

يسر إدارة العقود والمشتريات أن  
تضع بين يديكم خطة المناقصات  
والمزايدات لعام 2021.

Contracts and Procurement  
Department is pleased to  
share with you the tendering  
and bidding plan for 2021.

خطة المناقصات والمزايدات  
لإدارة العقود والمشتريات

Bidding and tendering  
management plan for  
Procurement Department

2021



عدد المناقصات والمزايدات  
المطروحة  
Number of Tenders

مناقصة

132

Tenders

مزايدة

20

Revenue Tenders

## خطة المناقصات والمزايدات لعام 2021 Tenders Plan 2021

Planned Time	Project No	Description	Agency	Department	Type
Q2-2021	61334	Refurbishment of Civil and Electro Mechanical Works for RTA Building and Facilities	CASS	Buildings & Facilities	Expense
Q2-2021	61332	Inf - BuF - I - Refurbishment of Electromechanical systems and rehabilitation works for the ageing and obsolete system and providing Disinfected and Clean air	CASS	Buildings & Facilities	Expense
Q2-2021	61333	Inf - BuF - I - Refurbishment of various BFD Facilities including rehabilitation , civil modifications and maintenance works	CASS	Buildings & Facilities	Expense
Q2-2021	61321	Civil Maintenance Works for RTA Building and Facilities	CASS	Buildings & Facilities	Expense
Q2-2021	62107	Every day insight system-KPI Soft	CASS	Customer Service	Expense
Q2-2021	62108	Development of a Customer-Centric Service Management and Design Framework	CASS	Customer Service	Expense
Q2-2021	62149	Dubai Model For Government Services 2019-2020 Cycle	CASS	Customer Service	Expense
Q2-2021	62051	Job description update	CASS	Human Resources & Development	Expense
Q2-2021	62053	technical competency framework development	CASS	Human Resources & Development	Expense
Q2-2021	62027	Succession Planning	CASS	Human Resources & Development	Expense
Q2-2021	62066	Employee Value Proposition ( EVP )	CASS	Human Resources & Development	Expense
Q2-2021	62067	Job Portals (CVs Database)	CASS	Human Resources & Development	Expense

Planned Time	Project No	Description	Agency	Department	Type
Q2-2021	62028	Leading Strategy	CASS	Human Resources & Development	Expense
Q2-2021	62059	developing communication channels	CASS	Human Resources & Development	Expense
Q2-2021	62023	Improve Talent Acquisition services and enabling technology to support the attraction of the right talent	CASS	Human Resources & Development	Expense
Q2-2021	62031	Leading Self - Pioneers	CASS	Human Resources & Development	Expense
Q2-2021	62115	Expo 2020 Creative Media	CASS	Marketing & Corporate Communication	Expense
Q2-2021	62132	Operations and fees for online tools for digital marketing (e.g Sign bot avatar, etc)	CASS	Marketing & Corporate Communication	Expense
Q2-2021	62133	SM Non Traditional Features (e.g augmented reality, twitter feature, etc)	CASS	Marketing & Corporate Communication	Expense
Q2-2021	62134	Social Media Influencer marketing budgets (based on events, campaigns required)	CASS	Marketing & Corporate Communication	Expense
Q2-2021	62135	Website /intranet enhancement track 2021	CASS	Marketing & Corporate Communication	Expense
Q2-2021	62136	Social media big governmental events/crisis video production	CASS	Marketing & Corporate Communication	Expense
Q2-2021	62137	Live streaming for major events (FB/twitter)	CASS	Marketing & Corporate Communication	Expense
Q2-2021	61875	Hire service of a logistics & warehouse management	CASS	Procurement	Expense

Planned Time	Project No	Description	Agency	Department	Type
Q2-2021	61941	RTA Hosted Loyalty Program	CTSS	Automatic Collection Systems	Expense
Q2-2021	61818	Supply of Contactless Smart Cards (Mifare)	CTSS	Automatic Collection Systems	Expense
Q2-2021	61557	Unified Computing System	CTSS	Information Technology	Expense
Q2-2021	61781	Contract e-Signature	CTSS	Information Technology	Expense
Q2-2021	61913	Excellence Platform	CTSS	Information Technology	Expense
Q2-2021	61978	Cisco Devices Support and Maintenance for 3 Years	CTSS	Information Technology	Expense
Q2-2021	61900	Muhaisnah Datacenter Network Revamp and Support for 3 Years	CTSS	Information Technology	Expense
Q2-2021	61912	RPA for HR	CTSS	Information Technology	Expense
Q2-2021	61914	RMS DR	CTSS	Information Technology	Expense
Q2-2021	61915	Enterprise sustainability management (green economy)	CTSS	Information Technology	Expense
Q2-2021	61916	Fines Integration System	CTSS	Information Technology	Expense
Q2-2021	61917	New OPMS - PPM	CTSS	Information Technology	Expense
Q2-2021	61918	RTA Invest Platform	CTSS	Information Technology	Expense
Q2-2021	61919	Digital ID Card	CTSS	Information Technology	Expense
Q2-2021	61920	My RTA Native App	CTSS	Information Technology	Expense
Q2-2021	61921	Automated Actions Management System	CTSS	Information Technology	Expense

