility services to private and government sector employees, tourists and visitors of various events across the Emirate. The step is part of DTC's relentless efforts to improve its customer services towards realising RTA's vision: The world leader in seamless & sustainable mobility.

"DTC has introduced the commercial buses rental services to be an addition to its impressive commercial mobility services on offer, to broaden the scope of its specialist activities and deliver innovative transport solutions. These buses and coaches are fitted with sophisticated technologies and boast of high-class specifications of comfort, security and safety," said Abdullah Ibrahim Al Meer, Director of Operations and Commercial Affairs, DTC.

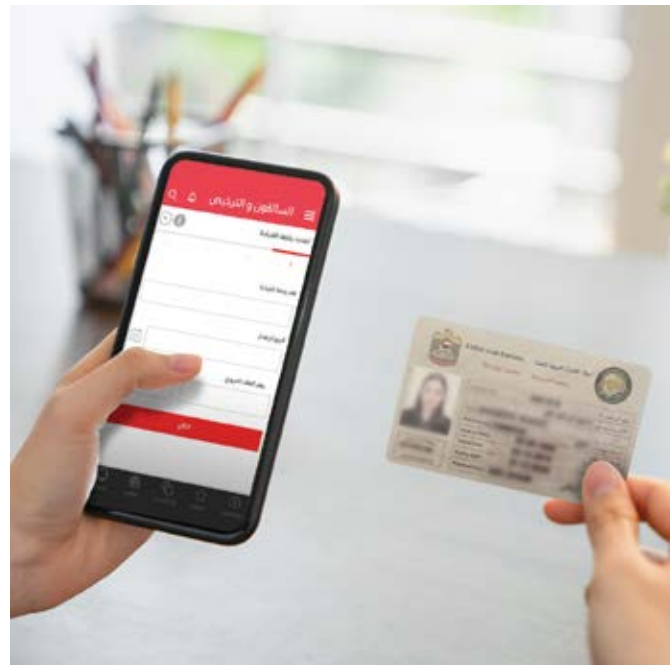
"We have contracted with 21 public and private entities, such as the Dubai Municipality, Dubai Health Authority,

and Air Arabia to deliver exclusive commuting services for their employees with full commitment to their punctual arrival at the workplaces. Companies interest in the service can inquire through DTC's Customers Centre (80088088), or e-mail (sales@dtc.gov.ae)," he added.

"The DTC is aspiring to be trustworthy and the first call on offering smart mobility in Dubai to all community members. Realising such objectives warrants redefining the mobility standards and rolling out initiatives and services to achieve customers satisfaction and strategic goals of excellent operation and people happiness," concluded Al Meer.

Applications for drivers' experience certificates are now open through RTA's website, Dubai Drive App and self-service kiosks."

"The digitisation of these licensing services is part of RTA's drive to migrate to electronic and smart platforms for offering services compatible with the government's paperless services strategy. These efforts, which are in line with two strategic goals of RTA (Smart Dubai) and (People Happiness), contribute to making Dubai the smartest and happiest city in the world. Such transformation is part of RTA's ongoing efforts to benefit from the 4th Industrial Revolution technologies, which set the base for the current smart transformation of public services," concluded Al Marzooqi.



Free Parking for vaccination centres visitors in Dubai

Dubai's Roads and Transport Authority (RTA) announced free parking spaces for vaccination centres' visitors in the Emirate. About 50 parking spaces will be available nearby each of the existing vaccination centres and any additional future centres.

The move is part of RTA's commitment to supporting the efforts of the UAE and Dubai to encourage community members to get vaccinated as it will reflect positively on tackling the pandemic and accelerating the return to normal life.

The designated parking spaces will be available nearby Hor Al Anz Health Centre, Al Barsha Health Centre, Al Qusais Health Centre and Grand Hyatt Hotel Tent during the working hours, and will remain in place until all eligible Dubai residents are vaccinated. These efforts in collaboration with the concerned bodies will contribute to realising the vision of Dubai to become one of the happiest cities in the world.

RTA has placed sign boards at the designated parking lots nearby all vaccination centres to make it easy for motorists to recognise those areas for parking their vehicles and directly accessing the vaccination centres.