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Q2-2021	61922	Automated DG Manual Paper	CTSS	Information Technology	Expense
Q2-2021	61855	RTA One App	CTSS	Smart Services	Expense
Q2-2021	61824	Data Management Capabilities Building phase III	CTSS	Technology Strategy & Governance	Expense
Q2-2021	67393	Knowledge Test System	LA	Drivers Licensing	Expense
Q2-2021	67356	Technical and administrative parameters unification for Service providers	LA	Drivers Licensing	Expense
Q2-2021	67329	Hiring of 32 outsource employees to monitor 52 commercial activities	LA	Monitoring & Enforcement	Expense
Q2-2021	64021	Manlift service contract	PTA	Marine	Expense
Q2-2021	64022	Forklift service contract	PTA	Marine	Expense
Q2-2021	75966	Installation of APC fro Expo Buses	PTA	Transportation Systems	Expense
Q2-2021	75965	Free WIFI in Public transport	PTA	Transportation Systems	Expense
Q2-2021	75967	Implementation of NextGEn Automated Fare Collection System in RTA bus fleet	PTA	Transportation Systems	Expense
Q2-2021	61669	Trackless Tram	RA	Rail Planning & Projects Development	Expense
Q2-2021	61716	Knowledge Base System	SCG	Knowledge & Innovation	Expense
Q2-2021	61713	Building and Fit out of RTA Mobility and transportation innovation center in Birmingham University - Dubai	SCG	Knowledge & Innovation	Expense
Q2-2021	61712	RTA Annual Research Report	SCG	Knowledge & Innovation	Expense
Q2-2021	61654	Enhancement Occupational Health & Safety Systems for RTA	SCG	Safety & Risk Regulation and Planning	Expense
Q2-2021	61643	Enhancement of Accident Investigation lab at EC3	SCG	Safety & Risk Regulation and Planning	Expense

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Q2-2021	63560	EXPO 2020 Parking Operation and Management	TRA	Parking	Expense
Q2-2021	63670	R1124 Improvement of Seih Al Dahel Road	TRA	Roads	Expense
Q2-2021	63664	R1070 Internal Roads in Al Qouz 2	TRA	Roads	Expense
Q2-2021	63666	R1107 Internal Roads in Barsha South 3	TRA	Roads	Expense
Q2-2021	63668	R1075 Internal Roads in Nad Al shiba 2	TRA	Roads	Expense
Q2-2021	63399	RLM 2126- Annual Maintenance of Roads Lighting in Deira	TRA	Roads & Facilities Maintenance	Expense
Q3-2021	61836	RTA Photocopiers	CASS	Administration Services	Expense
Q3-2021	61319	Design Guidelines of Building & facilities projects for Design Type, coloring theme and economic unite finishing	CASS	Buildings & Facilities	Expense
Q3-2021	61328	AP - ME - I - Fixing UPS Units 1 Hr Backup	CASS	Buildings & Facilities	Expense
Q3-2021	61329	Inf - BuF - DB - Development of Dubai Camel Racing Club	CASS	Buildings & Facilities	Expense
Q3-2021	61330	Inf - BuF - DB - Implementing Design and Build Hatta Gates	CASS	Buildings & Facilities	Expense
Q3-2021	61331	Inf - BuF - DB - Development of RTA HQ Ground floor	CASS	Buildings & Facilities	Expense
Q3-2021	61335	Pioneering system in energy and environmental designs	CASS	Buildings & Facilities	Expense
Q3-2021	61325	Fit-out Works for RTA Buildings and Facilities	CASS	Buildings & Facilities	Expense
Q3-2021	61327	AP - ME - I - Applying Of Energy Initiatives projects	CASS	Buildings & Facilities	Expense
Q3-2021	61326	Inf - BuF - D - Management of Design works of W-004 The Sunset Beach Walk	CASS	Buildings & Facilities	Expense
Q3-2021	62029	Leading Teams	CASS	Human Resources & Development	Expense
Q3-2021	62096	برنامج الرفاه الشامل خريطة الطريق	CASS	Human Resources & Development	Expense

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Q3-2021	62058	corporate culture assessment	CASS	Human Resources & Development	Expense
Q3-2021	62097	إستراتيجية التنوع والشمول خطة تنفيذ التنوع والشمول	CASS	Human Resources & Development	Expense
Q3-2021	62030	Leading Self	CASS	Human Resources & Development	Expense
Q3-2021	61819	Production & Delivery of Paper Based Contactless Tickets for Dubai Metro	CTSS	Automatic Collection Systems	Expense
Q3-2021	61895	Electronic Messaging System EMS Support & Maintenance	CTSS	Information Technology	Expense
Q3-2021	61923	Revamp Intranet and Automation Portal	CTSS	Information Technology	Expense
Q3-2021	61902	Enterprise DWDM	CTSS	Information Technology	Expense
Q3-2021	61953	Comprehensive support & maintenance of audio & visual equipment in RTA building for period 3 years	CTSS	Information Technology	Expense
Q3-2021	61945	AI Enterprise Platform in RTA - Phase 2	CTSS	Smart Services	Expense
Q3-2021	61946	AI Masterplan Projects Implementation	CTSS	Smart Services	Expense
Q3-2021	61947	Artificial Intelligence Activation in RTA Internal Systems	CTSS	Smart Services	Expense
Q3-2021	61950	Way Finding	CTSS	Smart Services	Expense
Q3-2021	61951	RTA New Kiosk	CTSS	Smart Services	Expense
Q3-2021	61850	2021 SSD Outsourced contract	CTSS	Smart Services	Expense
Q3-2021	67391	Smart Drivers Training Journey	LA	Drivers Licensing	Expense
Q3-2021	67394	Training Content Gamification	LA	Drivers Licensing	Expense
Q3-2021	74210	maintenance and support of voice inspection	PTA	Maintenance & Services	Expense
Q3-2021	61665	Dubai Metro - Existing Car Park AFC System Upgrade	RA	Rail Planning & Projects Development	Expense

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Q3-2021	59614	Maintenance of monitoring screens in RTA Control Rooms	RTA	Security & Monitoring	Expense
Q3-2021	61182	Enhancement RFID Bar Code system & Related Hardware.	SCG	Assets Management	Expense
Q3-2021	61129	استخدام تقنية البلوك شين في إدارة الأصول	SCG	Assets Management	Expense
Q3-2021	61130	Digitalization of Asset Management	SCG	Assets Management	Expense
Q3-2021	61131	استخدام الذكاء الصناعي بصيانة الأصول	SCG	Assets Management	Expense
Q3-2021	61186	Asset Security Protection Assessment and Development - Consultancy Services	SCG	Assets Management	Expense
Q3-2021	63665	R1070 Internal Roads in Al Qouz 2	TRA	Roads	Expense
Q3-2021	63667	R1107 Internal Roaads in Barsha South 3	TRA	Roads	Expense
Q3-2021	63669	R1075 Internal Roads in Nad Al shiba 2	TRA	Roads	Expense
Q3-2021	63400	RLM 2127-Annual Maintenance of Roads Lighting System- Bur Dubai	TRA	Roads & Facilities Maintenance	Expense
Q3-2021	63608	M1013/2 Maintenance of jogging tracks	TRA	Roads & Facilities Maintenance	Expense
Q3-2021	63441	RLM 2123 Various Improvements of Roads Lighting System at various locations	TRA	Roads & Facilities Maintenance	Expense
Q4-2021	61829	Providing Security Services for RTA	CASS	Administration Services	Expense
Q4-2021	62032	Leaders from the Start - 40X	CASS	Human Resources & Development	Expense
Q4-2021	62034	Leading Others - Section Managers	CASS	Human Resources & Development	Expense
Q4-2021	62044	Advertising and Promotion	CASS	Marketing & Corporate Communication	Expense