Public transport services are critical for commuting the staff engaged in the delivery of basic services in the city such as healthcare, emergency, foodstuffs, and logistic services. In this regard and as part of its continuous efforts on combating Covid-19, RTA deployed 74 buses on 13 routes serving 19 public and private hospitals to commute riders free of charge during the National Disinfection Programme. It also provided 1000 taxis to offer emergency services during the

RTA shifts part of vehicle licensing services to smart platforms

Dubai's Roads and Transport Authority (RTA) will shift several vehicle licensing certificates and payment of fines services to smart and electronic channels. Accordingly, the processing of these services will cease at customer happiness and service provider centres as of June 13, 2021.

"The processing of 5 vehicle licensing certificates will be transferred to alternative smart and online channels. They include insurance refund certificate (refunding the amount corresponding to the remaining period in the motor insurance policy), vehicle ownership certificate, non-ownership of vehicle certificate, vehicle clearance certificate, and a detailed list of registered vehicles in addition to the payment of fines service," said Jamal

Hashim Al Sadah, Director of Vehicles Licensing, Licensing Agency, RTA.

"Customers can process these certificates via RTA's website (www.rta.ae), Dubai Drive App, Smart Kiosks or the Call Centre (8009090). RTA has a plan to transfer more licensing services to smart and electronic channels this year, such as vehicle possession certificate, and vehicle export certificate.

National Disinfection Programme at half of the applicable fare and deployed 120 drivers to support the medical sector. RTA's buses and taxis served about 10 thousand medical staff, volunteers and covid patients. It has also provided logistical support to the frontline team by designating a complete Control Centre to act as an integrated facility for crises management and utilise artificial intelligence and big data technologies in support of decision-making.

RTA also signed agreements with 10 online shopping companies to deliver their orders such as Aramex, Emirates Post, Union Cooperative Society, Carrefour, and Lulu. The agreements enabled the use of taxis in delivering orders placed online to clients at home in a safe and contactless environment.

It is noteworthy that the UAE in general and Dubai, in particular, is amongst the world's top vaccinated cities, thanks to the encouraging initiatives of the concerned bodies. Dubai is also one of the world's cities that quickly returned to the normal life while maintaining all the precautionary measures.



“Migrating RTA's licensing and other services to smart platforms responds to the government's paperless drive. It also contributes to the efforts of ranking Dubai the smartest and happiest city in the world in line with RTA's strategic goals Smart Dubai and People Happiness,” added Al Sadah.

Launching 5 new bus routes, cancels one and improves others

Dubai's Roads and Transport Authority (RTA) launched 5 new bus routes in Dubai on June 1st, 2021. The step aims to enhance the internal bus network and integration with other mass transit services in the Emirate. On the same date, RTA will also improve 6 other bus routes and cancel one route. The path of the new five routes will be as follows:

Route 14 will start from Oud Metha Bus Station and head to Al Safa Bus Stop at a frequency of 20 minutes during peak times.

Route 23 will start from Oud Metha Bus Station and head to Al Nahda 1 at a frequency of 30 minutes.

Route 26 will start from Oud Metha Bus Station and head to the Business Bay Bus Station 2 at a frequency of 20 minutes

during peak time only on weekdays except for Friday.

Route F50, a metro link service, will start from the Dubai Investment Park Metro Station and head to the Dubai Investment Park Complex 2 at a frequency of 30 minutes.

Route F51, also a metro link service, will start from the Dubai Investment Park Metro Station and head to the Dubai Investment Park Complex 1 at a frequency of 20 minutes.



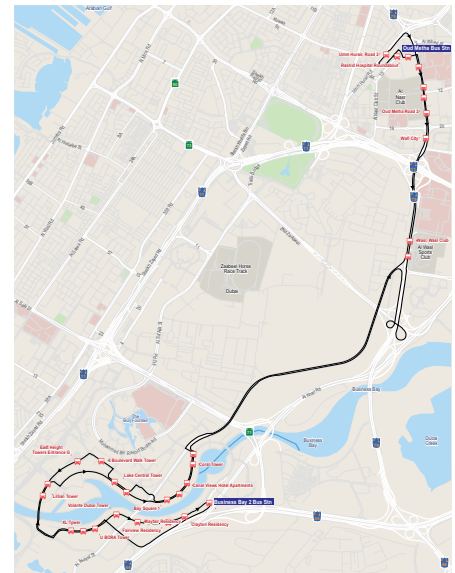
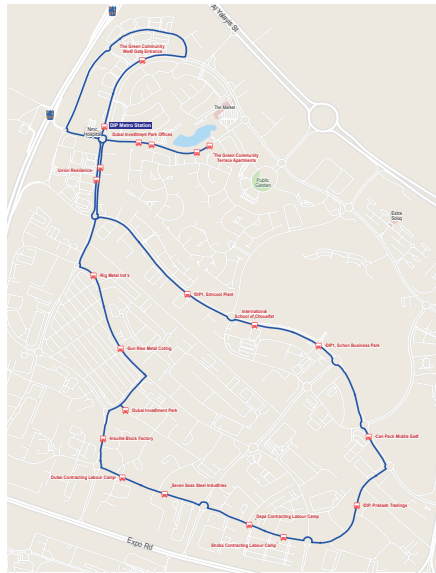
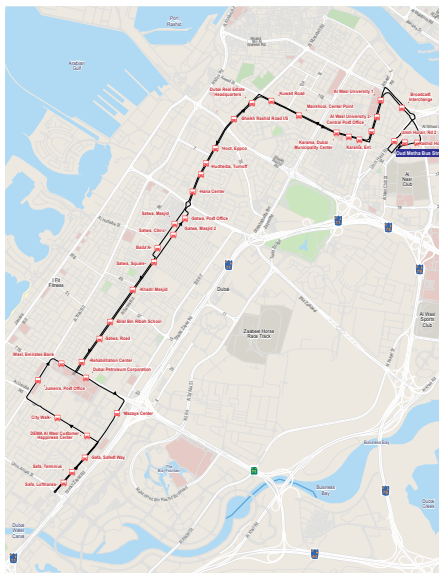
70% rise in marine transport ridership in Q1, 2021

The Roads and Transport Authority reported a 70% increase in the number of marine transport riders during the first quarter of this year, compared to the same period last year. Statistics show that 1,713,399 riders used various types of marine transport means during the first three months of this year, which indicates the speedy recovery from the aftermath of the Covid-19 and the return of normal life indicators.

"RTA seeks to provide public transport network characterised by smooth and integrated multi-modal means to meet the variable needs of people and add to their happiness. RTA's Marine Transport Department is therefore in constant pursuit to promote the integration of mobility means," said al

Mohammed Abu Bakr Al Hashmi, Director of Marine Transport, Public Transport Agency, RTA.

"The marine transport services are integral part of RTA's public transport network. RTA developed a Master Plan for Marine Transport in Dubai 2020-2030-, which defines future stations,



The last two routes will serve the central business districts of both Deira and Bur Dubai. They had been plotted to serve the rising demand as well as the urban and demographic growth in the two neighbourhoods.

Apart from that, on June, 1st 2021, RTA will introduce improvements and extensions to several other bus routes. Route 20 will be extended to serve the Head Office of Fly Dubai at Warsan. Route F09 will be converted into a circular route and will not serve Al Wasl Park. Routes F14, F19A and F19B will be extended to serve the new Business Bay 2 Bus Station. Route X23 will serve the Oud Metha Station during off-peak time, which will improve the travel time during peak times.

On the same date, RTA will improve the timetables of 28 routes, namely: Routes 20, 61D, 66, 91, 91A, 95, C03, C05, C18, E303, E306, E307, E307A, F03, F09, F14, F19A, F19B, F49, F50, F51, F55, F61, F70, X23, X25, X92, and X94. It will also cancel Route C14. Passengers using this service are recommended to use the two alternative routes 14 and 23.

RTA renews its commitment to expanding the coverage of the public bus network and improving its integration with other mass transit means, such as the metro, tram and marine transport. Improving the link between mass transit modes will render them the ideal choice for mobility across the Emirate.

modes and lines based on the Urban Plan of the Emirate and the projected demographic growth. Under the plan, RTA intends to extend the marine transport network by as much as 188% to reach 158 km, and quadruple the number of passenger transport lines by 400% to reach 35 lines offering scheduled passenger services," he commented.