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Q4-2021	61961	KMS Hardware Upgrade	CTSS	Automatic Collection Systems	Expense
Q4-2021	61901	Voice Infrastructure Support	CTSS	Information Technology	Expense
Q4-2021	61903	Data Archiving Solution	CTSS	Information Technology	Expense
Q4-2021	61899	IT Technical Applications Support	CTSS	Information Technology	Expense
Q4-2021	61904	DR as a Service	CTSS	Information Technology	Expense
Q4-2021	61962	Managed Print Services	CTSS	Information Technology	Expense
Q4-2021	61905	Enterprise DCIM Project	CTSS	Information Technology	Expense
Q4-2021	67392	Smart Yard System Upgrade	LA	Drivers Licensing	Expense
Q4-2021	61664	MEP System Enhancement - Contractor	RA	Rail Planning & Projects Development	Expense
Q4-2021	61663	MEP System Enhancement - Consultant	RA	Rail Planning & Projects Development	Expense
Q4-2021	61667	Aconex replacement Project	RA	Rail Planning & Projects Development	Expense
Q4-2021	60927	External quality assessment of Internal Audit Services of RTA	RTA	Internal Audit	Expense
Q4-2021	61740	Study the operational model of RTA for 2040 (Organizational Structure)	SCG	Corporate Planning & Development	Expense
Q4-2021	61737	Quality 4.0 framework project	SCG	Corporate Planning & Development	Expense

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Q4-2021	61739	Six Sigma (ISO:13053 Gab analysis training and certification)	SCG	Corporate Planning & Development	Expense
Q4-2021	61727	Stakeholder Satisfaction Surveys & Mystery Shopper	SCG	Corporate Planning & Development	Expense
Q4-2021	61653	Risk & Resillience Maturity assessment	SCG	Safety & Risk Regulation and Planning	Expense
Q4-2021	63630	Conducting Level-1 Traffic Impact Studies (TIS)	TRA	Right of Way	Expense
Q4-2021	63631	Conducting Level-1 Traffic Impact Studies (TIS)	TRA	Right of Way	Expense
Q4-2021	63632	Conducting Level-1 Traffic Impact Studies (TIS)	TRA	Right of Way	Expense
Q4-2021	63613	Maintenanace of Airport Tunnel & Rashid Hospital Tunnel	TRA	Roads & Facilities Maintenance	Expense
Q4-2021	63398	M1001/15 Maintenance of Foot Paths and Associated works	TRA	Roads & Facilities Maintenance	Expense
Q4-2021	63442	RLM 2128- Various Improvemnt of Roads Lighting Network	TRA	Roads & Facilities Maintenance	Expense
Q2-2021	61951	Providing WiFi Service in Dubai Tram	RA	Rail Investment Office	Revenue
Q2-2021	63593	Expo - Lot 1_LP banners(100 nos)	TRA	Traffic	Revenue
Q2-2021	63594	Expo - Lot 2_Bridge banner(6 nos)	TRA	Traffic	Revenue
Q2-2021	63595	Expo - Lot 3_ Free format signs(7 nos)	TRA	Traffic	Revenue
Q2-2021	63596	Expo - Lot 4_LP banners(150 nos)	TRA	Traffic	Revenue
Q2-2021	63597	Expo-Lot5_ Bridge banners(2 nos)	TRA	Traffic	Revenue
Q2-2021	63598	Expo-Lot 6_ Free format signs(16 nos)	TRA	Traffic	Revenue
Q2-2021	63599	Expo-Lot7	TRA	Traffic	Revenue
Q2-2021	63600	Expo-Lot8	TRA	Traffic	Revenue
Q2-2021	63601	Expo-Lot9	TRA	Traffic	Revenue
Q2-2021	63602	Expo-Lot10	TRA	Traffic	Revenue
Q3-2021	61199	Official trade mark Licensed- Merchandise Product	SCG	Assets Management	Revenue

Planned Time	Project No	Description	Agency	Department	Type
Q3-2021	63565	Truck rest area in Plot# 5162683	TRA	Traffic	Revenue
Q3-2021	63566	Truck rest area in Plot# 2837117	TRA	Traffic	Revenue
Q3-2021	63567	Truck rest area in Plot# 5318253	TRA	Traffic	Revenue
Q4-2021	67538	Tender for Al Qusais land	LA	LA Investment Office	Revenue
Q4-2021	61878	Retail Kiosks Tender	RA	Rail Investment Office	Revenue
Q4-2021	61879	Retail Shops Tender	RA	Rail Investment Office	Revenue
Q4-2021	61880	VM & ATM Tender	RA	Rail Investment Office	Revenue
Q4-2021	63556	PPP for MSCP 2021	TRA	Parking	Revenue