"RTA is undertaking experiments to switch to clean energy in line with its strategic goals for achieving environmental sustainability. In this regard, RTA undertook an experiment to power 8-passenger abras with solar power and trialled the use of a hybrid abra that can carry up to 20 passengers. The aim was to assess the feasibility of these technologies in a bid to reduce the carbon footprint associated with the operation of fuel-powered

marine transport means. RTA also rolled out the test run of 5 traditional abras powered by biofuel (Biodiesel 5), which is officially approved in the UAE. The experiment, which was coordinated with ENOC Group, revealed very positive results,"

■ The Marine Transport Plan envisages increasing the marine transport fleet by 32% to reach 258 marine transport means, and the number of stations by 65% to reach 79 stations up to 2030.

■ RTA currently has 56 marine transport means, and oversees the operation of 148 traditional abras.

Al Tayer honours employee for dedication to community service

His Excellency Mattar Mohammed Al Tayer, Director-General, Chairman of the Board of Executive Directors of the Roads and Transport Authority (RTA), honoured Mr. Ali Sangour, an employee at Public Transport Agency, in recognition of his dedicated efforts to serving the community, and volunteering in RTA events.

Al Tayer praised the efforts of Sangour and his keenness to create a positive image about RTA and its employees.



Inspecting limos and taxis, hailing compliance of operators

Dubai's Roads and Transport Authority (RTA) praised the compliance of limousine operators and franchise taxi companies, working in tourism and recreational destinations in the emirate, with the rules and regulations governing these two sectors.

It also hailed the improvements they have shown towards adding more happiness to clients including residents, visitors and tourists descending on the Emirate from all over the world. These statements are made following a series of inspections

carried out by the Public Transport Agency on the limo and taxi companies operating under license from RTA, which form part of Dubai's transport systems. The field inspections took place at the various shopping malls including Mirdif City Center, Deira City

MoU with Zhong Tang Sky Railway Group to explore developing suspended transport network

As part of its endeavours to come up with innovative solutions for developing a futuristic suspended transport network in Dubai, Dubai's Roads and Transport Authority (RTA) signed a Memorandum of Understanding (MoU) with Zhong Tang Sky Railway Group, a leading company in the suspended railways.

Abdul Mohsen Ibrahim Younes, CEO of Rail Agency, signed the MoU on behalf of RTA, and Tang Tong, Chairman of Zhong Tang Sky Train, signed on behalf of the Group. Attendees included Jaber Al Bahandi, Chairman of Centurion Company (The UAE representative of Zhong Tang Sky Railway Group) and Tariq Al Bahandi, Head of Development at Centurion.

"The signing of this MoU is part of RTA's ongoing efforts to increase public transportation trips to 26% by 2030. Realising this objective requires developing advanced futuristic transport systems and improving the sustainable transport network in Dubai to encourage people and visitors to use public transport," said Abdul Mohsen Ibrahim Younes.

"RTA is aligning its efforts with the national agenda to nurture a sustainable environment in terms of air quality and reliance on clean energy. The ultimate objective is to rank Dubai as the best place for living and business, a destination for visitors, and the smartest and happiest city in the world," added Younes.

"RTA is signing MoUs with a host of specialist companies in the development of suspended transport systems to identify the technologies used in this sort of mass

transit means. We will be able to screen and obtain the best technologies and select the best systems for implementation in Dubai," he noted.

The use of this type of transport in Dubai aims to accelerate the mobility of people, provide affordable mobility solutions, encourage community members to use them, and curb traffic congestion.

RTA is seeking to Consolidate the integration among mass transit means towards realising its vision to become 'The world leader in seamless & sustainable mobility'. It also contributes to realising the Dubai Self-Driving Transport Strategy aimed to convert 25% of the total mobility journeys in Dubai into self-driving transport by 2030.



Center, Dubai Mall and Dubai Festival City.

"The inspection campaigns aimed to educate taxi drivers and limo chauffeurs about Dubai as a tourist and recreational destination, and the importance of compliance with the instructions and guidance relating to their business. Particular attention was given to the appearance as well as the cleaning of the interior and exterior of taxis and limousines," said Saeed Al Balooshi, Director of Passengers Transport Activities Monitoring, Public Transport Agency, RTA.

"Over 4 days, our events and shopping centres organizing fields teams carried 321 inspections on taxis resulting in 28 offences, and 100 inspections on limos resulting in just 2 offences. The campaign identified vehicles that fall short of the required standards and

cleaning instructions. Drivers were informed to care more for their hygiene and the cleanliness of their vehicles. They were reminded to comply with RTA's instructions in this regard to reduce the number of complaints filed by riders," said Al Balooshi.



Customers Council ponders improvement of smart, e-services

The Customers Council of Dubai's Roads and Transport Authority (RTA) has recently held a session via Twitter under an initiative themed (Chat with RTA). The discussion session attracted a considerable number of community members from various nationalities amongst those benefiting from RTA's smart and e-services.

Mohammed Obaid Al Mulla, RTA's Board Member cum Chairman of Customers Council, attended the event together with specialists from the Smart Services Department at the Corporate Technology Support Services Sector, RTA.

Over one hour, several clients made inquiries and raised questions relating to a host of RTA's services, especially those associated with smart and e-services. They also made requests, suggestions, comments and expressed views about RTA's service offering through direct tweets



Health Improvements to Drivers' Residence at Al Quoz

Drivers Affairs Department at the Public Transport Agency, Roads and Transport Authority has introduced several improvements to the physical and psychological health environment at the residential quarters of public bus drivers at Al Quoz Bus Depot. The initiative was carried out in cooperation with RTA's Facilities and Buildings Department.

Improvements made included supplying and fixing sports equipment at the courtyard to facilitate the practising of fitness exercises. A basketball playground was prepared along with

the supporting equipment and tools. The use of such facilities is subject to the applicable guidelines for protecting against the Covid-19 pandemic such as distancing and hygiene.

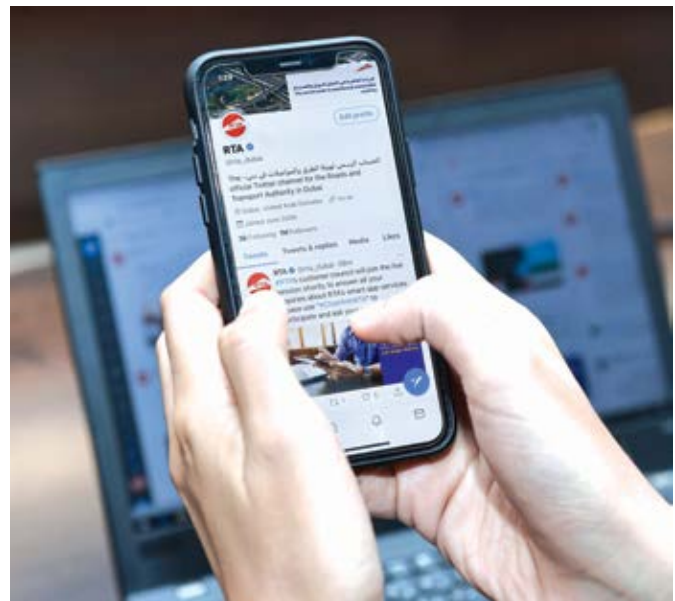
with the Chairman of the Customers Council and attending RTA staff.

Al Mulla praised the huge participation and interaction of clients engaging in direct contact with RTA. He commended their keenness to take part in improving RTA's services and supporting initiatives tailor-made to serve the interest of the public including residents, visitors, and tourists.

"RTA is always keen on bringing happiness to all clients and service recipients. It also attends to their safety and health, especially during these exceptional circumstances facing the whole world. RTA will spare no effort to raise their satisfaction rating and heed to their views and expectations," commented Al Mulla.

"RTA will continue with the plan to hold Customers Council sessions via Twitter considering the huge successes of this experiment and the overwhelming participation of various community segments and nationalities. Most attendees praised this unique and transparent atmosphere where the Council was very clear in handling all cases raised. Topics relating to certain services will be put forward for discussion via Twitter, likewise, we do in the regular sessions of the Customers Council," noted Al Mulla.

"Through its Customers Council and other interactive channels, RTA is keen to take quick action on proposals, views and comments made by public transport users and



beneficiaries of other RTA services. This drive fits well with RTA's standing in the community of Dubai and other Emirates as one of the leading service providers in the nation," he added.

At the end of the session, Al Mulla thanked all attendees of the Twitter session and praised their valuable interaction and input of constructive ideas. He added that such interaction would have a vital contribution to improving the level of services provided by RTA's agencies and sectors 24 / 7.



The initiative aims to raise the satisfaction and happiness of residents and encourage them to practice sports without the hassles of going to sports clubs and Gyms. It will reflect



positively on the psychological, professional and physical health of drivers and assist them to go about their jobs in good physical and mental health.

RTA renews compliance with occupational health and safety standards

Dubai's Roads and Transport Authority (RTA) reiterated its full implementation of occupational health and safety standards at all affiliated buildings, facilities and projects as well as public transit means. RTA released a statement to this effect on the side-lines of its participation in the remote World Day for Safety and Health at Work event celebrated by the International Labour Organisation (ILO).

The event, which has recently concluded, attracted more than 1400 representatives of Health, Safety and Environment from all over the world. Moreover, RTA held a remote workshop for employees to raise awareness about the implementation of safety requirements for a secure and safe working environment.

"Our participation in such international events aims to embed the concepts of health and safety in the work environment and achieve RTA's objectives related to safety and environmental sustainability. It also contributes to the sharing of knowledge and expertise besides gaining exposure to the best global practices and experiences in health and environment to match the ongoing improvement of RTA's services to all community members," said Nada Jasim, Director of Safety, Risk, Regulation and Planning, Strategy and Corporate Governance Sector, RTA.

"RTA is committed to becoming the best government service provider in managing health and occupational

safety and furthering its responsibility in this field. Such a goal stems from a firm commitment to protecting employees and workers from occupational injuries and health risks and nurturing a secure and healthy working environment," she added.

"RTA adopts advanced strategies and technologies to protect employees and workers at all agencies and sectors as well as corporate and individual clients from injuries due to risks in the office working environment. Despite the challenges of the Covid-19 in 2020, RTA managed to train about 3,000 persons in various disciplines on the principles of health and occupational safety.

"RTA also complies with the occupational health and safety requirements to ensure a safe working environment for employees. It also ensures that the occupational health and safety standards comply with the national rules and regulations, and makes every effort to ensure their compatibility with the best global practices of the

advanced countries and cities. The overall objective is to keep pace with the ongoing advancement in Dubai and the UAE in all fields," concluded Nada.



The civic body teams with ILO in celebrating The World Day for Safety and Health at Work

What is an Ecosystem?

A large community of living organisms (plants, animals and microbes) in a particular area.

What are the Types of Ecosystems in UAE?



Desert



Mountains



Wetlands



Coastal and Marine Areas

What are the threats associated with ecosystems?

Depletion of natural resources such as air, water and soil, and the extinction of wild and marine life.

What is Ecosystem Restoration?

To recover the damaged ecosystems caused by natural or human-made disasters, and conserve the systems that are still intact.

How to Support Ecosystem Restoration?



Walk, cycle and use public transportation.



Adopt responsible consumption habits.



Avoid unsustainable fishing practices.



Reduce and recycle waste.



Plant trees.



World Environment Day 2021

“Ecosystem Restoration”

5th June 2021

Safety, Risk,
Regulation and
Planning
Department

Strategy and
Corporate
Governance
Sector





As part of our plan for

#AlQuozCreativeZone and in line with the vision of HH Sheikh Mohammed bin Rashid Al Maktoum to strengthen Dubai's position as a global creative hub and the world's best city, our Chairperson, HH Latifa Bint Mohammed bin Rashid Al Maktoum gave the green light for a governance system and 100-day plan to develop #AlQuozCreativeZone and expressed her confidence in the capabilities of all committee and executive team members in achieving this goal.



RTA diverts 3 driver licensing services to smart and e-channels from mid-June

#RTA will divert three driver licensing services from customer happiness centres to smart and electronic channels as of mid-June 2021. Services to be diverted cover applications for renewing driver license, replacement of lost/damaged driver license, and the issuance of experience certificate for drivers. To read full news, visit the "Latest News" Tab in our biography.





Aspiring to provide our customers with pioneering services, #RTA's website, rta.ae, is distinguished by its easy navigation via various options & features that make browsing, accessing, and completing services an easy experience for all society members at a rate of 100%.



Commute comfortably between #Dubai and Sharjah, Ajman, or Hatta on Intercity Buses via routes E303-E306-E307-E307A-E400-E411-E16. Check the operating hours of Intercity Buses and their routes via the journey planning feature on our website.



In the mood for cycling?
Depart on the #DubaiMetro Red Line to Business Bay Metro Station, then set out on bus route 9 to reach Century Plaza, and walk towards Jumeirah First to arrive at the Jumeirah cycling track.
Check the cycling tracks' locations via our website, rta.ae



Covid-19

An Arabic axiom says “An Ounce of Prevention is Better Than a Pound of Cure”. It turns up to be an ideal prescription for dealing with the Covid-19 Pandemic, which left no home untouched, be it in rural or urban neighbourhoods.



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2019 Novel Coronavirus (COVID-19)

On 30 January 2020, World Health Organization (WHO) declared the outbreak of the novel coronavirus (nCoV or COVID-19), which emerged in China and spread to several countries across the globe causing a global health emergency.

If you notice these symptoms or some of them, contact the health facilities, which are available in the UAE, to request diagnosis and assistance, and to avoid mixing with others.

The UAE Government Portal released several tips and guidelines, as shown here, to protect against the pandemic, and how to cope with it when the person takes the disease. Symptoms depend on the type of virus, from the “Corona” family, but the most common are respiratory symptoms, fever, shortness of breath, difficulty breathing, and in the most severe cases: pneumonia and acute respiratory syndrome.

Tips to stay safe from COVID-19

Maintain a physical distance of 2 metres (6 feet) from others. Wash your hands regularly for at least 20 seconds

What to do?

- Take a vaccine to protect yourself from COVID-19, unless there is a medical contraindication.
- Download the Emirati Al-Hosn app to track contacts of the COVID-19 virus.
- Adhere to the rules of spatial distancing, and maintain a distance of at least two metres: (6 feet) from others.
- Wash your hands with soap and water, for at least two minutes, and use an alcohol-based hand sanitiser, if possible.
- Wear a mask and gloves when you go out.



and sanitise them often. Wear simple masks and gloves when stepping out. Learn how to wear a mask safely. Avoid greeting people by shaking their hands or hugging or kissing them. Don't touch your face; particularly your eyes, nose and mouth. Follow healthy behaviour when coughing or sneezing.

Comply with the health preventive measures, such as:

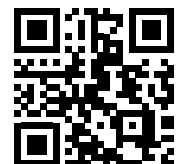
- Don't touch objects or surfaces in public areas
- Carry out daily cleaning and sterilisation of various surfaces at home and workplace, including doors, handles, tables, toilets, computers, keys and office stationery.
- Follow COVID-19 precautions in your workplace and public places.
- Take information from official sources, and have confidence in the UAE, which follows the highest standards of health care to combat COVID-19.
- Follow the instructions of the concerned authorities, regarding precautionary and preventive measures, to limit the spread of the virus.
- Pay attention to your health symptoms, and if you feel unwell, stay home, and contact your local health authority for guidance.



What to avoid?

- Handshakes, kisses and hugs.
- Touching your face, especially your eyes, nose and mouth, to prevent the virus from entering your body.
- Exceeding the allowed number of passengers per car, which is three people.
- Spreading rumours.

Courtesy of The UAE Government Portal (<https://u.ae/ar-ae#>)



Buildings with unique, amazing designs

Manal Ghandour:

The architectural and engineering design has enriched the urban landscape of buildings around the world.

Engineers worldwide have created many wonderful and unconventional designs such as the ones we mention here.

Aldar building

Located in the UAE capital, Abu Dhabi, Aldar Building is the first circular building in the Arabian Peninsula. The building won the title of best modern design at the Building Exchange Conference, which was held in Spain in 2008. In addition to its engineering design, the building has a combination of high international standards of construction and contemporary Islamic designs.



National Center for the Performing Arts

The National Center for the Performing Arts building is also called the “Giant Egg” due to its crescent dome which is made of titanium and glass. The building is surrounded by an artificial lake, which adds to the beauty of the center. The building has a capacity of about 5452 seats across 3 halls.

The National Center was designed by the French engineer Paul Andrew and took six years to build.

The Dancing House (Fred and Ginger)

The Nationale-Nederlanden building is also called “The Dancing House”, due to its swaying shape, and is located in Prague, Czech Republic. This astonishing building has become a symbol of Prague, with thousands of tourists visiting it annually.



The Boulder House

The Casa de Benito building is located in northern Portugal and it is called “The Boulder House” as it was built between two gigantic stones connected by concrete.

And everyone who visits the building think that it was built during prehistoric times.

Krzywy Domek – Crooked House

called the Crooked House, the Krzywy Domek building is in Poland.

The house was built in 2004 and is part of the Resident Mall.

The house was designed by engineers Szoty`scy & Zaleski and has become famous worldwide.

